Name of Policy:	Documentation	THE UNIVERSITY OF TOLEDO
Policy Number:	3364-131-04	MEDICAL CENTER
Department:	Outcome Management	
Approving Officer:	AVP Patient Care Services/CNO	
Responsible Agent:	Manager, Outcome Management	
Scope:	The University of Toledo Medical Center	Effective Date: 10/01/2020 Initial Effective Date: 10/30/2017
New policy proposal Minor/technical revision of existing policy X Major revision of existing policy Reaffirmation of existing policy		

(A) Policy Statement

Documentation in health care records provides an accurate description of each patient's episodes of care or contact with the health care professional. The policy requires that the Outcome Management Department staff will document within the patient's medical record accurate and complete documentation in compliance with Federal and State laws, rules and regulations, and other accrediting body regulations and standards.

(B) Purpose of Policy

To define the requirements for the documentation and management of health records in the Outcome Management Department.

(C) Procedure

- 1. Documentation in health care records must provide a timely, accurate description of a patient's episode of care, discharge plan, and/or interaction with health care professionals.
- 2. A health care record may include, but is not limited to, medical and therapeutic treatment and intervention, well-being of the patient, diagnosis, health care treatment plan, progress and health outcome, referrals to external agencies, and discharge plan.
- 3. Every medical record entry must be timed, dated, and its author identified.
- 4. Documentation should occur with change in patient need, change in level of care, or more often, as needed.
- 5. Documentation should be concise and identify pertinent facts. Personal beliefs, values, judgment statements, and opinions should not be documented in the chart.

Approved by:	Review/Revision Date: 4/2005 420/08 4/2011		
Monecca Smith, MSN, RN AVP Patient Care Services/CNO	Date	10/2014 10/2017 08/2020	
/s/ Megan Naparstek MSW, LISW-S, ACSW Manager of Outcome Management			
		Next Review Date 10/2022	
Policies Superseded by This Policy: 17-04 Outcome Management Documentation			

It is the responsibility of the reader to verify with the responsible agent that this is the most current version of the policy.