The University Of Toledo

Existing Graduate Course Modification Form

* denotes required fields

Contact Person*: P. S. Sundararaghavan	Phone:	530-2456	(xxx - xx	xx) I	Email:
p.sundararaghavan@utoledo.					
Present Supply all information asked for in this column.(ropose	
Supply core, research intensive and transfer modulinfo if applicable)	114	Fill in approfirst column	-	s only	where entry differs from
College*: College Business and Innovation	,	College:	College Busine	ss and I	nnovation •
Dept/Academic Unit*:		Dept/Acade			
Info Operations and Tech Management ▼			ons and Tech Ma		
Course Alpha/Numeric*: INFS	-	_	ha/Numeric	: OSC	M -
6780		6780			
C TH		Course Tit	:le:		
Course Title: ERP Systems Process Management		ERP System	ns Process Ma	nagem	ent
Credit hours: Fixed: 03 or Variable: to		Credit Hou	·	03 (or Variable: to
CrossListings:		CrossListin	igs:		
INFS 6780		OSCM6780			
Insert					Insert
To add a course					To add a course,
type in course I and click the In					type in course ID and click the Insert
button.	.5010				button.
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To remove a co	_				To remove a course, select the course on
left and click th					left and click the
Remove button					Remove button.
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Prerequisite(s) (if longer than 50 characters, please place it in Catalog Description):			e(s)(if longer atalog Descr		50 characters, please
Corequisite(s)(if longer than 50 characters, pleas place it in Catalog Description):			e(s)(if longer atalog Descr		0 characters, please

Catalog Description (*only if changed*) 75 words max:

In this course we will emphasize the integrative nature of business decision making with enterprise systems. This course will provide students an overview of the fundamental business processes / systems used to run organizations and how the increase in their system integration adds value, improves productivity and increases growth. This will be done through a focus on enterprise system implementation as well as process execution. Students will gain a deep appreciation for the role of enterprise systems in managing processes from multiple functional perspectives. Also, students will work on various hands-on exercises including configuration of a fictitious company and implementation of business rules using an enterprise system.

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Has course content changed	• Yes			No	
If course	content is change	ed, give a brief topical outli	ne of the	the revised course below(less than 200	words)
		30 (an existing course) -listed whenever offered		OSCM6780 (proposed course) are iden	tical
Proposed	effective term*:	201740	(e.g. 2	201140 for 2011 Fall)	
		File Type		View File	

<u>View</u>

View

Effective Date:

Effective Date:

Comments/Notes:

List any course or courses to be

Attachment

Syllabus

deleted.

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Rationale:

There is a current course titled INFS6780 ERP Systems Process Management. It is also relevant for OSCM majors. Since the MBA major has only three required/elective courses separating the OSCM major from Management or any other major, (all the remaining courses in the MBA are core courses required of all MBA students.), we would like the OSCM majors to have at least three courses with the OSCM prefix. That is, INFS 6780 and OSCM 6780 are the same course always offered at the same time. It is is just that OSCM majors will sign up with the prefix OSCM.

Approval:

Department Curriculum Authority:	Bassam Hasan		2017/04/10
			0047/04/44
Department Chairperson:	P. S. Sundararaghavan	Date	2017/04/11
			2017/04/11
College Curriculum Authority or Chair:	Michael Mallin	Mate	2017/04/11
College Dean:	Anand S. Kunnathur		2017/04/12
Graduate Council:		Date	
Dean of Graduate Studies:		Date	
		Date	
Office of the Provost:		Date	

print

Administrative Use Only

Effective Date:	(YYYY/MM/DD
CIP Code:	
Subsidy Taxonomy:	

5/17/2017	Curriculum Tracking

	1
Program Code:	
Instructional Level:	

Registrar's Office Use Only

Processed in Banner on:	
Processed in Banner by:	
Banner Subject Code:	
Banner Course Number:	
Banner Term Code:	
Banner Course Title:	

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OSCM 6780 ERP Systems Process Management

<u>Instructor</u> Someone

Email: some.one@utoledo.edu Office: Stranahan Hall -ST40xx

Phone: 419-530-xxxx

Office Hours: T/R 1:00 - 2:00 PM and by appointment

Lecture Class Time and Location

Course/Catalog Description

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- Understand the concepts of ERP (Enterprise Resource Planning) and be able to contrast it to traditional functionally oriented information systems
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- Explain the relationship of ERP software to business reengineering and business workflow
- Describe the business components and applications modules included in SAP ECC and relate them to common business processes
- Critique and analyze the current research in ERP software and related issues in information systems

Teaching Strategies

Lectures/Demonstrations: Important material from the text and outside sources will be covered in class. In addition, we will be using a variety of group in-class discussions. These will be used to enforce your understanding of the concepts covered in the lecture and readings. There will be 10 homework assignments to assess your understanding of the material. The homework assignments will cover both lectures and required readings outside of class.

Prerequisites and Corequisites

Required Texts and Ancillary Materials

Lecture Text: <u>Integrated Business Processes with ERP Systems, Simha R. Magal & Jeffrey Word, Wiley, 2012.</u>

Wiley E-Text (ISBN: 978-0-470-57167-5) Loose-leaf (ISBN: 978-0-470-92094-7) Hardcover (ISBN: 978-0-470-47844-8)

Black Board: Recorded grades as well as lecture materials (Syllabus, PowerPoint class outlines, exam review sheets, etc.) will be available on Black Board course site.

Software: SAP ERP application (version 7.4) and Global Bike Incorporated (GBI) data set (which can be accessed through Virtual lab or VLab)

<u>Important Note on VLab system</u>: You may access any software in our College of Business Administration Computing public labs remotely via https://vlab.utoledo.edu/. To access the VLab system you will need to have an UTAD user id and password. If you are the first time user, please contact COBI IT help desk at cobi-ccd@utoledo.edu (Phone: 419-530-4607, Stranahan Hall ST5007)

University Polices

Policy Statement on Non-Discrimination on the basis of Disability (ADA)

The University is an equal opportunity educational institution. Please read 'The University's Policy Statement on Nondiscrimination on the Basis of Disability Americans with Disability Act Compliance'.

http://www.utoledo.edu/policies/administration/diversity/pdfs/3364 50 03 Nondiscrimination o.pdf

Academic Accommodations

The University of Toledo is committed to providing equal access to education for all students. If you have a documented disability or you believe you have a disability and would like information regarding academic accommodations / adjustments in this course please contact *the Student Disability Services Office* (http://www.utoledo.edu/offices/student-disability-services/index.html)

Dishonesty Policy

Please be advised that no form of academic dishonesty will be tolerated in this class. All of the following offenses represent academic dishonesty: taking answers from or comparing answers with another student during an exam, using any unauthorized aids during an exam, sharing your computer assignment with another student, allowing another student to share his/her computer assignment with you, or working with another student(s) on a computer assignment. In every incident of dishonesty, full university and college policies on academic dishonesty will be applied. NO EXCEPTIONS. This could result in a letter to your permanent file, immediate dismissal from the course with a grade of 'F', or even stronger action. Please be aware of the university policy located at http://www.utoledo.edu/dl/students/dishonesty.html.

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- 2. No makeup exams will be given.
- 3. The final exam will be administered in accordance with the University Examination Calendar. There will be no make-ups given for the final exam. In general, you can expect a failing grade in the course if you miss the scheduled final exam time. Exceptions to this will be made only in strict accordance with UT policies.
- 4. Exams will start at the beginning of class. Do not be disrespectful and disruptive to the rest of the class by coming in late. Late comers may be denied access to the exam materials.
- 5. It is your responsibility to drop or withdraw from this class. Please understand that I cannot drop you from the class after the withdrawal deadline and incompletes (I's) will only be given when there are University approved extenuating circumstances.

Course Expectations & Policies

- Attendance: The student is **expected to attend all classes**. Students are expected to notify the instructor ahead of time if there is a planned absence. Otherwise it will count as unplanned and will impact the class participation grade. Students must notify the instructor ahead of time if an exam will be missed. Missing an exam without prior notification will result in an F for that exam. Extreme circumstances are considered at the sole discretion of the instructor.
- **Readings:** You are responsible for reading the assigned material before coming to class. Some of the material may not be discussed in class and will be assigned as self-study.
- Exam Policy: There will be two examinations in multiple-choice, short-answer format. All exams will be given in class during regularly scheduled class times. All exams are closed-book exams. I will try to provide some exam review time in class or during an external review session. Makeup exams will be given only in the case of an unforeseen, documented emergency or for a significant reason approved in advance by the instructor. For a significant reason known in advance, fill out a Make-Up Exam Request Form, and include supporting documentation. Submit this to your instructor in person a minimum of one week before the scheduled date of the exam. In case of unforeseen emergency, you must notify the Instructor via email within 48 hours of the exam.
- **Homework Assignments Policy:** All assignments, exams, and quizzes must reflect individual and original effort. The work you turn in must be your own work. Students will be required to complete assignments independently. Late homework will not be accepted except *the case of an unforeseen, documented emergency*.
- **Assignments Guidelines:** When submitting assignments, you must submit the electronic files to the proper Black Board drop box

- Office Hours: You are encouraged to ask questions during class and office hours. If you have a specific question or problem with assignment, please remember to bring a printed copy of your error message capture screen. Saying "it doesn't work" is not sufficient for me to provide help. You may also ask questions by email. If you want to see me outside the scheduled office hours, please make an appointment by email.
- Classroom Conduct: Please turn off cell phones and any audible device during classes. Please do not hold private conversations during class as it distracting to both the instructor and to the other students in the class. Students who do not comply may be asked to leave the classroom. If you will have to leave lecture early, please notify the instructor prior to the start of class and sit near one of the doors.
- Collusion/Plagiarism: All material submitted in this course should represent original work. All forms of collusion and/or plagiarism are unacceptable. Due to the nature of the assignment material, collusion and/or plagiarism is easy to detect. Any form of cheating will earn a score of zero for ALL parties involved. Further disciplinary measures may be used, as per Academic Misconduct Procedures.
- **Special Accommodations:** If you need accommodations in order to meet any of the requirements of this course, please let me know as soon as possible, preferably by the first week

Evaluation Procedures

Grades will be earned based upon performance on exams, projects, homework assignments, and class participation, using the following point scale:

Exams	Midterm	200	20%
	Final	200	20%
Homework Assignments		300	30%
Team Presentation		100	10%
Research Paper Summary		100	10%
Attendance and in-class exercises		100	10%
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- **Homework:** A number of lab exercises will be given during the semester. While interaction among class members is encouraged during the course, these assignments are to be individual efforts and are not to be done jointly. Unless otherwise noted, they are due at the class period following the assignment.
- **Presentation:** Each team will be required to make a presentation during the course that deals with a current topic in the area of ERP. A list of potential topics will be provided by the instructor. The presentation should be 20 minutes long, should involve the use of

PowerPoint and possibly demonstrations. Each member of the team should participate in the presentation.

- **Research Paper Summary:** In this assignment, each student will read and summarize a current research paper from an established journal, MISQ, JMIS, and JAIS. The summary should explain an aspect of the paper in your own words and evaluate the paper. Other sources could be used as well, as long as including a copy and cite the source. The summary will be presented in class.

The course grading scale is shown below. Contingent upon the overall class performance, the instructor maintains the right to adjust the scale. Plagiarism and cases of copying/cheating may be reported for disciplinary action and an 'F' grade will be awarded to those involved.

Points Earned	Course Grade
>=93%	A
>=90%	A-
>=87%	B+
>=83%	В
>=80%	В-
>=77%	C+
>=73%	С
>=70%	C-
>=67%	D+
>=63%	D
>=60%	D-
<60%	F

Schedule of Topics

Below is a schedule of topics. Please keep up on the readings. Note that the topics in this course can be difficult to master without continuous, sustained, individual effort. It isto your benefit to allocate time for experimentation and practice. Be prepared to try out ideas for yourself, and to use other resources such as on-line help and other texts. Do NOT get behind since new concepts build upon earlier concepts. You should be prepared to spend several hours every week doing exercises, programming assignments and preparing for class.

Note: The topic schedule may vary as needed in order to best meet the needs of the class. However, the exam dates are fixed.

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2	9/2	Navigation	Chapter 2	Assignment #1
3	9/7	No Class – Labor Day		
3	9/9	ERP Sim Game		
4	9/14	ERP Sim Game	Chapter 3	Assignment #2
4	9/16	Introduction to Accounting	Chapter 3	Assignment #2
5	9/21	Procurement Process	Chapter 4	Assignment #3
3	9/23	Trocurement Trocess	Chapter 4	7 Issignment #3
6	9/28	Fulfillment Process	Chapter 5	Assignment #4
	9/30	No Class Fell Bossis	1	
7	10/5 10/7	No Class – Fall Break Production Process	Chapter 6	Assignment #5
		Exam Review		
8	10/12 10/14	Midterm Exam		
	10/14			
9	10/19	Inventory and Warehouse Management Process	Chapter 7	
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	11/2	NetWeaver Portal		
11	11/2	Research paper summary presentation		Assignment #7
	11/9	Visual Composer		
12	11/11	No Class – Veterans Day		Assignment #8
	11/16	Enterprise Services		
13	11/18	Research paper summary presentation		Assignment #9
	11/23	Group Project Work Day		
14	11/25	No Class – Thanksgiving		
	11/30	Team Presentation		
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16	12/9	Exam Review		
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http://www.utoledo.edu/policies/administration/diversity/pdfs/3364 50 03 Nondiscrimination o.pdf

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