Welcome to Starfish® at The University of Toledo

Starfish provides you with a central location to connect to people and services – all accessible right from your Starfish Home page.

Preferred internet browsers:

• Mozilla Firefox
• Google Chrome
• Safari

DO NOT USE INTERNET EXPLORER!

Access your Starfish Home page through Blackboard at https://blackboard.utdl.edu

Your Home page accesses a customizable profile and personalized channels that make it easy to manage the steps you need to meet your academic goals.

Go to blackboard.utdl.edu

Log in using your UTAD username and password.
Here are three ways to get started with Starfish®:

1. Set up your Profile
2. Connect to People and Services
3. Stay on Track

1. **Set up your Profile**

Begin by setting up your student profile. Your profile lets instructors and your Success Coach know who you are and how to contact you.

1. Click your name in the top right corner of your Starfish Home page to open your profile.
2. Click on profile.

   From here, you can customize your profile by uploading a photo.

   ![Profile Image](image)

The contact information displayed is what the University has on file for you. To update your contact information, please do so in the MyUT Portal (under “My Other Resources” of “My Toolkit” in the Student Tab).

- The official mode of communication of the University of Toledo is email to your rockets.utoledo.edu account. To protect your student information, select “Institution Email” or “Both” under “Send my correspondence to”.

3. Once you have made your desired changes to your profile, click **Submit** to save your updates.

**Please note that the Starfish system is updated on a continuous basis. While the main key features will remain the same, the layout may be slightly altered.**
2. Connect to people and services that can help you

My Success Network

The **My Success Network** channel is displayed by default on your Home page when you log in to Starfish. It displays a personalized list of the people and resources that are available to assist you. (You can browse a broader list of available services in the Service Catalog). For each person or service listed you will find contact information and supporting websites.

Courses I'm Taking

The **Courses I'm Taking** channel lists each course you are enrolled in, and provides contacts and available support related to each. Like the **My Success Network** channel, it is personalized to show the people and services specific to the courses you are taking.

*Note that not all courses you are taking may appear depending upon the use of Blackboard in a course.*
3. Stay on track

My Success Path

Stay on top of recommendations from your Success Coach and instructors with the **My Success Path** channel. This page includes alerts related to your class work, recommended referrals to campus support offices to help you succeed, and Kudos from your instructors. You will also receive email notifications for the items listed here. Copies of those emails are available in the **My Messages** channel.

Click the **View Details** link associated with an item to display a popup window providing you with additional information regarding the item selected.

![My Success Path Channel](image)

**My Messages**

Email notifications that have been sent to you from Starfish will also be listed in your **My Messages** channel. Use the drop down filter to limit the view to a selected time period.

![My Messages Channel](image)
To read a message listed in this channel, click the View Details link to the right. This will display the entire message.

Not sure what you Need?

Services Catalog

Browse the Services Catalog if you can’t find what you’re looking for through your personalized channels. The Service Catalog contains key student service departments and resources on campus including their contact information.

On this page you can search for a service or scroll through a list of some available services the university offers. For each service you can view contact information, visit their website, and see a brief description of their services.
Frequently Asked Questions

What if I click the Starfish link and get a “You do not have access” message?

E-mail successcoach@utoledo.edu for assistance with accessing the Starfish system or if questions on how to use the Starfish system.

What if I need more help?

For questions regarding a flag, please contact your instructor or Success Coach. If questions on how to use the system, e-mail successcoach@utoledo.edu.