


Name of Policy: <u>Management and Control of Agitated or Disturbed Persons</u> Policy Number: 3364-110-12-04 Department: Nursing Service Approving Officer: Interim Chief Nursing Officer (CNO) Responsible Agent: Interim Chief Nursing Officer Scope: The University of Toledo Medical Center (URMC)	 Effective Date: 7.4.2021 Initial Effective Date: 7/1981
<input type="checkbox"/> New policy proposal <input checked="" type="checkbox"/> Minor/technical revision of existing policy <input type="checkbox"/> Major revision of existing policy <input type="checkbox"/> Reaffirmation of existing policy	

(A) Policy Statement

Appropriate personnel will be utilized to manage, or control agitated or disturbed patients and visitors.

(B) Purpose of Policy

To provide consistency in managing behavioral problems of patients and/or visitors by the most qualified personnel.

(C) Procedure

1. The attending physician, medical house officer, Nursing Director or designee should be informed by the nurse in charge of any person’s action or intent to threaten the safety or security of others as soon as it is known, and a contingency plan formulated.
 - a. Campus Police should be called to stand by if the nursing/medical personnel see a potential emergency or dangerous situation developing. Summon Campus Police for an emergency by dialing 383-2600 or pushing the panic button.
 - b. Campus Police should be called to assist nursing/medical personnel when:
 - Behavior of the patient threatens his/her safety and security
 - Persons not involved in the care of the patient present a threat to the patient’s well-being
 - Patients or persons threaten the safety and security of staff, physicians, visitors and/or patients.

Approved by: _____ /s/ Todd Stec, RN Interim Chief Nursing Officer <i>Review: Policy & Standard Committee, 2/11, 8/14, 6/15, 8/18.</i> <i>Revision Completed By: Nancy Gauger, MSN, RN</i>	_____ Date	Review/Revision Date: 1982 1989 2/2005 1983 1990 6/2008 1984 1993 3/2/2011 1985 1995 8.4.14 1986 1999 6/26/15 1987 2000 8/1/18 1988 2001 7/1/21 Next Review Date: 7/2024
Policies Superseded by This Policy: 12-04		