UT FAQs For Parents & Families

Frequently Asked Questions and Answers
Greetings and welcome to The University of Toledo family!

As parents and family, you are vital members of our Rockets community, where we encourage you to become active and enthusiastic participants. Families who get involved in University life enhance their students’ educational experiences, and families who are active in the campus community tell us how exciting and affirming they find the experience.

This FAQ guide is an introduction to our community, and will provide you with answers to questions you may have as your student begins her or his academic journey at UT. If you have questions not answered in this guide, you can always “Ask Rocky” at utoledo.edu/askrocky, at 419.530.4606 or at askrocky@utoledo.edu.
Academics

What is academic advising?
Each of the undergraduate colleges within The University of Toledo organizes its academic advising system to support its particular educational mission and to provide a variety of advising opportunities for students. Certain underlying principles and assumptions about academic advising, however, may provide useful background for you when your student speaks with you about their University of Toledo experience. The relationship between adviser and advisee at a university is best described as a professional consultation, in which the student and the academic adviser share responsibility for the success of the relationship. The goal for the student in an academic advising relationship should be to obtain useful advice about educational interests, and to design an appropriate program of study to enhance and develop those interests.

What are academic advisers’ responsibilities?
• Provide office hours for students
• Keep advising appointments
• Respond promptly to student inquiries
• Help students think about their undergraduate education in the context of their long-range goals
• Know the policies and procedures at The University of Toledo, as well as the structure of the curriculum in the student’s college
• Make appropriate referrals to campus resources when necessary
• Help students select courses and formulate an academic plan of study
• Although the adviser may discuss graduation requirements with the student, in the end, the student is responsible for knowing and accomplishing what is necessary to earn a degree

What are students’ responsibilities?
• Take the initiative to make an appointment with the adviser and then keep that appointment; or notify the adviser if it needs to be cancelled or rescheduled
• Take an active role in preparing for, and participating in, the advising session
• Read and understand the policies and procedures in the UT General Catalog located at utoledo.edu/catalog/ and the materials distributed by the academic college
• Be open to exploring referrals from the adviser if a broader range or depth of advising is required
• Take responsibility to ensure progress toward the degree
• Be responsible for meeting the specific requirements for acceptance into a major area of study and for completing the requirements for graduation
Student Involvement

Office of Student Involvement
419.530.4944
Student Union, Room 3504
M-F, 8:15 a.m. - 5 p.m.
utoledo.edu/studentaffairs/osi

The Office of Student Involvement & Leadership is committed to helping students get engaged and involved on The University of Toledo's campus and in the community. Located in the Student Union, the office provides quality programs, services, and leadership opportunities that enrich students’ experiences outside the classroom. The office is responsible for the following areas of student involvement: student organizations, student activities, campus-wide events, Greek Life, leadership development, Commuter Student Services, First Weeks, Student Organization Fair, and Parent & Family Weekend. The office directly advises Campus Activities & Programming (CAP), Homecoming Committee, Student Activities Committee (SAC), Levis Leadership UT, the four Greek councils, and several other organizations. In addition, the Office of Student Involvement & Leadership contributes to several major events rich in history and tradition at UT: Homecoming, Songfest, RockeTHON (UT’s dance marathon), Relay for Life, The BIG Event, blood drives, concerts, and many more.

Why should my student get involved on campus?
Studies have shown there is a link between student involvement and retention. Getting engaged in the campus community fosters an environment that not only encourages improved grades, but helps students build relationships and memories that will last a lifetime. Joining a student organization will give students the opportunity to network with other students, faculty, staff, and administrators, while developing interpersonal skills that are critical for personal and professional growth.

How do I get my student involved on campus?
Make sure your student attends the Student Organization Fair on the first Wednesday of classes in Centennial Mall (green space between the Student Union and University Hall). There are more than 300 student organizations on campus. Your student can also stop by our office any time to discuss his or her interests. If your student does not find the right fit in the organizations currently present on campus, he or she can start an organization pertaining to any sort of interest.

Where can I find a list of student organizations or ways my student can get involved?
A great online resource guide is at utoledo.edu/studentaffairs/osi/orglisting.html. The Office of Student Involvement & Leadership can help your student explore what organizations best fit his or her interests. Your student can visit UT’s OrgSync (utole.do/orgs) and login with his or her UTAD username and password to discover even more about student organizations, events on campus, and service opportunities in the community.

How much does it cost to be involved in a student organization?
Participation in many of our student organizations is free of charge. However, some organizations charge dues or have fees associated with them.

Where can I find information about events?
Parents can view public online calendars at utoledo.edu/studentaffairs/osi/calendar.html. Students can view more UT events by visiting UT’s OrgSync (utole.do/orgs) and logging in with their UTAD usernames and passwords.
Greek Life
419.530.4944
Student Union, Room 3504
utole.do/greek

Why do people join fraternities and sororities?
Greek members participate in and organize hundreds of events on campus and in the community. Each organization has principles and values by which it strives to live every day, including scholarship, service, personal development, brotherhood/sisterhood and leadership. Greek members are encouraged to be involved in campus life, including participating in major events such as Homecoming, Songfest, Relay for Life, RockeTHON and Greek Week. The UT Greek community strives for academic excellence and consistently achieves higher GPAs than the non-Greek community. As a member of a fraternity or sorority, an individual joins an international network of alumni who assist students in discovering post-collegiate opportunities. Most importantly, many Greeks develop strong bonds and lifelong relationships that positively shape their college experiences.

Will my student’s grades suffer due to their involvement in Greek Life?
There are grade requirements to join a fraternity/sorority, as well as requirements for maintaining membership. Greek organizations stress learning above all and will accommodate a member’s academic needs, including establishing tutoring sessions or study times if a member is struggling. On average, Greek members achieve higher GPAs than non-Greeks.

How big is Greek Life at UT?
There are 30 chapters: 16 fraternities, 13 sororities and 1 co-ed organization. More than 1,400 students are members of Greek organizations.

How much does it cost to be in a fraternity/sorority?
Every chapter has dues based on various factors related to its organizational functions. These rates are based on fees from national headquarters, insurance rates and fees to maintain chapter operations.

Do all chapters have housing?
Fourteen of the chapters reside in McComas Village, which is centrally located on Main Campus by the Glass Bowl. For more information, please contact the Office of Residence Life at 419.530.2941.

Do members have to live in the houses?
The majority of UT’s Greek organizations does not mandate that members live in its house. Most organizations have 50+ members and only 20-25 members can reside in each McComas Village house.
Commuter Student Services
419.530.8521
Student Union, room 2505 (Commuter Lounge)
utoledo.do/commuter

Commuter Student Services is here to help commuter students form a community, get involved and find a comfortable place to study or rest while on Main Campus. We strive to be their home away from home! It’s important for commuter students to become connected to the University outside of the classroom to improve their collegiate experiences. Otherwise, they may find themselves simply coming to campus, going to classes, then heading home or perhaps to a job without experiencing all the opportunities UT has to offer.

We offer commuter students a link to the campus community through programming, resources and a welcoming environment. Commuter Student Services helps students discover programs and services designed especially for commuters. Some events include socials in the Commuter Lounge with free food, an Off-Campus Housing Fair and trips to Toledo attractions, such as Toledo Walleye hockey and Toledo Mud Hens baseball games!

Students may stop by the Commuter Lounge any time to refrigerate or microwave their meals, store their items in a locker, do homework, pick up the latest listing of off-campus housing options, or just hang out and take a break between classes.

Where can commuter students living off-campus go between classes?
• The Commuter Lounge, of course! It’s located just off the Trimble Lounge in the Student Union (room 2505): utoledo.edu/studentaffairs/osi/commuter/lounge.html.
• There’s plenty of additional lounge space in the Student Union where students can watch TV, study, eat and make new friends: utoledo.edu/studentaffairs/stunion.
• Find a student organization through the Office of Student Involvement & Leadership: utoledo.edu/studentaffairs/osi/orglisting.html.
• Attend an event: utoledo.edu/studentaffairs/osi/calendar.html.
• Find an on-campus job: utoledo.edu/success/celcs/rocketjobs.
• Visit the Recreation Center: utoledo.edu/studentaffairs/rec.
• Study in Carlson Library or the Memorial Field House.

Off-Campus Living: Once students have completed their on campus living requirements, it may be time for them to look for an apartment or house. The apartment hunting process is often time-consuming, so Commuter Student Services has created a list of apartments to help students find the perfect place. For more information, visit utoledo.edu/studentaffairs/osi/commuter/offcampusliving.html.

Check out these important resources and learn the property rental “lingo” before signing on that dotted line: utoledo.edu/studentaffairs/osi/commuter/rental_info.

Off-Campus Meal Plans: Students commuting from home have the option of selecting an off-campus/commuter meal plan. For more information, visit utoledo.edu/mealplans.
Diversity

The Office of Multicultural Student Success
419.530.2261
Student Union, room 2500
M-F, 8:15 a.m. - 5 p.m.
utoledo.edu/studentaffairs/omss
omss@utoledo.edu

The mission of the Office of Multicultural Student Success (OMSS) is to create a supportive environment for students of various cultures and diverse backgrounds. OMSS strives to enhance the retention efforts of the Division of Student Affairs and to celebrate all cultures, including African-American, Latino-American, and LGBTQ. OMSS provides programs and services intended to benefit and promote The University of Toledo’s culture of diversity. You will find information on OMSS’ initiatives, such as Latino initiatives, African-American initiatives, LGBTQ initiatives, and retention initiatives on our website.

What are heritage months and focus weeks?
A planning committee consisting of staff, faculty and students plans events and programs to celebrate Hispanic heritage, Black history, LGBTQ, Asian-American heritage, Filipino heritage, Jewish history, women’s history, Native American history and diversity.

Can my student get extra guidance and support?
Students can talk to or make appointments with a variety of staff members. Topics will be tailored to their needs (study skills, getting involved, time management, etc.). Whatever they want to talk about, OMSS is here to listen and guide students to campus resources.

Does Latino Initiatives provide scholarships to Latino students?
While Latino Initiatives does not fund scholarships or grants, it provides an abundance of information to help students search for scholarships, including UT’s scholarship website for information regarding scholarship opportunities available through the Financial Aid Office.

How can students become involved with the PRIMOS mentor program?
PRIMOS is a mentoring program designed especially for first-year Latino students. Trained peer mentors are connected with new students to inform them about University resources and help them make successful transitions from high school to college. Students can join the PRIMOS program simply by visiting room 2500 in the Student Union or by calling 419.530.2261.

Does a student have to be of color to be involved in OMSS programs?
Absolutely not! Many programs, services and resources offered through OMSS are for our general student body. While there are certain signature programs geared toward the retention of Latino and African-American students, OMSS is a resource for all students, regardless of race, color, ethnicity, religion, sexual orientation or gender.

Is there an LGBTQ student organization on campus?
Yes! SPECTRUM UT is our LGBTQ student organization on campus. The group meets each Thursday from 8-10 p.m. SPECTRUM UT’s student leaders can be contacted at spectrumut@gmail.com.

What programs are provided through LGBTQ Initiatives in OMSS?
LGBTQ Initiatives in OMSS provides the SAFE PLACE – LGBTQ Ally Training, Rainbow Graduation Recognition Ceremony, many events during LGBTQ History Month and Diversity Week, as well as education, advocacy and support. Go to facebook.com/UTLGBTQInitiatives for updated announcements regarding events and collaborations across campus!
**Is there an orientation program for students of color at UT?**
Yes! The M.O.R.E. Institute (Multicultural Orientation Retention Empowerment) is for first-year students from multicultural backgrounds to assist in their transitions from high school to college. M.O.R.E. also helps them get acquainted with the resources in our office, as well as the multitude of enrichment and resources at The University of Toledo. We've got M.O.R.E.!

**Where can African-American students get more information about academic support?**
African-American Initiatives will help students gain a sense of “community”; connect and network with faculty and staff; and build strong and lasting relationships with other successful students.

**Student Disability Services**
419.530.4981, 419.386.2189
Rocket Hall, Room 1820
M-F, 8:15 a.m. – 5 p.m.
utoledo.edu/offices/student-disability-services

Student Disability Services works with University faculty and staff to coordinate access to individualized academic accommodations for students with documented disabilities. Students must provide documentation from an appropriate professional stating the functional limitations of the disability and how the disability may affect the student in a post-secondary academic environment.

**How is college different from high school?**
There’s no special education in college. The laws governing the responsibility of educational institutions change from high school to college. The goal of Individuals with Disabilities Education Act is to guarantee some degree of success and is replaced by Americans with Disabilities Act and the Rehabilitation Act goals of providing equal access. Civil rights laws and academic accommodations are not intended to guarantee success but allow equal opportunity for students with disabilities. All college students must meet the same academic standards. Colleges do not have to make modifications that would fundamentally alter the nature of a course, program, or activity. Colleges do not provide personal care attendants, individually prescribed devices, readers for personal use or study, or other devices or services of a personal nature, such as readers, tutoring or typing. For more information, please visit the website.

**How do I submit documentation and request accommodations?**
Determining reasonable academic accommodations/adjustments is conducted through an interactive process with a team including Student Disability Services staff, faculty, college and department staff, and most importantly the student. Submit documentation from your health care providers or other professionals that support how the disability impacts the student in the academic arena, such as an ETR, MFE or a thoroughly completed Student Disability Services eligibility form. Interaction with the student is customarily needed to fully understand what accommodations would benefit the student in various academic environments. On some occasions, additional documentation may be required. For more information, please visit the website.

**What happens next?**
Upon receipt and review of the documentation, Student Disability Services will send an email to the student’s rockets.utoledo.edu account informing them of the next steps.
Residence Life (On-Campus Housing)

Office of Residence Life
419.530.2941
Ottawa House West
M,T,Th,F 8:15 a.m. - 5 p.m., W, 8:15 a.m. - 8 p.m.
utoledo.edu/studentaffairs/reslife
residencelife@utoledo.edu

The mission of the Office of Residence Life is to foster academic and social success for our residents by providing a safe community, excellent housing facilities, education, a culture of respect, and the formation of lifelong relationships. It’s not too late to submit a housing application! Information about residence hall descriptions, residence hall rates and the housing application process can be found at utoledo.edu/studentaffairs/reslife.

What is move-in day like?
Move-in day is great! Students will have FROGS (First-year Resident Orientation Guides) to help them get settled into their rooms. More information about this process will be mailed to you.

What are Toledo Specialized Living Communities?
The University of Toledo Specialized Living Communities are on-campus housing areas where students who share similar academic or special interests live in the same residence halls. Our Specialized Living Communities expand learning outside the classroom and promote intellectual, social and personal growth.

What is the Housing Cancellation Policy?
The $40 housing application fee is non-refundable. The $100 prepayment is refundable in full if you cancel your application before 5 p.m. May 1. In the event you did not submit a prepayment (i.e., received a housing application deferment), a $100 cancellation fee will be assessed. If you cancel after 5 p.m. May 1, there is no refund. Students can select and change their rooms online until June 30. After that, the Office of Residence Life will make all room assignments based on availability. To cancel the housing contract, you must notify the Office of Residence Life in writing via email to reslife@utoledo.edu or fax to 419.530.2942.

How safe are the halls?
Our top priority is student safety, and many features in the residence halls and across campus support this priority. To gain entry to their residence halls, students must use their Rocket Cards; access is limited to only those who live in the residence halls. All guests of students must be signed in at the front desk of each hall, which has 24-hour staff coverage. Nightly rounds are completed by resident advisors, and every residence hall is equipped with security. In addition, outside safety lighting, integrated alarm and fire suppression systems and campus-wide mass communication capabilities are in place. Severe weather, fire evacuation and mass communication drills are conducted periodically throughout the academic year.

Can someone check in on my student?
Due to the Family Educational Right to Privacy Act, United States federal law prevents the dissemination of student records to any third party. As a result, the Office of Residence Life is unable to provide a student’s personal information, including room number, cellphone number or emergency contact information, to anyone. In addition, all residence hall staff members are unable to confirm or deny the location of any student. If contacted, front desk personnel and/or Office of Residence Life staff will notify your student to contact you.

Can my student change rooms after they move in?
Yes, room changes are available between weeks 3-6 of each semester. Students should speak with their RAs or hall directors for details.
Are there any fees for applying for housing?
Yes. Each new student is required to make a payment of $140 ($40 non-refundable application fee and $100 housing prepayment/deposit fee).

Where did this charge come from on the student’s account?
There are various fees that may appear on a student’s account at the end of the semester. These include, but are not limited to:
- $125 lock change fee
- $50 or $75 Specialized Living Community fee
- $40 improper checkout fee
- Miscellaneous fees

What is the cost of housing for next year?
Go to utoledo.edu/studentaffairs/reslife for information about housing rates and charges.

Can my student mail in their prepayment or application fee?
No. All payment must be received online via the myUT portal. If payment cannot be made online, please contact the Office of Residence Life at 419.530.2941.

Can my student’s financial aid cover the housing application and prepayment fee?
No. To secure a housing assignment, payment is due at the time of the application. If your student is on a full-ride scholarship, please contact the Office of Residence Life at 419.530.2941.

What should I do if I cannot make the payment now?
Unfortunately, we cannot hold applications for payment. If we do not receive the required housing fees at the time of application, the application will be canceled. Please apply once you have the required fees.

Do students who live on campus have to purchase a meal plan?
Yes! All students living in University housing are required to have meal plans, except those who live in McComas Village, which offers kitchen facilities. Check out meal plan options at utoledo.edu/mealplans.
Barnes & Noble/University of Toledo
Bookstore at the Gateway

1430 Secor Road
Toledo, OH 43607
419.530.2516
Email: sm573@bncollege.com
Website: utoledo.bncollege.com
Facebook.com/UTbookstore
Instagram: TOLEDOBOOKSTORE
Twitter: @ToledoBookstore

Barnes & Noble at The University of Toledo carries all of the textbooks and required materials for classes at UT. They offer up to 80 percent savings off publisher retails with:
- USED books at 25 percent less
- RENTAL books over 80 percent less
- DIGITAL books up to 60 percent less

The bookstore has the world’s largest selection of UT clothing and gifts! It also carries school and computer supplies, backpacks and residence hall essentials. Enjoy the large general reading and reference selection, including law and medical reference. Also available are all the current best sellers, many at 30 percent off the original price. The kids’ area rocks with weekly story time under the “reading tree.” The B&N cafe features Starbucks products and is a favorite hangout for UT students and faculty. Graduation regalia and alumni merchandise also is offered at our store.

How does a student find out what books are needed?
As soon as students receive their class schedules, they should check with the bookstore or go to utoledo.bncollege.com.

When are books available for each semester?
- In the bookstore 4-6 weeks before the semester begins
- On the website as early as April (summer and fall) or October (spring) for preordering.

How does purchasing books from the website work?
- Students should have their class schedules in hand
- Click on Textbooks
- Select the classes as they appear on the student schedule; the book list will appear
- Titles are listed as required (must have) or recommended (may be helpful but not required)
- Choose in-store pickup or shipping (shipping cost is a $7.50 flat rate).

If students have questions about materials needed for a class, just call the bookstore; we’re happy to help!

How can students pay for books?
The bookstore accepts all major credit cards, the Rocket Card, B&N gift cards, cash and checks. The bookstore website accepts all forms of payment except cash and checks.

What is the textbook return policy?
Students have until the Saturday after the first day of classes to return a book WITH A RECEIPT. If the student drops the class, he or she has 30 days from the start of classes to return. If the book comes shrink-wrapped, it must be returned that way. All books purchased new must be returned in new condition.

More fun facts:
- Barnes & Noble gives back to the University with every sale!
- We also offer student scholarships!
- Is your student looking for a fun place to work and be close to classes? Apply at the bookstore! Discounts are offered on most merchandise (including textbooks!) and we work around students’ schedules.
Records and Information Access

Rocket Solution Central (RSC)
Rocket Hall, Room 1200
419.530.8700
utoledo.edu/rsc

Rocket Solution Central is an integrated, student-centered approach to registration, financial aid and billing services. Many of our students enjoy the ease and convenience of our self-service registration, bill payment and financial aid processing, which are available online through the Student tab of the myUT portal (myut.utoledo.edu). However, RSC staff is available in Rocket Hall if you need personal assistance. RSC services include registration, graduation, transcript requests, name changes, loan deferments, financial aid processing, student account information and more. To assist our students in making higher education affordable, we host a variety of services and programs designed to help students find ways to meet educational expenses. The RSC and Office of Financial Aid websites offer answers to program eligibilities and steps for processing aid; go to financialaid.utoledo.edu. If you are on campus and need assistance regarding scholarships, or federal, state or institutional aid programs, please work through the RSC office in Rocket Hall.

Payment Options

How can my student pay his or her bill?
The University of Toledo offers a variety of payment methods, including cash, check, electronic direct payment, debit card and credit card (MasterCard, Discover, American Express and Visa). Credit card payments must be made via student self service in the myUT portal. The payment due date is 10 days prior to the start of the term. It is suggested that students and families regularly review the Important Dates section on utoledo.edu/offices/treasurer for the most current information regarding due dates (including Installment Payment Plan “IPP” due dates) and late fee assessment dates for past due balances. The University offers IPPs to allow students to spread their tuition payments over the semester. The Treasurer’s Office is responsible for collecting all outstanding accounts. However, if students have questions regarding their billing or payment information, please work through RSC.

- **Electronic payments** — Electronic payments from checking or saving accounts can be made online via the myUT portal with no transaction fee. Credit card payments using Discover, American Express, MasterCard and Visa are accepted only online, and a transaction fee will be added by the third-party processor. The University does not receive the transaction fee; therefore, the service fee and service fee payment are not reflected in the student account.
- **Mail payments** — Account payments in U.S. currency only can be mailed to the address below. Please include the student’s name and Rocket ID number on the check.
  
  **The University of Toledo**
  PO Box 10004
  Toledo, OH 43699-0004

- **On-campus payments** — Check payments for tuition-related fees can be made in U.S. dollars only to payment depository boxes. The depositories are located in room 1790 of Rocket Hall on Main Campus and in room 114 of Mulford Library on Health Science Campus.
• **Parent/guest payments** — Students also can authorize parents/guests to make payments via the myUT portal. Students can access the link to authorize a parent/guest to make payments by going to the Student tab (use the toolkit), click on View/Pay Bill, select and submit the current term, click on Make a Payment (at the bottom of page), then click on Add New in the Parent pins section. Students must create a username and password for any parent/guest they authorize.

• **Installment Payment Plan (IPP)** — Installment Payment Plan applications can be completed only by the student through the Student tab in the myUT portal (*myut.utoledo.edu*). Completed applications, the application fee and the first monthly payment must be submitted by the due date.

• **Outside Scholarship Payments** — Scholarships from outside sources should be mailed to The University of Toledo Scholarship Office, 2801 W. Bancroft St. Mail Stop 314, Toledo, OH 43606-3390, or can be dropped off at RSC. Completed applications, the application fee and the first monthly payment must be submitted by the due date.
Financial Aid

**What is the renewal criterion for admission scholarships?**
Annual review for renewals will be at the end of each spring term, unless placed on a term-by-term review. Please visit the following website for additional information regarding your student’s scholarship terms and conditions regarding reward criteria: utoledo.edu/financialaid/scholarships.

**How do I see if my student’s financial aid is complete?**
Students can access their financial aid information and required documents in the myUT portal.

**How does my student accept financial aid?**
Students can accept their financial aid through the myUT portal by clicking on the Accept Aid link on the Student Tab. If students are starting school in the fall semester, remember the aid offered and accepted is for the entire academic year (fall and spring semesters).

**Is my student’s financial aid ready to pay?**
If your student has already accepted his or her financial aid, make sure the Title IV authorization form is signed in the myUT portal. If taking out loans, make sure the student also completes Stafford Loan Master Promissory Note and Loan Entrance Counseling. Students can complete both at studentloans.gov.

**How can my student receive grants?**
Grant eligibility is based on the outcome of filing the Free Application for Federal Student Aid (FAFSA) each year. The information provided to the Financial Aid Office from the FAFSA application determines what type of aid students are eligible for, such as grants, loans and work-study. Students will automatically be awarded grants on the Award Notification tab if they are eligible.

**What are a student’s options if the parent does not qualify for the Parent Plus loan?**
Parents can choose to either have the other biological (or adoptive) parent or custodial stepparent (if his or her information was reported on the FAFSA) also apply for the Plus Loan at studentloans.gov. Parents also have the option to get an endorser for their denied Plus Loan, or the student can apply for an additional unsubsidized loan (only if the Plus Loan credit check was denied) up to $4,000 for freshmen and sophomores, and $5,000 for juniors and seniors. Students may complete the Direct Stafford Loan Change Form (available at financialaid.utoledo.edu) to request the additional unsubsidized funds.

**I was turned down for the Plus Loan. Are there any other loans available to my student?**
Alternative loans are private loans that students may apply for to cover unmet college expenses. This information is available at financialaid.utoledo.edu under the Loans link.
Important Phone Numbers

Alumni Relations.................................................................419.530.2586
Army ROTC.................................................................419.530.4696
Athletics.................................................................419.530.4184
Bookstore - Barnes & Noble.........................................................419.530.2516
Campus Newspaper (Independent Collegian)..............................419.530.7788
Center for Experiential Learning and Career Development..............419.530.4341
Center for International Studies and Programs..........................419.530.5268
  International Student and Scholar Services..........................419.530.4229
  Service Learning..................................................................419.530.5268
  Study Abroad....................................................................419.530.5268
  Study Away........................................................................419.530.5268
Center for Women, Catharine S. Eberly........................................419.530.8570
College Student Services Offices
  Business and Innovation......................................................419.530.2087
  Communication and the Arts................................................419.530.2671
  Education........................................................................419.530.2495
  Engineering......................................................................419.530.8040
  Health and Human Services................................................419.530.2495
  Jesup Scott Honors College..................................................419.530.6030
  Languages, Literature and Social Sciences..........................419.530.2671
  Natural Sciences and Mathematics.......................................419.530.2671
  Nursing............................................................................419.383.5810
  Pharmacy and Pharmaceutical Sciences...............................419.530.2010
  University College..................................................................419.530.1250
Counseling Center.................................................................419.530.2426
  Alcohol, Tobacco, and Other Drug Prevention.......................419.530.8436
  Sexual Assault Education and Prevention Program.................419.530.3431
Dean for the Student Experience..................................................419.530.2471
Dining and Hospitality Services..................................................419.530.8488
Escort Service/NightWatch..........................................................419.530.3024
Office of Multicultural Student Success...........................................419.530.2261
  Toledo EXCEL..................................................................419.530.3820
  Upward Bound..................................................................419.530.3811
  TRIO Student Support Services...........................................419.530.3849
Financial Aid (Rocket Solution Central)...........................................419.530.8700
Information Technology..............................................................419.530.2400
Lake Erie Research and Education Center........................................419.530.8360
Libraries
  Carlson (Main Campus)......................................................419.530.2325
  Mulford (Health Science).....................................................419.383.4225
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<th>Service</th>
<th>Phone Number</th>
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<td>Medical Center, Main Campus (Student)</td>
<td>419.530.3451</td>
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<td>Health Insurance</td>
<td>419.530.3474</td>
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<td>Pharmacy, Main Campus</td>
<td>419.530.3471</td>
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<td>Pharmacy, Health Science Campus</td>
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<td>MyPIC Office (ID/parking/meal plans/Rocket Wireless)</td>
<td>419.530.5842</td>
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<td>New Student Orientation Programs</td>
<td>419.530.1267</td>
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<td>Office for the Student Experience</td>
<td>419.530.2471</td>
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<td>Office of Recreation (Student Recreation Center)</td>
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<tr>
<td>Office of Student Conduct</td>
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<td>Online Learning</td>
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<td>Police (UTPD)</td>
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<td>Registrar (Rocket Solution Central)</td>
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<td>Residence Life</td>
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<td>Rocket Solution Central (account/billing; financial aid; registration)</td>
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<td>Office of Senior Vice President for Student Affairs</td>
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<td>Student Disability Services</td>
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<td>Student Government</td>
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<td>Student Involvement and Leadership</td>
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<td>Scott Park Campus computer-based testing</td>
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<td>Tutoring – Learning Enhancement Center</td>
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<td>Undergraduate Research</td>
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<td>UT Medical Center</td>
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<td>UT Federal Credit Union</td>
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<td>Student Union Office (Main Campus)</td>
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<td>UT Dentistry Services (Health Science Campus)</td>
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<tr>
<td>UT Vision Services (off campus)</td>
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<td>Writing Center/Learning Enhancement Center</td>
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