

Call for Papers

International Journal of Services and Operations Management

Special Issue on

Emerging Issues in Services and Operations for Global Businesses

Website: www.inderscience.com

Aims and Scope

Rapidly changing global competitive landscape provides greater level of challenges to the management of services and operations of today's firms. The world is becoming more interconnected and business challenges are becoming more complex. The growing interactions between economic blocs of North America, Europe and the Asian countries provide rich research opportunities. There is a need to explore emerging research issues in global business services and operations.

These challenges include studying and building theories of services and operations management for the changing nature of global businesses and applications of theories to world of practice.

This special issue considers some of the following questions: (1) What are the emerging patterns of services and operations management practices in the next decade; (2) how do firms implement services and operations management practices in the fast changing world of business embracing national and cultural barriers; (3) what are the relevant business models and theories that may guide implementation of practices for effective services and operations management?

Papers centered on building theory, empirical analyses, or multiple case studies are especially desirable. Also, papers that provide future research directions based on sound reviews of previous research streams are strongly encouraged. Potential areas of research focus include but are not limited to:

Topics

- International Comparison of operations and supply management practices
- Strategic outsourcing practices
- Offshoring practices
- Emerging trends in global service operations
- Best practices in supply chain risk management
- Strategic alliance for global supply chain management
- Global supply chain security
- Executive leadership and training in global supply chain
- Integration and differentiation for global supply chain

Manuscript submission

Full paper due: March 15, 2009

Notification of acceptance: June 30, 2009

Final version of the paper due: September 30, 2009

Full papers should not exceed 30 double-spaced letter (A4) size pages including figures and illustrations. Leading (or corresponding) authors should provide complete address, fax/phone number and e-mail address. Manuscripts should be prepared in accordance with the format requirements of Inderscience Publishers. For details, please visit <http://www.inderscience.com/editorialindex.html>. Interested authors should submit either an electronic version or hard copies (in triplicate) of papers to the guest editors by the above due date. Submitted papers should not have been previously published or be currently under review for publication elsewhere.

Guest Editors:

Dr. Paul Hong

Professor
Information Operations and Technology Management
College of Business Administration
University of Toledo, USA

Paul.Hong@Utoledo.Edu

Dr. Shuo-Yan Chou

Professor
Industrial management
National Taiwan University of Science & Technology
Taiwan

sychou@im.ntust.edu.tw

Dr. Youngwon Park

Assistant Professor
Waseda Institute for Advanced Study
Waseda University,
Japan

parkezra@yahoo.co.jp