

ROCKSY T. ROCKET

(419) 444-1234 Rocksy.T.Rocket@rockets.utoledo.edu [LinkedIn.com/in/RocksyTRocket](https://www.linkedin.com/in/RocksyTRocket)

EDUCATION

Bachelor of Science in Economics, May 2022

Minor: Marketing

University of Toledo, Ohio

Major GPA: 3.5

CAREER-RELATED EXPERIENCE

Citizens National Bank, Toledo, Ohio

Corporate and Institutional Banking Intern, January 2022 to present

- Collaborate with underwriters to develop relationship profitability models and to assign a grade to the liquidity and solvency of each company based on an analysis of their financial statements
- Assist relationship managers in managing current client accounts between \$10 and \$50 million by meeting with the CEO, CFO, or management and creating presentations about the customer's banking history with CNB
- Researched over 100 local companies and developed reports to provide a recommendation to relationship managers on the quality of the prospective customer

Directions Credit Union, Perrysburg, Ohio

Customer Service Representative, May to August 2021

- Assisted members with financial transactions, resolved member issues, and matched financial services to meet members' needs
- Cross-sold and referred bank products and services to specific customers through needs identification to maximize a profitable relationship
- Provided excellent customer service by processing transactions accurately, promptly, and with a positive attitude

CAMPUS LEADERSHIP

Epsilon Chapter, Mu Delta Alpha Sorority Inc., University of Toledo

Events Coordinator/Social Committee Chair, August 2021 to present

- Created a calendar of educational and social events for the membership based on a comprehensive needs assessment
- Secure speakers, select venues, adhere to a given budget, and ensure membership satisfaction for all educational and social events.

ADDITIONAL WORK EXPERIENCE

Linwood Community Pool, Wauseon, Ohio

Head Swim Instructor and Lifeguard, May to August 2019

- Taught children ages 4-13 basic water skills through advanced swimming techniques and eased the anxieties of children and their parents
- Warned swimmers of improper activities and enforced pool regulations and water safety policies
- Administered first aid and assisted swimmers who had difficulties in the pool
- Honed communication and conflict-resolution skills to proactively manage difficult guests

SPECIAL SKILLS & TRAINING

STATA and MatLab proficient

Microsoft Office Suite certificated (Access, Excel, OneNote, PowerPoint, and Word)

Intermediate-level Spanish – speaking, writing, and reading