

2024-2025

Anthem Student Advantage

Helping keep you at your personal best



University of Toledo

Student Health Insurance Plan





Benefits at a glance

This is a brief description of your student health plan underwritten by Anthem Blue Cross and Blue Shield. If you would like more details about your coverage and costs, you can find the complete terms in the policy or plan document online at **University Health Plans (U Toledo).**

Table of contents

Welcome..... 4

Coverage periods and rates 5

Dates to remember 6

Important contacts.....7

Convenient access to care 8

Your plan details..... 9

Global benefits.....10

Access help in your language 12



Welcome to Anthem

As the new semester begins, we want to help you be confident knowing you have the health coverage that's right for you. This booklet will help explain what's covered under the Anthem Student Advantage plan, how much it costs, and the best ways to access care.

Anthem Student Advantage 101



Who is eligible?

You will automatically be enrolled in Anthem Student Advantage if:

- You are domestic student taking 6 or more credit hours and all international students taking 1 or more credit hours, unless proof of comparable coverage is provided.

The following student groups are also eligible to enroll:

- Degree seeking domestic students taking less than 6 credit hours are eligible to enroll on the plan.



Coverage is available for dependents, too.

If you are covered by Anthem Student Advantage through University of Toledo, you may enroll your spouse, domestic partner, or dependent children under the age of 26.

Here is how it works:

- Log onto the myUT portal at **myut.utoledo.edu/**
- In your toolkit, go to "My Registration Steps"
- Choose the Student Health Insurance – Enroll or Waive link

Coverage periods and rates



Costs and dates of coverage

Coverage will become effective at 12:01 a.m., and will end at 11:59 p.m. on the dates shown below.

Period	Fall 8/11/2024-12/31/2024	Spring/Summer 1/1/2025-8/10/2025	Summer 5/12/2025-8/10/2025
Student Only	\$898.00	\$1,394.00	\$546.00
Spouse/ Domestic Partner	\$898.00	\$1,394.00	\$546.00
Each Child	\$898.00	\$1,394.00	\$546.00
Two or More Dependents	\$1,796.00	\$2,788.00	\$1,093.00

The above rates include premiums for the plan and commissions and administrative fees.
Rates are pending approval with the state and subject to change



Dates to remember



Waiver deadlines

- Fall: 9/9/2024
- Spring: 1/27/2025
- Summer: 7/1/2025



If you have questions about enrollment and waiver options, visit www.universityhealthplans.com/toledo or call **833-251-1121**.

Keep in touch with your benefits information



Student Health Center

1735 West Rocket Drive

MS #512

Toledo, OH 43606

419-530-2426

[www.utoledo.edu/studentaffairs/ counseling/](http://www.utoledo.edu/studentaffairs/counseling/)

Monday through Friday: 8:15 a.m. to 5:00 p.m.

Screenings, Individual, Couples, and Group Counseling/Psychotherapy,
Psychoeducational Workshops, Consultations, Crisis Intervention,
Online Screenings



Student Health Center

Family Practice Center

3333 Glendale Ave.

Toledo, OH 43614

419-383-5555

Convenient access to care

Access the care you need, when you need it, and in the way that works best for you.



Sydney Health app

With the **SydneySM Health** mobile app through Anthem Student Advantage, you have instant access to

- Your member ID card.
- Your school has opted for a digital ID card. Your digital ID card is available on **anthem.com** or the Sydney Health mobile app when you register with your student ID number on or after your plan effective date. Print a copy of your card anytime or show it to your doctor from your smartphone. If you prefer to have a hard copy of your ID Card, you can call our Customer Service Department at **844-412-0752** and request a hard copy of your ID card on or after your plan effective date.
- The Find Care tool.
- Information about your plan benefits.
- Health tips that are tailored to you.
- LiveHealth Online and 24/7 NurseLine.
- Student support specialists (through click-to-chat or by phone).

Access the Sydney Health app

Go to the App StoreSM or Google PlayTM and search for the Sydney Health app to download it today.



24/7 NurseLine

Call **844-545-1429** to speak to a registered nurse who can help you with health issues such as flu and cold symptoms and minor allergic reactions. Nurses can also help you:

- Find where to go for care.
- Enroll in health management programs if you have specific health conditions.
- Remember to schedule screenings and exams.



Find Care

Use **anthem.com/find-care** to find the right doctor or facility close to where you are.



Anthem Student Advantage University of Toledo website

Visit **University Health Plans (U Toledo)** to see your health plan information, including benefits, claims, and covered medicines.



LiveHealth Online

From your mobile device or computer with a webcam, you can use LiveHealth Online to visit with a board-certified doctor, psychiatrist, or licensed therapist through live video.*

To sign up, go to the **Sydney Health** app or **livehealthonline.com**. You can also download the LiveHealth Online app

* Appointments subject to availability of a therapist. Psychologists or therapists using LiveHealth Online cannot prescribe medications. Online counseling is not appropriate for all kinds of issues. If you are in crisis or have suicidal thoughts, it's important that you seek help immediately.

Please call 800-784-2433 (National Suicide Prevention Lifeline) or 911 and ask for help. If your issue is an emergency, call 911 or go to your nearest emergency room. LiveHealth Online does not offer emergency services.

Your plan details

Anthem Blue Cross

Student Health Insurance Plan:
University of Toledo

Your network:
Blue Access PPO

Understanding how your plan works and what your out-of-pocket costs will be can help you choose the best fit for your needs and budget. Here are details about your plan.

Plan Overview

	Cost if you use UTMC, UTP	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
Overall Deductible	\$0 per covered person	\$1,500 per covered person \$	\$3,000 per covered person
Out-Of-Pocket Max	\$5,000 student / \$10,000 family	\$5,000 student / \$10,000 family	\$5,000 student / \$10,000 family
Preventative care/ screening/ immunization	No charge	No charge	50% coinsurance after deductible is met
Primary Care visit to treat an injury or illness	20% coinsurance	\$10 copay per visit; 30% coinsurance after deductible	\$15 copay per visit; 40% coinsurance after deductible
Specialist care visit	20% coinsurance	\$20 copay per visit; 30% coinsurance after deductible	\$30 copay per visit; 40% coinsurance after deductible
Urgent Care	20% coinsurance	\$30 copay per visit; 30% coinsurance after deductible	\$45 copay per visit; 40% coinsurance after deductible
Emergency Room Facility Services - waived if admitted	\$250 copay per visit	\$250 copay per visit	Covered as In-Network



Review your complete Summary of Benefits.

Benefits that go with you

You can count on medical coverage anywhere worldwide with GeoBlue.¹ Anthem Student Advantage and GeoBlue provide the right support and services when you need them the most.



Visit geobluestudents.com to learn more.

Your GeoBlue benefits for the 2024-2025 school year

Use of benefits must be coordinated and approved by GeoBlue.

Coverage worldwide, except within 100 miles of primary residence for U.S. students.
Coverage worldwide, excluding home country for international students.

Emergency medical evacuation	Unlimited
Repatriation of remains	Unlimited
Emergency family travel arrangements	Maximum benefit up to \$5,000 each coverage year
Political emergency and natural disaster evacuation (Available only when traveling outside the United States) ²	Covered 100% up to \$100,000 each person. Subject to a combined \$5,000,000 limit for each covered event for all people covered under the plan.
Accidental death and dismemberment	Maximum benefit up to \$10,000 each coverage year



¹ GeoBlue is the trade name of Worldwide Insurance Services, LLC (Worldwide Services Insurance Agency, LLC in California and New York), an independent licensee of the Blue Cross and Blue Shield Association. GeoBlue is the administrator of coverage provided under insurance policies issued by 4 Ever Life International Limited, Bermuda, an independent licensee of the Blue Cross Blue Shield Association. Coverage is not available in all states. Some restrictions apply.

² The Political, Military and Natural Disaster Evacuation Services (PEND) are provided through Crisis24, an independent third party, non-affiliated service provider. Crisis24 does not supply Blue Cross or Blue Shield products or other benefits, and is therefore solely responsible for PEND and other collateral services it provides. GeoBlue makes no warranty, express or implied, and accepts no responsibility resulting from the provision or use of Crisis24 PEND or other Crisis24 services.

A young woman with brown hair tied in a bun, wearing glasses and a striped shirt, is smiling while looking at a laptop. She is sitting at a desk with a white mug. The background is a bright, out-of-focus indoor space with large windows.

Designed with you in mind

Offering you healthy support
and convenient benefits to
help you stay focused on your
education and your future.

Access help in your language

If you have questions about this document, you have the right to help and information in your language at no cost. To talk to an interpreter, call **855-330-1098**.

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card. (TTY/TDD: 711)

Arabic

تادخ مقرب لصلتا. إن اناجم لتغلب تدعاسل او تاجول عمل اذه ىلع لوصول ال لكل قحي تدعاسل لكب تصاخلا (TTY/TDD: 711) فيرعتلا فقاطب ىلع دوجوملا ءاضعلا

Armenian

Դուք իրավունք ունեք Ձեր լեզվով անվճար ստանալ այս տեղեկատվությունը և ցանկացած օգնություն: Օգնություն ստանալու համար զանգահարեք Անդամների սպասարկման կենտրոն՝ Ձեր ID քարտի վրա նշված համարով: (TTY/TDD: 711)

Chinese

您有權使用您的語言免費獲得該資訊和協助。請撥打您的 ID 卡上的成員服務號碼尋求協助。(TTY/TDD: 711)

French

Vous avez le droit d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour cela, veuillez appeler le numéro des Services destinés aux membres qui figure sur votre carte d'identification. (TTY/TDD: 711)

Haitian

Ou gen dwa pou resevwa enfòmasyon sa a ak asistans nan lang ou pou gratis. Rele nimewo Manm Sèvis la ki sou kat idantifikasyon ou a pou jwenn ed. (TTY/TDD: 711)

Italian

Ha il diritto di ricevere queste informazioni ed eventuale assistenza nella sua lingua senza alcun costo aggiuntivo. Per assistenza, chiami il numero dedicato ai Servizi per i membri riportato sul suo libretto. (TTY/TDD: 711)

Japanese

この情報と支援を希望する言語で無料で受けることができます。支援を受けるには、IDカードに記載されているメンバーサービス番号に電話してください。(TTY/TDD: 711)

Korean

귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오. (TTY/TDD: 711)

Navajo

Bee n1 ahoot'i' t'11 ni nizaad k'ehj7 n7k1 a'doowof t'11 j77k'e. Naaltsoos bee atah n7l7n7g77 bee n44ho'd0lzingo nanitin7g77 b44sh bee hane'7 bik11' 1aj8' hod77lnih. Naaltsoos bee atah n7l7n7g77 bee n44ho'd0lzingo nanitin7g77 b44sh bee hane'7 bik11' 1aj8' hod77lnih. (TTY/TDD: 711)

Polish

Masz prawo do bezpłatnego otrzymania niniejszych informacji oraz uzyskania pomocy w swoim języku. W tym celu skontaktuj się z Działem Obsługi Klienta pod numerem telefonu podanym na karcie identyfikacyjnej. (TTY/TDD: 711)

Punjabi

ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਇਹ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਮੁਫਤ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਮਦਦ ਲਈ ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਉੱਤੇ ਮੈਂਬਰ ਸਰਵਿਸਿਜ਼ ਨੰਬਰ ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

Russian

Вы имеете право получить данную информацию и помощь на вашем языке бесплатно. Для получения помощи звоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. (TTY/TDD: 711)

Spanish

Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda. (TTY/TDD: 711)

Tagalog

May karapatan kayong makakuha ang impormasyon at tulong na ito sa ginagamit ninyong wika nang walang bayad. Tumawag sa numero ng Member Services na nasa inyong ID card para sa tulong. (TTY/TDD: 711)

Vietnamese

Quý vị có quyền nhận miễn phí thông tin này và sự trợ giúp bằng ngôn ngữ của quý vị. Hãy gọi cho số Dịch Vụ Thành Viên trên thẻ ID của quý vị để được giúp đỡ. (TTY/TDD: 711)

It is important we treat you fairly

That is why we follow federal civil rights laws in our health programs and activities. We do not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language is not English, we offer free language assistance services through interpreters and other written languages. If you are interested in these services, call the Customer Service number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



**If you have questions,
we're here to help.**

**Call 1-844-412-0752 or visit us at
University Health Plans (U Toledo).**

