

Guide To Student Services

Accessibility, Office of

Provides a variety of accommodations and support services to students with documented disabilities. Phone: 530-4981 **RH 1740**

Website: www.utoledo.edu/studentaffairs/accessibility/

Career Services

Career Counseling and Career Information through computers, books, and periodicals, and detailed information on hundreds of occupations. Phone: 530-4341 **SU 1532**

Website: <http://utoledo.edu/studentaffairs/career/>

Carlson Library

Info/Reference Desk – 530-2324

Hours: M-R 8:00 a.m. – Midnight, F 8:00 a.m. - 8:00 p.m., Sat. 12:00 p.m. – 7:00 p.m., Sun. 12:00 p.m. – 7:00 p.m.

Website: www.cl.utoledo.edu/

Catherine S. Eberly Center for Women

Serves the women of the University and the larger Toledo communities by advocating for women's equity in education, work, and health. Phone: 530-8570 **TH 0168**

Website: <http://womenscenter.utoledo.edu/>

Chemistry Help Center

Free tutoring by Chemistry Department Graduate Teaching Assistants. Phone: 530-2100 **BO 2020** Call for Hours

Commuter and Off-Campus Services

Programs and services for students living off-campus in apartments and/or private homes. Phone: 530-8521 **SU 1511**

Website: <http://commuter.utoledo.edu/>

Computer Services

To obtain a UTAD/email account: <http://myutaccount.utoledo.edu/> Log on to your email at: <http://email.utoledo.edu> (utad/user id-password) EIT Computer labs are located in each Residence Hall (residents only) and for public use in the Carlson Library and **RH 1559**. Computer Lab hours and information can be found at: http://www.utoledo.edu/depts/it/Service_and_Support/LSG/LabHours.html Call the Service Request Line at 530-3644 (**UC 1101**) for further assistance.

Counseling Center

Provides individual, group, and relationship counseling available to students for a variety of concerns including personal development, anxiety, depression, life planning, and stress management.

Phone: 530-2426 **RH 1810** M-F 8:15 a.m. – 5:00 p.m. 530-2600 All Emergency Situations

Website: <http://www.utoledo.edu/studentaffairs/counseling/>

Learning Enhancement Center

3 locations for free tutoring in Humanities, Writing, Business, Science, and students in math classes 1220 and below; plus, tentatively, 1320 and 1330, per staffing. Call to confirm hours.

Phone: 530-2176/2206

Carlson Library Basement

Satellite Tutoring Locations: **The Larimer Athletic Complex Rm 205, The Crossings MPR 3, Parks Tower 12th Floor Lounge**

Website: <http://www.utoledo.edu/centers/lec/tutoring/>

Math Learning & Resource Center

Offers tutoring for students in math courses 1180 and above. Phone: 530-2176 **Carlson Library Basement**
Hours: M&R 9:00 a.m. – 8:00 p.m.; T&W 9:00 a.m. – 10:00 p.m.; F 9:00 a.m. – 2:00 p.m.; SU 2:00 – 5:00 p.m.

Website: <http://math.utoledo.edu/mlrc/MLRC.pdf>

Multicultural Student Center

Offers a variety of services and programs including awards, grants, and scholarships, benefit dinners, mentoring programs and orientation for African American, Asian American, Latino American, and Native American students.

Phone: 530-2261 **SU 2500** M-F 8:30 a.m. – 5:00 p.m.

Website: <http://www.utoledo.edu/studentaffairs/omss/index.html>

Night Watch (Escort Service)

The Escort Service consists of 20 students, employed by the UT Police Department, who provide safety, convenience, and personal security to anyone walking on campus at night. Phone: 530-3024

Website: http://police.utoledo.edu/Night_Watch.asp

Transportation Center Hours: M-F 5:00 p.m. to 12:00 a.m.

Parking Services

A valid parking permit is required in order to park in any campus parking area. All students are automatically issued a parking permit when registering. Students may waive this option online before deadline. When fees are paid, permits are sent to student's home address before classes begin. After the beginning of the semester permits are available for purchase at Parking Services.

Phone: 530-5843 **RH 1610** Hours: M-F 8:30 a.m. – 5:00 p.m.

Website: www.parkingservices.utoledo.edu/

Police Department (UT)

The University Police Department provides 24-hour-a-day patrols to the grounds, parking lots, residence halls, academic buildings.
 Phone **911** or 530-2600 TC 1300 Hours: **Open 24 hours a day**

Website: <http://police.utoledo.edu/>

Residence Life, Office Of

Residence life provides quality living environments and services that directly contribute to the success of students through educational, social, and personal development. Phone: 530-2941 **Ottawa House West 1016** Hours: M – F 8:00 a.m. – 5:00 p.m.

Website: <http://residencelife.utoledo.edu/>

Rocket Solution Central

Rocket Solution Central provides services from the offices of **Registrar**, (help obtaining transcripts, registering for classes and graduation, add/drop or withdrawing from courses), **Financial Aid** (assistance with scholarships, grants, loans, or work-study employment), and **Bursar** (student accounts, cashiers services, and collections).

Phone: 530-8700 **RH 1200** Hours: MRF 8:15 a.m. – 5:00 p.m., TW 8:15 a.m. – 6:00 p.m. (open peak times until 7:30 p.m.)
 Cashier Services (cash & check only): 530-8732 **RH 1790** Hours: MRF 8:15 a.m. – 5:00 p.m., TW 8:15 a.m. – 6:00 p.m.
 Collections: 530-5789 **RH 1930** Hours: M-R 8:15 a.m. – 7:00 p.m., F 8:15 a.m. – 6:00 p.m.

Rocket Telecom

Provides quality, real-time voice and video communication systems for staff, faculty, and students. Phone: 530-7998 **RH 1917**

Website: <http://telecom.utoledo.edu>

Rocket Card

The Rocket Card is the official University of Toledo Identification Card and provides safe, quick access to campus service including door access to residence halls, meal plans and library privileges. Phone: 530-5842 **RH 1610** Hours: M-F 8:15 a.m. – 5:00 p.m.

Website: <http://rocketcard.utoledo.edu/>

Sexual Assault Education & Prevention Program

SMC Phone: 530-3431 (24 hour voice mail) When closed, crisis intervention available through the **Rape Crisis Center 241-7273**.

Office of Student Customer Service

Confidentially provides students with information, referrals, and options for problem resolution. Phone: 530-2571 **RH 1840C**

Website: <http://utoledo.edu/offices/student-service/>

Student Legal Services

Provides quality legal counsel, information, and advice or representation to students.

Phone: 530-7230 **SM 1020** Hours: MRF 8:30 a.m. – 5:00 p.m., T 1:00 – 8:00 p.m., W 8:30 a.m. – 1:30 p.m.; 6:00 – 9:00 p.m.

Student Medical Center

Provides health care, psychological, and health educational needs including free, anonymous HIV/AIDS testing, and pharmacy services.

Phone: 530-3451 **SMC Building** M - F 8:15 a.m. – 5:00 p.m. (Walk-Ins F 9:00 a.m. – 4:00 p.m.)

Website: www.utoledo.edu/healthservices/student/index.html

Student Recreation Center

Provides the University of Toledo Community with student-centered programs and services that enrich the mind, body and spirit.

Information: 530-3700 Reservations/Information: 530-3711 Call to confirm hours.

Website: <http://utoledo.edu/studentaffairs/rec/>

Office of Study Abroad

Promotes, supports and facilitates the development of international academic programs for students and faculty.

Phone: 530-8550/8556 **RH 1830G** M – F 8:15 a.m. – 12:00 p.m.; 1:00 – 5:00 p.m.

Website: <http://www.utoledo.edu/offices/ogi/>

Test Center- Bancroft Campus & Scott Park Campus

The Bancroft Testing Center in the Student Annex

Phone: 530-1269 **SA 1140** Hours: M-F 9:00a.m. – 4:00 p.m. ***Picture I.D. Required**

The Bancroft Testing Center as of November 1st

Phone: 530-1269 **Field House 1080** Hours: M-F 9:00a.m. – 4:00 p.m. ***Picture I.D. Required**

The Scott Park Test Center provides Placement Tests, CLEP Tests, and Graduate Testing (by appointment only).

Phone: 530-3266 **ASC 1200** Hours: M - F 8:30 a.m. – 5:00 p.m. (Open some Sats. Call for dates) ***Picture I.D. Required**

Transit Services

Provides shuttle bus service for University students, faculty and staff, to maximize accessibility to, within, and between campuses.

Phone: 530-1026 **Plant Operations 1010** Hours: M-F 7:45 a.m. – 4:45 p.m.

Freshman Call-A-Ride 530-1033 Hours: M – F 10:30 p.m. – 1:30 a.m. Serves Bancroft & Scott Park Campus

Website: www.utoledo.edu/facilities/transit/

The Writing Center

Provides free tutorial assistance for any type of writing assignment or project. Appointments are not required but strongly recommended.

Phone: 530-4939 **Carlson Library 1005** Hours: MTWR 10:00 a.m. – 8:00 p.m.; F 10:00 a.m. – 5:00 p.m.

Website: <http://utoledo.edu/centers/writingcenter/>