



Office of Residence Life
Division of Student Affairs

The University of Toledo Dining Agreement 2023-2024 Academic Year

The Dining Agreement is a legal and binding document between the Student (and parent/legal guardian when the Student is under the age of 18) and the University. Before agreeing to the terms contained herein (electronically), please carefully read this document.

DINING SERVICES TERMS

A. DINING SERVICES OVERVIEW

1. Each semester all students assigned to residence halls must purchase a meal plan, regardless of any remaining balance that may have been eligible to carry forward from a previous semester (currently carryforward is allowed from the Fall to the Spring semester). Commuter students may opt to purchase a meal plan for the given semester.
2. Value can only be added to current semester plans in Dining Dollar Plus. Minimum Dining Dollar Plus purchase is \$50.00. Funds may be added during the semester as well as 30 days prior to the start of the semester via the Dine On Campus [website](#).
3. Students may not transfer swipes or any stored values (i.e., Dining Dollars, Dining Dollars Plus, excess financial aid...) from one student's meal plan account to another.
4. Meal Plans are offered at five different price points* – Gold 7, Rocket Weekly 14, Rocket Weekly 10, Rocket Weekly 5 and Rocket Flex 5**, and include the following components:
 1. Swipes to be used at either of the two all-you-care-to-eat dining halls: Eatery @ Student Union and Food Hall @ Ottawa East. The Gold 7 plan includes 5 guest swipes for the semester and/or
 2. Dining Dollars which can be used at all main campus retail venues including the two All-You-Care-To-Eat dining centers and/or
 3. Meal Exchanges are used in place of a meal swipe for select menu items at selection location, limited 5 per week, not to exceed 3 per day. The Rocket Weekly 5 and Rocket Flex 5 plans do not contain the meal exchange option.

Our plans include a combination of pre-set amounts of Dining Dollars, which are good for the entire academic year, and swipes which expire at the end of each semester. Funds cannot be transferred from swipes to Dining Dollars. PLEASE NOTE: All first-year students living in campus housing must purchase a Gold 7 or the Rocket Weekly 14 meal plan. After completion of the second year, the student is free to choose a different meal plan if preferred*.

5. Only the student whose picture is on the University ID/Rocket Card may use the card.
6. Dining centers close during official University break periods (Thanksgiving, fall semester, winter, and spring breaks); however, some retail locations may be open with limited hours. The Dine On Campus [website](#) includes information regarding hours of operation.
7. All meal plan balances expire and are forfeited based on the following scenarios:
 1. Weekly for the traditional swipes per week plan option
 2. Weekly for the Meal Exchange portion
 3. At the end of Fall and Spring terms for the Guest swipes, and/or
 4. At the end of the Spring term for stored values accounts. Dining Dollars and Dining Dollars Plus balances at the end of the Fall term can be used in Spring term. ALL Dining Dollar balances (regardless of type) remaining at end of Spring term expire and are forfeited.

No refunds, rebates, or transfers are permitted with meal plan balances at any time.

8. In order to administer technical functions of the meal plan system, meal plan use between semesters will be unavailable. Please contact University Dining Services for specific dates.

B. MEAL PLAN OPTIONS

University dining rates are adjusted annually by the Board of Trustees. The rates are for dining only and do not include the cost of housing. The 2023-24 academic year room rates and board rates are approved by the Board of Trustees and will be posted on the university’s website by July 1. Board Rates are subject to change and the most current cohort board pricing may be found on the University Dining [Website](#). Specific room and meal plan charges will be reflected on the Student’s Bursar bill which will be electronically posted by the Office of the Bursar beginning in July. The University Board of Trustees reserves the right to change or modify the rates outlined herein as economic conditions warrant.

C. MEAL PLAN CANCELLATION AND ADJUSTMENT POLICY

All students assigned to residence halls are automatically issued the Gold 7 meal plan each semester. Once the Student’s Bursar bill is electronically posted, the student will be able to select a different meal plan option. The Room forfeiture schedule will be followed. Students can adjust their meal plan using the options below. When requesting a change to the meal plan, students will be required to electronically acknowledge/sign a meal plan change form before the adjustment is completed.

1. **Academic Obligations:** Students eligible to adjust their meal plan due to academic obligations away from the campus (i.e., student teaching, internships) are to initiate a request for Housing Contract Release, through the Office of Residence Life. The Office of Residence Life will notify the University Dining Office when the housing contract release has been approved. Meal Adjustment/Cancellation will use the housing cancellation date, or the date of the last meal eaten, whichever is later, as the official date to cancel meal plans.
2. **Dietary/Medical:** University Dining staff will work with dietitians and other medical providers to follow prescribed medical diets. If a student wishes to seek counseling from the University Dining dieticians they can refer to this [online form](#). Meal plans are only cancelled when it is determined by the director or designee that University Dining is unable to meet a student’s prescribed diet.
3. **Meal Plan Changes:** Students changing from one meal plan to another may execute this change through their MyUT Portal, which can be found at myut.utoledo.edu. If you have any questions about this site, please contact University Dining, at mealplan@utoledo.edu. Changes can be made through the second week of classes (the first 14 calendar day) without a fee assessment. After the second week, no changes will be allowed. See below for dates.

	<u>Fall Semester</u>	<u>Spring Semester</u>
Changes made without a fee	July through the first 14 days of the semester. This includes holidays and weekends.	December through the first 14 days of the semester. This includes holidays and weekends.
No changes allowed	After the 14 th day of the term.	After the 14 th day of the term.

4. **Meal Plan Cancellations:** Full financial credit will only be granted for cancellations prior to the first day of classes and there has been no usage. Thereafter, the maximum adjustable amount will be reduced according to a daily forfeiture schedule. University Dining will use the housing cancellation date, or the date of the last meal eaten, whichever is later, as the official date to cancel meal plans.

*All Residents living in Honors Academic Village or on-campus housing (excluding McComas Village) are required to have a meal plan.

** The Rocket Flex 5 meal plan is only available to Upperclassman and Commuters.