MEMORANDUM FOR RECORD (Senate 1: 2023 - 2024)

To: Faculty Senators, FS President Linda Rouillard, Gary Insch, Kimberly McBride,

President Gregory Postel, Interim Provost Scott Molitor, Angela Paprocki, VP Sammy

Spann, VP Jason Toth, Matt Schroeder

From: Dr. Deborah Coulter-Harris (Chair), Lucy Duhon, Karen Green, Karen Hoblet, Samir

Hefzy, Berhane Teclehaimanot, Sally Harmych, Sarah Aldrich Renner, Paul

Schaefer, Barry Scheuermann, Jessica Knouse, Paulette Kilmer

Date: 26 September, 2023

Subject: After-Action Report and Future Plans: Faculty Senate Committee on Student Affairs

The purpose of this Memorandum is to apprise Faculty Senate and the University of Toledo's Administration on the Faculty Senate's Committee on Student Affairs' engagement with the University of Toledo Student Government's leadership to identify four (4) major issues of concern among the larger student body; this request was sent on 15 August, 2023, and we requested a reply by 8 September, 2023. SG President Lucas Will, VP Tanner Schutz, and SG members sent the combined final four (4) issues to our committee on 8 September, 2023. This will be useful to FSCSA in providing guidance and strategic resolution of problems.

• At our first committee meeting on Thursday, 14 September, 2023, our Committee on Student Affairs determined by consensus that these issues directly tie into Enrollment and Retention problems; we brainstormed initial strategies for resolution of these problems. As we research and make appropriate contacts, more strategies for solutions will become evident.

The following chart represents the cited Student Government issues and our committee's first meeting details: division of issues into sub-committees, suggested report dates (flexible), appropriate future contacts, and initial suggestions from the committee as a whole.

Issues/Sub-Committee/Deadlines	Comments from SG President Lucas Will and
for Reports/Contacts/Suggestions	Student Government members
Issue 1. Dining Halls: Ottawa and	"The hours of the dining halls have only been room
Student Union (Fall, 2023)	for complaint. Any issue that we have brought up to
	dining has been met with "If you look at other similar
Sub-committee: Sally Harmych,	universities" and nothing has changed. To be quite
Sarah Aldrich Renner, Barry	honest with you, I do not care what other universities
Scheuermann, Paulette Kilmer	do. We are the University of Toledo, and we have the
	capability to be BETTER than other similar
Report to Senate: 24 October?	universities. While labeling of foods has gotten better,
	dining simply tells students that they are lying when
	they find undercooked food. Besides this, Dining
	often states that it is not currently "profitable." I,

Appropriate Contacts: Dining Services, Sammy Spann, ResLife, City Health Department

Suggestions:

- 1. Why not a dining Hall in Parks Towers?
- 2. Enable meal card to dine also at designated outside restaurants.
- 3. More strategies and resolutions to come. (See Appendix I link for hours of Operation)

regarding dining this year."

Issues/Sub-Committee/Deadlines for Reports/Contacts/Suggestions

Comments from SG President Lucas Will and Student Government members

Appendix II.) Sub-Committee: Karen Green, Lucy

Issue 2: Parking (Fall, 2023) (See

Sub-Committee: Karen Green, Lucy Duhon, Deborah Coulter-Harris

Report to Senate: 21 November, 2023

Appropriate Contacts: Asset Manager and Operator:

again, do not care for this statement. Students need to have food readily available to be successful. Any cuts made to dining actively hinder the students who already utilize dining plans and often make fewer students purchase them...Student government will have an official dining committee that I would like to have a faculty member who regularly eats on campus serve on if possible. I will update you all on this as we develop the committee further. I have also been informed that there is an hour for students with food allergies to come in and eat before the food has the chance to be cross-contaminated. It is important to uplift this time, as a student who eats during this period believes that it will likely go away given how few students utilize it. I believe that our main goals with dining should be to convince the dining staff that students are not lying about their reports, to understand that most students would not be purchasing meal plans if they did not have to (gathering survey data on this in the next month), and continuing to advocate for perfect labeling. It should also be mentioned that my members have reported absolutely zero positive statements from students regarding dining this year."

"Parking continues to be a hindrance for students on campus. There is a lack of understanding that a \$280 pass and ticket prices ranging from \$35-\$100 can be detrimental to a student's success with no room for error on the students' side. Since prices only rise and the concession agreement does not allow change unless both the parking institutions and UT's finance department, students are left completely in the dark and out of the decision-making process. Dealing with parking is a very daunting task for us as students. Student government is their main point of contact with the students, but the more that they trust us, the less the students trust us and vice versa. We've spoken to parking on the idea of a ticket forgiveness program, which they are open to doing, but they want students to complete a parking literacy test of sorts to have their first ticket forgiven. Most students I've spoken to on this matter see it as reasonable, so long as the test is "common sense" and they would have a couple tries at it. I think that our main goal with parking should be

ParkUToledo. ^{1 2} Also President Postel, Matt Schroeder? Suggestions

- SG suggested fund to help financially insecure students.
- 2. Review of ParkUToledo contract with Administration. Doesn't University have asset control?
- 3. Fees should be limited for students, faculty, and staff.
- 4. From a ParkUToledo slide:

"UT executed an innovative financing structure in order to recycle and redeploy capital from a non-core asset into mission critical funding:

- No ownership changed hands. UT retains control of parking policy, eligibility, rates and fines.
- UT sets operating standards"

to achieve some form of ticket forgiveness or to secure a fund to help the most financially insecure students."

Issues/Sub-Committee/Deadlines for Reports/Contacts/Suggestions Issue 3. ResLife (Spring, 2024)

Sub-Committee: Samir Hefzy, Berhane Teclehaimanot, Barry

Scheuermann, Deborah Coulter-

Harris

Comments from SG President Lucas Will and Student Government members

"Our on-campus living spaces are arguably the nicest in the state. With that being said, we need to stop pouring money into them to add new features (this directly ties into the issue of involvement). Students want well-maintained facilities, not super fancy living quarters with elaborate amenities. They want to be able to do laundry and not have the machines break on them. They want hot water when they take a shower.

¹ "The University of Toledo is partnering with ParkUToledo (a team comprised of Diogenes Capital and SP+) to refinance the non-core parking assets on University campuses. ParkUToledo was selected following a competitive request for proposals evaluated by a committee representing treasury, auxiliaries, facilities, student disability services, academic affairs, athletics and UTMC stakeholders. The 35-year contract provides an opportunity to refinance the University's non-core parking assets with an upfront payment of approximately \$50 million to be managed by The University of Toledo Foundation, as well as capital funding of \$50 million over the life of the contract and excess cash flow from operations. In addition to the up-front payment, \$10 million will be used for immediate capital improvements with additional capital funding of \$40 million over the life of the contract. The University is projected to receive excess cash flows in-excess of \$70 million"

² **Rocket Hall, Room 1750 (Tel.** 419.530.4100). We will have to call to contact persons responsible as none are listed on ParkUToledo websites.

Report to Senate: 12 March, 2024

Appropriate Contacts: American Campus Communities, Jason Toth, ResLife

Suggestions:

- 1. SG wants UT to stop pouring \$ to add new features like pool tables, etc.
- SG wants residence halls to have a consistent standard of living regarding: hot water, proper seasonal heating and cooling of rooms, and operational laundry machines.
 Inquire: What is the current state of investment in these issues?

They want a warm room in the winter and a cool on in the summer. I'm not sure the current state of investment into ResLife, but I imagine this money could help uplift the student services being cut."

Issues/Sub-Committee/Deadlines for Reports/Contacts/Suggestions

Issue 4. Student Involvement (Spring, 2024)

All of FSCSA Committee Members will work on this issue

Report to Senate: 9 April, 2024

Appropriate Contacts: Students, Division of Student Affairs

Suggestions: FSCSA plans to create a survey that will ask students what kinds of activities/events would interest them in the following areas: academic, entertainment, sports, and socials. FSCSA also realizes that many students do not attend because they are working, so we need to also establish best days/times. Survey to be sent out to FSCSA committee members' students by end of October.

Comments from SG President Lucas Will and Student Government members

"Involvement for the past two years of my time on campus has been rather abysmal. Of the many events hosted on campus every year, turnout is hardly ever impressive for any event. One cause of this is how advanced the dorms on campus are. Dorms have everything that a student needs to entertain themselves, so there is no reason for many students to leave their rooms. I have also found that it is much more difficult to convince students to get meals from the dining hall rather than eating ramen or easy mac in their dorms. Organizations across the board are reporting incredible turnout of prospective new members. As of right now, I would say that we should watch involvement during these next two semesters to ensure that the first weeks were not a fluke."

Appendix I. Hours of Operation for Campus Dining

https://dineoncampus.com/utoledo/hours-of-operation

Appendix II. Parking Violations, Fees, and Non-Ticket Holidays

Parking Violations and Fees Starting August 1, 2023

Parking Violation	Amount
Expired Meter	\$39.00
Failure to Observe Posted Parking Restrictions	\$39.00
Failure to Park Within Lines	\$39.00
Failure to Register Vehicle	\$61.00
Failure to Update	\$17.00
Illegally Parked in Disabled Parking Space	\$277.00
Unauthorized Parking in Reserved Space	\$111.00
Unauthorized Parking in Visitor/Patient Space	\$61.00
Parked in a No Parking or Tow Away Zone	\$39.00
Parked in Fire Lane	\$61.00
Parked in Reserved Lot	\$111.00
Parked in Roadway	\$39.00
Parked on Crosswalk or Curb Cut	\$39.00
Parked or Driving on Grass or Landscaped Area	\$39.00
Parked or Driving on Sidewalk	\$39.00
Unauthorized Access	\$111.00
View of License Plate Obstructed from Drive Aisle	\$39.00

Parking Violations and Fees Starting August 1, 2023

Parking Violation	Amount
Immobilization	\$111.00
Shared Permit (Both Vehicles)	Both Vehicles - \$39.00
Parking in Excess of Posted Time Limits	\$39.00

PARKING DURING GLOBAL HOLIDAYS

Parking enforcement does not ticket on campus during the following holidays. EXCEPTIONS INCLUDE: RESERVED, DISABLED, METERED, PATIENT AND NO OVERNIGHT PARKING AREAS.

Non-Ticket Global Holidays

Holiday	Date
Memorial Day (2023)	Monday, May 29, 2023
Juneteenth (2023)	Monday, June 19, 2023
Independence Day	Tuesday, July 4, 2023
Labor Day	Monday, September 4, 2023
Veterans Day	Friday, November 10, 2023 & Saturday, November 11, 2023
Thanksgiving Day & Black Friday	Thursday, November 23, 2023 & Friday, November 24, 2023
Winter Break	Saturday, December 23, 2023, through Monday, January 1, 2024
Martin Luther King Jr. Day	Monday, January 15, 2024
Memorial Day	Monday, May 27, 2024
Juneteenth	Wednesday, June 19, 2024

CC: Lucas Will, Tanner Schultz