

UTCPPS PREP Student Services Advising Survey

May 23rd 2018, 3:35 pm EDT

Q1 - When you started at UT, you were which of the following

#	Answer	Count
1	Direct from HighSchool	73
2	Transfer	3
	Total	76

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	When you started at UT, you were which of the following	1.00	2.00	1.04	0.19	0.04	76

**Q2 - I feel a sense of pride about the CPPS.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	2
3	Neutral	7
4	Agree	26
5	Strongly Agree	41
	Total	76

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I feel a sense of pride about the CPPS.	2.00	5.00	4.39	0.76	0.58	76

**Q3 - Most students feel a sense of belonging in the CPPS.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	3
3	Neutral	17
4	Agree	51
5	Strongly Agree	5
	Total	76

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Most students feel a sense of belonging in the CPPS.	2.00	5.00	3.76	0.63	0.39	76

**Q4 - There is a commitment to academic excellence in the CPPS.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	2
3	Neutral	8
4	Agree	36
5	Strongly Agree	30
	Total	76

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	There is a commitment to academic excellence in the CPPS.	2.00	5.00	4.24	0.74	0.55	76

**Q5 - Channels for expressing student perspectives and opinions are readily available in the CPPS**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	3
3	Neutral	20
4	Agree	40
5	Strongly Agree	12
	Total	75

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Channels for expressing student perspectives and opinions are readily available in the CPPS	2.00	5.00	3.81	0.74	0.55	75

**Q44 - The CPPS newsletter is an effective way of communicating information to students.**

#	Answer	%	Count
9	Strongly disagree	5.48%	4
10	Disagree	12.33%	9
11	Neutral	30.14%	22
12	Agree	38.36%	28
13	Strongly Agree	13.70%	10
	Total	100%	73

**Q45 - The CPPS video monitors are an additional and effective way of communicating information to students.**

#	Answer	%	Count
1	Strongly disagree	2.74%	2
2	Disagree	17.81%	13
3	Neutral	34.25%	25
4	Agree	36.99%	27
5	Strongly Agree	8.22%	6
	Total	100%	73

## 8.) There is a stron - There is a strong commitment to diversity in the CPPS.

#	Answer	%	Count
51	Strongly disagree	0.00%	0
52	Somewhat disagree	1.37%	1
53	Neither agree nor disagree	24.66%	18
54	Somewhat agree	43.84%	32
55	Strongly agree	30.14%	22
	Total	100%	73



**Q47 - There is a strong commitment to ethical and professional behavior in the CPPS.**

#	Answer	%	Count
21	Strongly disagree	0.00%	0
22	Somewhat disagree	0.00%	0
23	Neither agree nor disagree	5.48%	4
24	Somewhat agree	26.03%	19
25	Strongly agree	68.49%	50
	Total	100%	73

**Q48 - The CPPS has a good reputation within the community.**

#	Answer	%	Count
20	Strongly disagree	0.00%	0
21	Somewhat disagree	1.37%	1
22	Neither agree nor disagree	5.48%	4
23	Somewhat agree	31.51%	23
24	Strongly agree	61.64%	45
	Total	100%	73

**Q49 - CPPS faculty and staff support of student functions and activities is adequate.**

#	Answer	%	Count
21	Strongly disagree	0.00%	0
22	Somewhat disagree	5.48%	4
23	Neither agree nor disagree	6.85%	5
24	Somewhat agree	39.73%	29
25	Strongly agree	47.95%	35
	Total	100%	73

**Q50 - CPPS degree requirements are clear and reasonable.**

#	Answer	%	Count
20	Strongly disagree	0.00%	0
21	Somewhat disagree	5.48%	4
22	Neither agree nor disagree	6.85%	5
23	Somewhat agree	43.84%	32
24	Strongly agree	43.84%	32
	Total	100%	73

**Q-I1-1 - I have visited or contacted the Office of Student Affairs at least once during my PREP years.**

#	Answer	Count
1	Yes	61
2	No	12
	Total	73

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I have visited or contacted the Office of Student Affairs at least once during my PREP years.	1.00	2.00	1.16	0.37	0.14	73

**Q-I1-3 - The Office of Student Affairs office hours are adequate.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	0
3	Neutral	6
4	Agree	33
5	Strongly Agree	21
	Total	60

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The Office of Student Affairs office hours are adequate.	3.00	5.00	4.25	0.62	0.39	60

**Q-I1-4 - Response time to student requests through the Office of Student Affairs is adequate.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	1
3	Neutral	3
4	Agree	34
5	Strongly Agree	22
	Total	60

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Response time to student requests through the Office of Student Affairs is adequate.	2.00	5.00	4.28	0.63	0.40	60

**Q-I1-5 - I find making online advising appointments through Appointment Plus to be quick and efficient.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	3
3	Neutral	3
4	Agree	23
5	Strongly Agree	30
	Total	59

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I find making online advising appointments through Appointment Plus to be quick and efficient.	2.00	5.00	4.36	0.80	0.64	59



**Q51 - I prefer to make advising appointments by calling or stopping into the Student Affairs Office instead of doing it online through Appointment Plus**

#	Answer	%	Count
15	Strongly disagree	20.00%	12
16	Somewhat disagree	21.67%	13
17	Neither agree nor disagree	18.33%	11
18	Somewhat agree	21.67%	13
19	Strongly agree	18.33%	11
	Total	100%	60

**Q52 - The Office of Student Affairs front desk staff is knowledgeable.**

#	Answer	%	Count
13	Strongly disagree	0.00%	0
14	Somewhat disagree	0.00%	0
15	Neither agree nor disagree	6.67%	4
16	Somewhat agree	30.00%	18
17	Strongly agree	63.33%	38
	Total	100%	60

**Q53 - The Office of Student Affairs front desk staff is efficient.**

#	Answer	%	Count
22	Strongly disagree	0.00%	0
23	Somewhat disagree	1.67%	1
24	Neither agree nor disagree	6.67%	4
25	Somewhat agree	30.00%	18
26	Strongly agree	61.67%	37
	Total	100%	60

**Q54 - The Office of Student Affairs front desk staff is polite and professional.**

#	Answer	%	Count
22	Strongly disagree	0.00%	0
23	Somewhat disagree	1.67%	1
24	Neither agree nor disagree	5.00%	3
25	Somewhat agree	11.67%	7
26	Strongly agree	81.67%	49
	Total	100%	60

**Q55 - I am able to schedule appointments with my Student Affairs PREP advisor/s in a timely manner.**

#	Answer	%	Count
49	Strongly disagree	0.00%	0
50	Somewhat disagree	3.33%	2
51	Neither agree nor disagree	6.67%	4
52	Somewhat agree	35.00%	21
53	Strongly agree	55.00%	33
	Total	100%	60

**Q56 - Emails from the Office of Student affairs regarding College events and information are helpful.**

#	Answer	%	Count
39	Strongly disagree	2.78%	2
40	42	4.17%	3
41	42	11.11%	8
42	42	29.17%	21
43	Strongly agree	52.78%	38
	Total	100%	72

**Q57 - I am aware of the services available to me through the Office of Student Affairs.**

#	Answer	%	Count
32	Strongly disagree	4.17%	3
33	Somewhat disagree	5.56%	4
34	Neither agree nor disagree	11.11%	8
35	Somewhat agree	47.22%	34
36	Strongly agree	31.94%	23
	Total	100%	72

**QID23 - I know the name/s of my Student Affairs PREP academic advisor/s.**

#	Answer	%	Count
1	Yes	91.30%	63
2	No	8.70%	6
	Total	100%	69



**Q-I2-1 - I find it easy to contact my Student Affairs PREP advisor/s via email or phone.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	0
3	Neutral	6
4	Agree	21
5	Strongly Agree	40
6	Not Applicable	2
	Total	69

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I find it easy to contact my Student Affairs PREP advisor/s via email or phone.	3.00	6.00	4.55	0.69	0.48	69

**Q-I2-2 - The Student Affairs PREP advisor/s provided timely responses to my emails/phone messages/quick question forms.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	0
3	Neutral	7
4	Agree	22
5	Strongly Agree	38
6	Not Applicable	2
	Total	69

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The Student Affairs PREP advisor/s provided timely responses to my emails/phone messages/quick question forms.	3.00	6.00	4.51	0.71	0.51	69

**Q-I2-3 - Interactions (meetings/email/phone/etc.) with the PREP Student Affairs advisor/s were helpful**

#	Answer	Count
1	Strongly Disagree	1
2	Disagree	1
3	Neutral	6
4	Agree	9
5	Strongly Agree	50
	Total	67

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Interactions (meetings/email/phone/etc.) with the PREP Student Affairs advisor/s were helpful	1.00	5.00	4.58	0.83	0.69	67

**Q-I2-4 - The Student Affairs PREP advisor/s is/are easily accessible.**

#	Answer	Count
1	Strongly Disagree	0
2	Disagree	1
3	Neutral	9
4	Agree	23
5	Strongly Agree	33
6	Not Applicable	3
	Total	69

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The Student Affairs PREP advisor/s is/are easily accessible.	2.00	6.00	4.41	0.82	0.68	69

**Q-I2-5 - The Student Affairs PREP advisor/s discuss/es my career options with me when asked.**

#	Answer	Count
1	Strongly Disagree	1
2	Disagree	1
3	Neutral	5
4	Agree	15
5	Strongly Agree	39
	Total	61

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The Student Affairs PREP advisor/s discuss/es my career options with me when asked.	1.00	5.00	4.48	0.84	0.71	61

**Q59 - The Student Affairs PREP advisor/s give/s me accurate information about program and course requirements.**

#	Answer	%	Count
20	Strongly disagree	1.45%	1
21	Somewhat disagree	0.00%	0
22	Neither agree nor disagree	11.59%	8
23	Somewhat agree	34.78%	24
24	Strongly agree	52.17%	36
	Total	100%	69

**Q60 - The Student Affairs PREP advisor/s treat/s me with respect.**

#	Answer	%	Count
20	Strongly disagree	0.00%	0
21	Somewhat disagree	0.00%	0
22	Neither agree nor disagree	10.29%	7
23	Somewhat agree	20.59%	14
24	Strongly agree	69.12%	47
	Total	100%	68

**Q61 - The Student Affairs PREP advisor/s is/are concerned about my success as an individual.**

#	Answer	%	Count
20	Strongly disagree	2.94%	2
21	Somewhat disagree	0.00%	0
22	Neither agree nor disagree	8.82%	6
23	Somewhat agree	30.88%	21
24	Strongly agree	57.35%	39
	Total	100%	68



**Q62 - The Student Affairs PREP advisor/s help find answers to most of my questions.**

#	Answer	%	Count
34	Strongly disagree	0.00%	0
35	Somewhat disagree	1.45%	1
36	Neither agree nor disagree	10.14%	7
37	Somewhat agree	26.09%	18
38	Strongly agree	62.32%	43
	Total	100%	69

**Q63 - The Student Affairs PREP advisor/s help me connect with campus resources.**

#	Answer	%	Count
22	Strongly disagree	0.00%	0
23	Somewhat disagree	1.45%	1
24	Neither agree nor disagree	15.94%	11
25	Somewhat agree	39.13%	27
26	Strongly agree	43.48%	30
	Total	100%	69

**Q64 - The Student Affairs PREP advisor/s is/are a good source for academic advice about College and University procedures and policies (e.g. – forms and deadlines).**

#	Answer	%	Count
22	Strongly disagree	0.00%	0
23	Somewhat disagree	1.45%	1
24	Neither agree nor disagree	7.25%	5
25	Somewhat agree	27.54%	19
26	Strongly agree	63.77%	44
	Total	100%	69

**Q65 - The Student Affairs PREP advisor/s is/are fair and unbiased.**

#	Answer	%	Count
22	Strongly disagree	2.90%	2
23	Somewhat disagree	0.00%	0
24	Neither agree nor disagree	10.14%	7
25	Somewhat agree	24.64%	17
26	Strongly agree	62.32%	43
	Total	100%	69

**Q66 - The Student Affairs PREP advisor/s care about diversity and are respectful of all cultures, ethnicities, religions, sexual orientations, genders, ages, abilities, etc.**

#	Answer	%	Count
22	Strongly disagree	0.00%	0
23	Somewhat disagree	0.00%	0
24	Neither agree nor disagree	10.14%	7
25	Somewhat agree	20.29%	14
26	Strongly agree	69.57%	48
	Total	100%	69

**Q67 - The Student Affairs PREP advisor/s is/are concerned about my success as an individual.**

#	Answer	%	Count
22	Strongly disagree	2.90%	2
23	Somewhat disagree	0.00%	0
24	Neither agree nor disagree	8.70%	6
25	Somewhat agree	23.19%	16
26	Strongly agree	65.22%	45
	Total	100%	69

**Q68 - PREP advising services met my needs.**

#	Answer	%	Count
22	Strongly disagree	0.00%	0
23	Somewhat disagree	4.41%	3
24	Neither agree nor disagree	10.29%	7
25	Somewhat agree	17.65%	12
26	Strongly agree	67.65%	46
	Total	100%	68

**Q69 - I am satisfied with my overall experience with the Student Affairs PREP advisor/s.**

#	Answer	%	Count
25	Strongly disagree	2.90%	2
26	Somewhat disagree	0.00%	0
27	Neither agree nor disagree	8.70%	6
28	Somewhat agree	18.84%	13
29	Strongly agree	69.57%	48
	Total	100%	69



**QID30 - I attended at least one PREP group advising workshop conducted by Deb Sobczak.**

#	Answer	%	Count
1	Yes	88.24%	60
2	No	11.76%	8
	Total	100%	68

**Q-13-1 - The content that was provided during group advising workshop/s was helpful.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	1.47%	1
3	Neutral	5.88%	4
4	Agree	27.94%	19
5	Strongly Agree	55.88%	38
6	Not Applicable	8.82%	6
	Total	100%	68

**Q-13-2 - The group advising workshop/s was/were well organized.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neutral	2.94%	2
4	Agree	25.00%	17
5	Strongly Agree	63.24%	43
6	Not Applicable	8.82%	6
	Total	100%	68

**Q-13-4 - The group advising workshop/s helped acquaint me with UT and CPPS policies and services.**

#	Answer	%	Count
1	Strongly Disagree	0.00%	0
2	Disagree	0.00%	0
3	Neutral	4.41%	3
4	Agree	30.88%	21
5	Strongly Agree	55.88%	38
6	Not Applicable	8.82%	6
	Total	100%	68

**Q70 - How often during your time in the PREP division did you meet with a Student Affairs advisor (on average)?**

#	Answer	%	Count
1	More than once per semester	34.33%	23
2	Once per semester	50.75%	34
3	Once per year	4.48%	3
4	Seldom	5.97%	4
5	Never	4.48%	3
	Total	100%	67

**Q71 - How often during your time in the PREP division did you come for walk-in advising (on average)?**

#	Answer	%	Count
8	More than once per semester	20.59%	14
9	Once per semester	27.94%	19
10	Once per year	10.29%	7
11	Seldom	10.29%	7
12	Never	30.88%	21
	Total	100%	68

**Q72 - How often during your time in the PREP division did you phone, email or meet with your UT Success Coach (on average)?**

#	Answer	%	Count
1	More than once per semester	22.06%	15
2	Once per semester	8.82%	6
3	Once per year	5.88%	4
4	Seldom	8.82%	6
5	Never	54.41%	37
	Total	100%	68

**Q73 - How often during your time in the PREP division did you read the CPPS newsletter (on average)?**

#	Answer	%	Count
1	More than once per semester	44.12%	30
2	Once per semester	11.76%	8
3	Once per year	1.47%	1
4	Seldom	25.00%	17
5	Never	17.65%	12
	Total	100%	68



## Q74 - Provide your suggestions on how to better advise and communicate with students

Provide your suggestions on how to better advise and communicate with students

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n/a

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maybe a mass text system like what the HAV uses would be more effecient

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Personal emails or text alerts

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keep the requirements constant for applying to pharm D program!!!

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The newsletter emails are often filled with information that is unimportant to me, so I feel no need to take the time to read through it and then I miss out on important information. I think it could be better summarized and streamlined.

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The emails sent should always appear as an email that is not spam. I.e. the Hobbs emails, they appear to be spam, but are actually important emails

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Facebook

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NA

**Q75 - Other comments/concerns regarding the Student Affairs Office or/and the PREP advising in the college?**

Other comments/concerns regarding the Student Affairs Office or/and the PREP advising in the college?

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n/a

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N/A

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I feel no need to go to my success coach because my academic advisers can answer any questions I have and I only have to go to WO/BO to see them.

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nope.

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Deb is the best!

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I wish there were separate advisement sessions for PharmD and BSPS. As a BSPS student, it is hard to sit through a meeting about PharmD requirements when it does not apply to you at all.