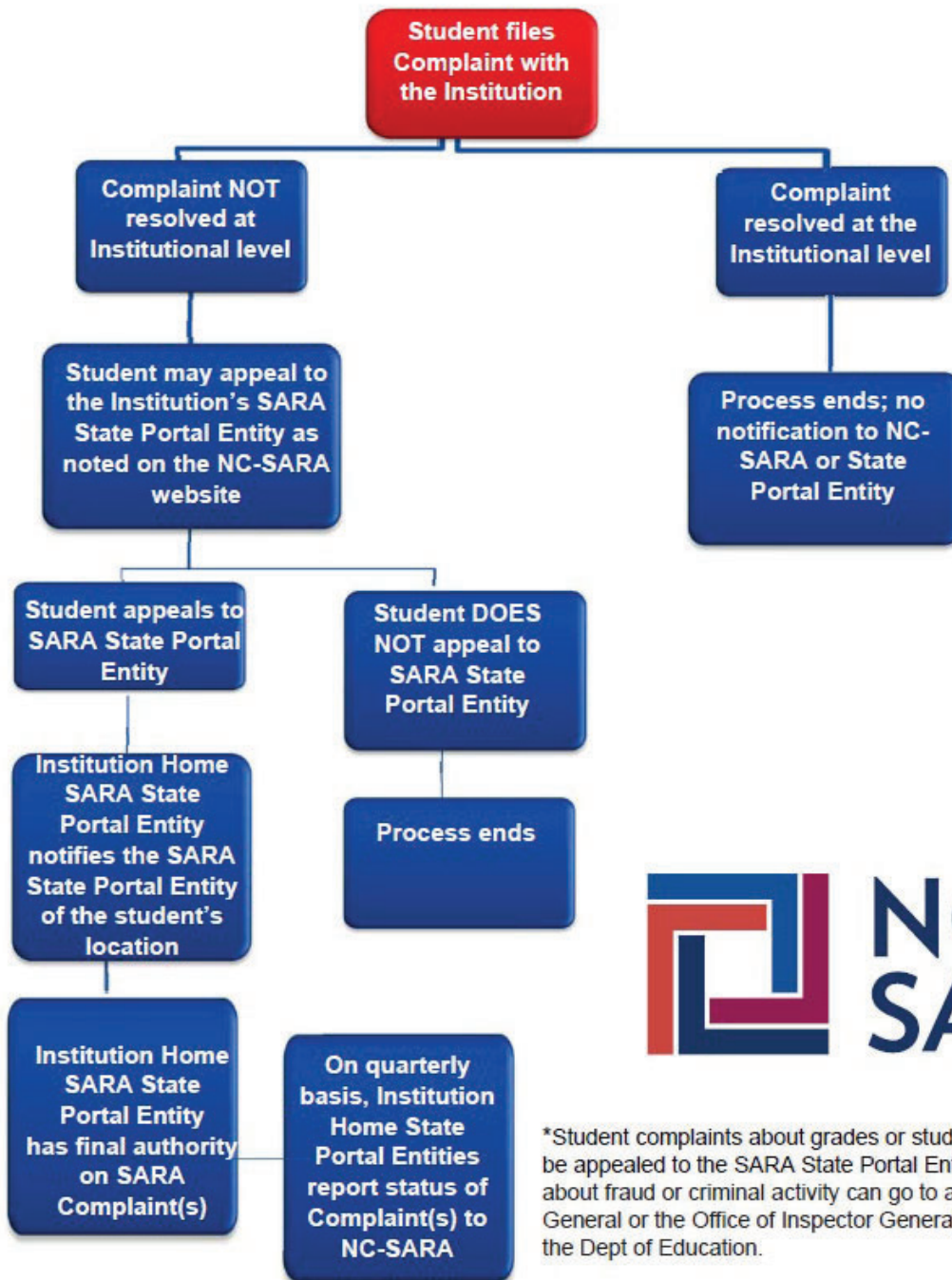


4.5 Process for Resolving Complaints

## SARA Student Complaint Process



\*Student complaints about grades or student conduct may not be appealed to the SARA State Portal Entity. Complaints about fraud or criminal activity can go to any state Attorney General or the Office of Inspector General or complaint unit of the Dept of Education.