


<b>Name of Policy:</b> <u>Performance Improvement Plan</u> <b>Policy Number:</b> 3364-120-95 <b>Department:</b> Nursing Service <b>Approving Officer:</b> Chief Nursing Officer (CNO) / Service Chief <b>Responsible Agent:</b> Chief Nursing Officer (CNO) / Service Chief <b>Scope:</b> The University of Toledo Medical Center	  <b>Effective Date:</b> 4/1/2023 Initial Effective Date: 6/1/14				
<table> <tr> <td><input checked="" type="checkbox"/> New policy proposal</td> <td><input checked="" type="checkbox"/> Minor/technical revision of existing policy</td> </tr> <tr> <td><input type="checkbox"/> Major revision of existing policy</td> <td><input type="checkbox"/> Reaffirmation of existing policy</td> </tr> </table>		<input checked="" type="checkbox"/> New policy proposal	<input checked="" type="checkbox"/> Minor/technical revision of existing policy	<input type="checkbox"/> Major revision of existing policy	<input type="checkbox"/> Reaffirmation of existing policy
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### (A) Policy Statement

1. The Performance Improvement Plan for Inpatient Behavioral Health describes the quality monitoring evaluation process which has been integrated into the UTMC Quality Improvement Plan approved by the hospital.
2. This plan is current and describes actual practices on the Inpatient Behavioral Health units.
3. Monitoring and reporting occur as described in the UTMC Plan but no less than quarterly.
4. Performance improvement activities are specific to Senior Behavioral Health and include monitoring activities of high risk, high volume, or problem prone activities.
5. The plan also addresses the indicators that assess either a patient care outcome or a process that directly affects patient outcomes. All programs measure patient improvement from admission to discharge utilizing appropriate standardized tools.
6. Patient and/or family satisfaction surveys are obtained prior to/at discharge as part of performance improvement and feedback is incorporated in unit PI plan

<b>Approved by:</b>  /s/ _____ Kurt Kless, MSN, MBA RN, NE-BC Chief Nursing Officer ( CNO)  /s/ _____ Tanvir Singh, MD Service Chief  <i>Written by: Carol A. Schaaf, RN, MPA          Program Director          Review: Lindsay Watson LSW MSW          Revision Completed By: Lindsay Watson LSW MSW</i>	<b>Review/Revision Date:</b> 6/2017 6/2020 4/1/2023   <b>Next Review Date:</b> 4/1/2026
<b>Policies Superseded by This Policy:</b> New	

