# The University Of Toledo

## New Graduate Course Proposal

\* denotes required fields

1. Colleg	ge*: College Lang	g, Lit, and Soc Sci	▼		
Depar	tment*: Political	Science and Public Admir	nistrati 🔻		
			Phone: 530-4511	(xxx - xxxx)	Email:
3. Alpha	/Numeric Code (S	Subject area - number)	*: PSC	- 5	300
1	sed title*: Principlesed effective term	es of Public Administration 1*: 201640	( e.g. 201140	) for 2011 Fa	all)
5. Is the	course cross-liste	ed with another academ	nic unit?		○ Yes ● No
Appro	val of other acad	emic unit (signature an	d title)		
		more than one level?		<ul><li>T</li></ul>	─ Yes ○ No
If yes, an undergraduate course proposal form must also be submitted. If the undergraduate course is new, complete the <a href="New Undergraduate Course Proposal">New Undergraduate Course Proposal</a> ; if the undergraduate course is existing, submit an <a href="Undergraduate Course Modification Proposal">Undergraduate Course Modification Proposal</a> .					
6. Credit	hours*:	Fixed: 3		or	Variable:
		to			
	very Mode:	Primary*	Secondary		ertiary
	activity Type *	Seminar ▼	Web Assisted Ins	tı▼	Online ▼
	Minimum Credit irs *	3	3	3	
	Maximum Credit urs *	3	3	3	
Hou	Veekly Contact urs *	3	3	3	
8. Ter	ms offered:	Fall Spring Sur	mmer		
Yea	ars offered:	Every Alterna	ate		

Year	Years
rear	Years

The students per	mitted to register for	more than one secti	on during a term?	No	Yes
May the courses credit?	be repeated for	No Yes	Maximum Hours		
10. Grading System*:  11. Prerequisites (m MATH 4200	WP/WF, PR, I) Satisfactory less than C) Grade Only Audit Only No Grade	ding (A-F, S/U, /Unsatisfactory (A-C) (A-F, WP/WF, PR, i.e. C or higher in (		0) and C or hig	ther in
PIN (Permi	sson From Instructor)	O PD	P (Permission From Dep	partment)	
	nust be taken togethe	r)·			
Co-requisites (n		· ).			

13. Attach a syllabus - a syllabus template is available from the University Teaching Center. Click <a href="here">here</a> for the Center's template.

File Type	View File
Syllabus	<u>View</u>

14. Comments/Notes:

#### 15. Rationale:

Graduate students in diverse programs will be interested in adding the PSC 5300 course to their curriculum. If the graduate degree in public administration is revived, this course will address, in part, needed curriculum reform. The discussion of public administration values such as efficiency, equity and accountability will be important in re-gaining accreditation from the Network of Schools of Public Policy, Affairs, and Administration (NASPAA). We are also submitting a proposal for a cross listed undergraduate course (PSC 4300 Principles of Public Administration).

### **Course Approval:**

Department Curriculum Authority:	Jami Taylor	Date	2016/04/01
Department Chairperson:	Samuel Nelson		2016/04/10
College Curriculum Authority or Chair:	David Black		2016/12/01
College Dean:	Barbara Schneider	Date	2017/03/30
Graduate Council:	Constance Schall, GC mtg 4/18/17	Date	2017/04/19
Dean of Graduate Studies:	Amanda C. Bryant-Friedrich	Date	2017/05/01
Office of the Provost:		Date	

print

5/4/2017 Curriculum Tracking

### **Administrative Use Only**

Effective Date:	(YYYY/MM/DD)
CIP Code:	
Subsidy Taxonomy:	
Program Code:	
Instructional Level:	

## **Registrar's Office Use Only**

Processed in Banner on:	
Processed in Banner by:	
Banner Subject Code:	
Banner Course Number:	
Banner Term Code:	
Banner Course Title:	

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# Principles of Public Administration The University of Toledo Department of Political Science and Public Administration

# College of Languages, Literature and Social Sciences PSC 5300 (CRN)

Instructor: Jami Taylor Class location: Snyder Memorial 3066 Email: jami.taylor@utoledo.edu Class day/time: TR 9:30-10:45 a.m.

Office hours: TR 11 a.m. – 1 p.m. Term: Fall and by appointment Credit hours: 3

Office location: 3005 Snyder Memorial

Office phone: 419.530.6194

#### **Course Catalog Description**

An overview of public administration including organization theory, decision making, budgeting, public policy and the changing role of public institutions

#### **Course Overview**

This course is an introduction to theories about public administration and the current practice of public administration in the United States. At the end of the course, you should have a better understanding of what public administrators do, how they do it, and why, based not just on knowledge about structures and legal requirements but also on examination of how conflicting principles and values have shaped structures, processes, and activities.

To help you gain an understanding of what it is like to be a public administrator and apply general ideas to specific situations, we will read and analyze case studies drawn from the experience of government and nonprofit agencies.

#### **Student Learning Outcomes**

After completing this course, students should be able to

:

- Explain differences between public and private administration
- Identify the responsibilities of different levels of government and explain how these responsibilities have changed
- Describe and apply major theories of organizational behavior and decision making
- Explain the influences on the effectiveness of government agencies and programs
- Identify the conflicting values that shape the practice of public administration in the U.S. and describe their effects on government structures and policy processes
- Analyze a current policy issue and present recommendations for addressing the issue that demonstrate an understanding of the capacity and limitations of government.

#### **Teaching Strategies:**

- Reading assignments from textbooks and on-line sources
- Analysis of case studies through written responses to questions, and class discussions.

- Individual research that draws on information from multiple published sources and authors.
- Because this is a writing intensive course, students will submit a draft of the issue paper and the instructor will provide comments on substance, organization, and writing style.

**Pre-requisites:** PSC 1200 (American National Government) or equivalent.

#### **Required text:**

- Donald F. Kettl, *Politics of the Administrative Process*, 6th edition.(CQ Press, 2015)
- Jay Shafritz and Albert Hyde. 2017. Classics of Public Administration, 8th edition (Cengage, 2012).

**Technology requirements:** Supplementary readings and some assignments for this course will be posted on Blackboard. For information on technology requirements for Blackboard see <a href="http://www.utoledo.edu/dl/helpdesk/blackboard.html">http://www.utoledo.edu/dl/helpdesk/blackboard.html</a>.

#### **University Policies**

Policy Statement on Non-Discrimination on the basis of Disability (ADA) The University is an equal opportunity educational institution. Please read The University's Policy Statement on Nondiscrimination on the Basis of Disability Americans with Disability Act Compliance.

(http://www.utoledo.edu/policies/administration/diversity/pdfs/3364\_50\_03\_Nondiscrimination\_o.pdf)

**Academic Accommodations:** The University of Toledo is committed to providing Equal access to education for all students. If you have a documented disability or you believe you have a disability and would like information regarding academic accommodations/adjustments in this course please contact the Student Disability Services Office (http://www.utoledo.edu/offices/student-disability-services/)

#### **Academic Dishonesty**

Work or ideas not your own must be cited, whether used in a case response, research paper, or exam. This applies to the work of other students as well as that from a print or electronic source. Failure to do so is considered plagiarism, and will result in disciplinary action; as provided in the university's policy, this can include a failing grade for the course and expulsion from the university. Plagiarism is a form of academic dishonesty, and is covered by the University of Toledo policy on Academic Dishonesty, found at <a href="https://www.utoledo.edu/policies/academic/undergraduate/pdfs/3364-71-04%20%20Academic%20dishonesty.pdf">https://www.utoledo.edu/policies/academic/undergraduate/pdfs/3364-71-04%20%20Academic%20dishonesty.pdf</a>. This policy applies to all written materials submitted for this course (papers, case discussion responses, final exam).

#### **Course Expectations:**

Students are expected to complete the assigned readings by the dates indicated on the syllabus. When case study questions are assigned, you are expected to submit written responses by the due date, and to be prepared to discuss the case study on that date.

Late Assignments: Written assignments are due on the dates indicated in the syllabus. In the case of illness or family emergency, I will accept late submissions, provided that you contact me by phone or email no later than the due date of the assignment.

#### **COURSE REQUIREMENTS AND GRADING:**

1. Midterm exams (25%, 2 exams-12.5% each)

a. First exam: October 1.

b. Second exam: November 10.

- 2. Final exam (**December 16**) comprehensive, 25 percent of course grade.
- 3. Case study assignments: written responses to case study questions are due the day that the case is discussed in class. You are expected to come to class prepared to discuss the case, that is, having read it carefully, thought about it, and responded to the study questions. You will receive a letter grade for each case study; answers turned in late will have one-half letter grade deducted for each day late. Grades for the cases will be averaged, and the overall case study grade will be worth 25 percent of the course grade.
- 4. Issue paper: The paper should examine a current issue in one of the following issue areas: education, economic stability, health care, national security, or the environment, and present your thoughts on government responsibilities in relation to the views presented in chapters 1, 2, 3, 7, and 14 of your textbook. Detailed guidelines for the issue paper will be posted on Blackboard and distributed in class. Brief statements of paper topics should be submitted by October 20. A first draft is due on November 24; the revised final draft is due December 8. The paper is worth 25 percent of your course grade.

Students needing special accommodations for taking tests should inform the instructor so that appropriate arrangements can be made with the Office of Accessibility.

#### SCHEDULE AND ASSIGNMENTS

August 25, 27 Introduction

K: Reading: Chapter 1

S&H: Public and Private Management: Are They Fundamentally Alike in All Unimportant Respects? (1980) Graham T. Allison.

September 1, 3 Roles and Responsibilities of Government

K: Reading: Chapters 2, 3

S&H: The Study of Administration (1887) Woodrow

Wilson.

S&H: The Origins of the State in Ancient China (300 BCE)

Confucius

S&H: On Duties (44 BCE) Cicero

S&H: Politics and Administration (1900) Frank J.

Goodnow

S&H: Street-Level Bureaucracy: The Critical Role of

Street-Level Bureaucrats (1980) Michael Lipsky.

September 8 Assignment: Case 3.3 (questions 1, 2) responses due

September 10, 15 Theories of Public Organization

K. Reading: Chapter 4

S&H: Bureaucracy (1922) Max Weber.

The Life Cycle of Bureaus (1967) Anthony Downs.

September 17 Government Structure

K: Reading: Chapter 5

S&H: Notes on the Theory of Organization (1937) Luther

Gulick.

S&H: Public Administrative Theory and the Separation of

Powers (1983) David H. Rosenbloom

September 22 Assignment: Case 5.1 (questions 1, 2) responses due

September 24, 29 Organization Structure and Effectiveness

K: Reading: Chapter 6

S&H: Scientific Management (1912) Frederick W. Taylor. S&H: Inside Collaborative Networks: Ten Lessons for

Public Managers (2006) Robert Agranoff.

October 1 First Exam

October 6 Fall Break – No Class

October 8, 13, 15 Human Resource Management

K. Reading: Chapters 8, 9

S&H: The Giving of Orders (1926) Mary Parker Follett.

S&H: A Theory of Human Motivation (1943) A. H. Maslow.

S&H: Theory Y: The Integration of Individual and Organizational Goals (1960) Douglas Murray McGregor.

S&H: "Understanding Organizational Culture" (1989) J. Steven Ott.

S&H: The Motivational Bases of Public Service (1990) James L. Perry & Lois Recascino Wise

October 20, 22 Decision Making

Reading: Chapter 10

S&H: The Proverbs of Administration (1946) Herbert A.

Simon.

S&H: The Science of Muddling Through (1959) Charles E.

Lindblom.

October 27 Assignment: Case 10.2 (questions 3, 4) responses due

October 29, November 3 Budgeting and Financial Administration

K: Reading: Chapter 11

S&H: Public Budgeting Amidst Uncertainty and Instability

(1981) Naomi Caiden

S&H: The Road to PPB: The Stages of Budget Reform

(1966) Allen Schick

S&H: Performance Measurement and Budgeting: Issues and Concepts (1993) Congressional Budget Office

Assignment: Case 11.3 (questions 1, 2) responses due

November 10 Second Exam

November 5

November 12 Implementation and Administration

K: Reading: Chapter 12

S&H: The Implementation Game (1977) Eugene Bardarch

November 17 Assignment: Case 12.1 (questions 2, 3) responses due

November 19, 24 Regulation and the Limits of Government

K: Reading: Chapter 13

S&H: The Policy Window, and Joining the Streams (1984)

John W. Kingdon.

November 26 Thanksgiving – No Class

December 1, 3, 8 Administrative Reform, Effectiveness and Accountability

K: Reading: Chapters 7, 14

S&H: In the Face of Administrative Evil (2004) Guy B. Adams and Danny L. Balfour.

S&H: S&H: Toward a New Public Administration (1971) H. George Frederickson

S&H: From Red Tape to Results: Creating a Government That Works Better and Costs Less (1993) The National Performance Review.

December 10

Assignment: Cases 7.2 (questions 3, 4) and 14.3 (question 3) responses due

December 16

Final Exam (8-10 a.m.)