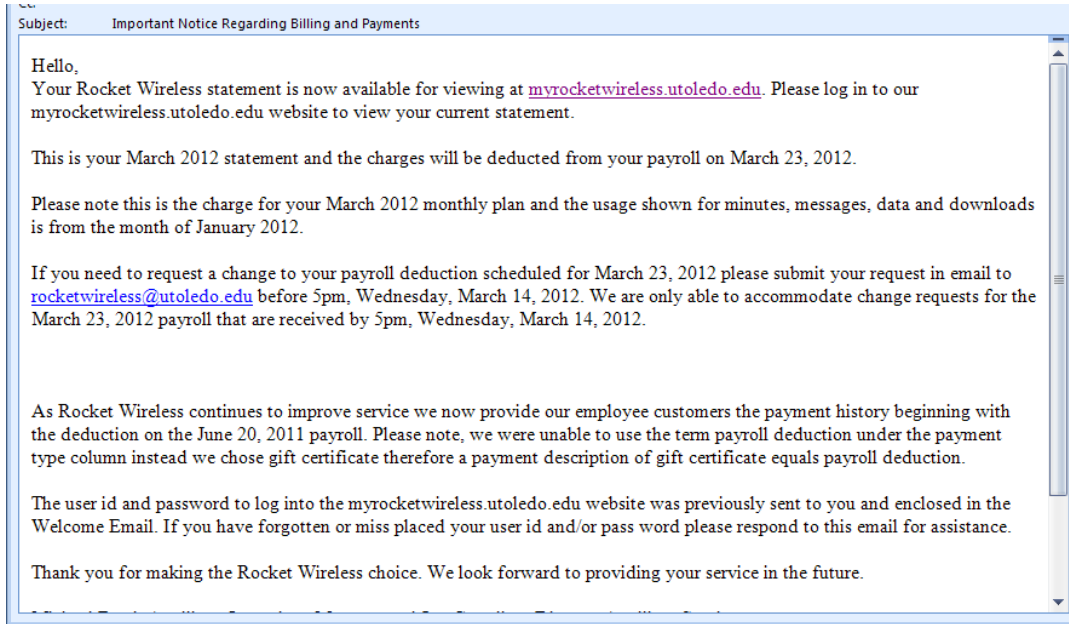
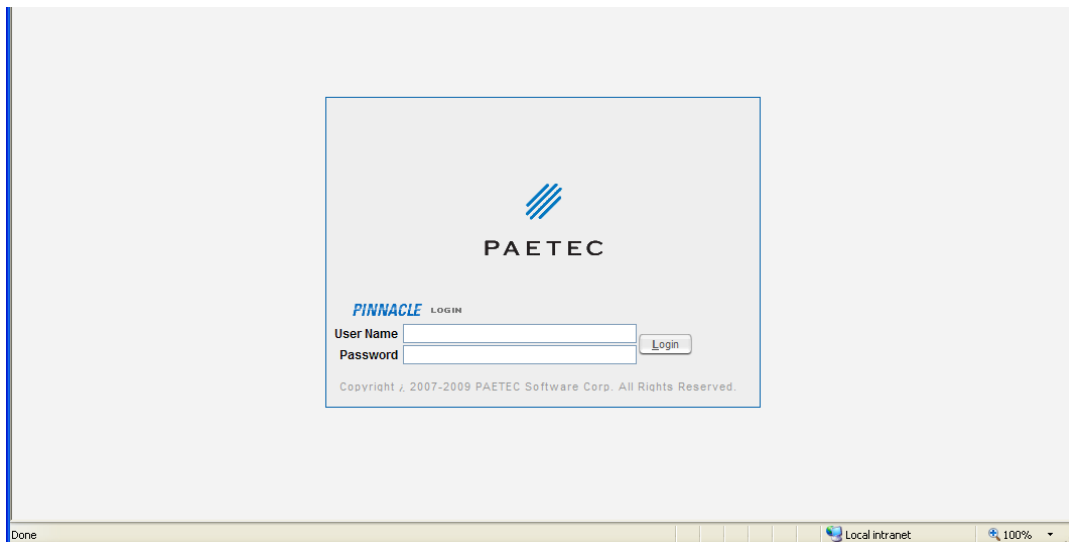


Each month you will receive an email regarding your billing. You can utilize the link in the email as shown below or just go to <https://myrocketwireless.utoledo.edu>



This will take you to the login screen where you will enter your information. User name is your account number (Rocket number or for some true Alumni an "A number") and the Password is your primary account phone number (10-digits without dashes), unless you chose to change it which will be discussed later in this document.



This Home Page will appear. Then you may select “My Account” to view a summary of your bill.

HOME PAGE

Welcome to the Rocket Wireless website! Please see news and information updates just below for each customer group, Alumni and Employee. To view your statements select "My Account" in the upper right hand corner of this page. On the next page select the tab with "Statement" and then select the bill date you wish to view. To see the bill as a PDF document select the button "View Bill" and your statement will be displayed.

The March bills will be available for viewing on March 9, 2012. The March 2012 bills contain usage for the month of January 2012.

iPhone 4S - It's the most amazing iPhone yet and Rocket Wireless has all the details.

Apple announces the iPhone 4S now available from all three major carriers and Rocket Wireless offers services from all three major carriers. The new iPhone 4S comes with the Dual Core A5 chip, an all new 8 MP camera and optics, new iOS5 operating system, iCloud, and introducing SIRI allowing you to use your voice to send messages, set reminders, search information and more. AT&T and Verizon both offer the iPhone 4S with a 2 GB data plan. Sprint offers the iPhone 4 and iPhone 4S with unlimited data plans. To ask your Rocket Wireless specialist for details email us at rocketwireless@utoledo.edu or call 419-530-4807 to make a personal appointment.

Huntington Bank Customers - Huntington is changing their debit card. Your Huntington Visa Debit Card will be changed to a Huntington MasterCard Debit Card. Please update your account with Rocket Wireless for your automatic deduction when you receive your new card.

Alumni News and Information:
The statement dated 3/1/12 will be automatically deducted on March 21, 2012.

Please note this is the charge for your March 2012 monthly plan and the usage shown is from the month of January 2012.

We offer one convenient date for all credit card payment deductions. This date will be the 21st of each month. If you require a change to the automatic payment deduction date you must contact our office by the 15th of each month. We cannot guarantee change of deduction requests received in our office after the 15th of the month. Customers requesting changes will be charged a \$15 processing fee for each change.

Employee News and Information:
The statement dated 3/1/12 will be payroll deducted on March 23, 2012. All requests to change a payroll deduction must be submitted by March 14, 2012.

Please note this is the charge for your March 2012 monthly plan and the usage shown is from the month of January 2012.

Thank you for making the Rocket Wireless choice. We look forward to providing your service in the future.

Michael Byrd, Auxiliary Operations Manager and Joy Gramling, Director Auxiliary Services

Summary / Overview. You may select “Statements” to view individual bills.

PINNACLE

Home | My Account | Logout

Ima Sample

Overview

Overview | Current Status | Statements | Account History | Email/Password

Help | View Video | Print | Export

OVERVIEW

Name Ima Sample User Defined ID Hxxxxxxx

Current Account Balance	
Current Balance	\$89.67
Last Payment Date	25-FEB-2012
Last Statement Date	01-MAR-2012
Current Balance Due On	23-MAR-2012
Last Payment Amount	\$61.32
Last Statement Amount	\$89.67

List of Statements. If the current bill is not visible then click on "Billing Date" header to re-order the list.

Statements

Overview | Current Status | **Statements** | Account History | Email/Password

List

Help | View Video | Export

STATEMENTS

Name | Ima Sample | User Defined ID | KXXXXXXXX

Billing Date	Current Charges Due	Total Amount Due
01-MAR-2012	89.67	89.67
01-FEB-2012	61.32	61.32
01-JAN-2012	61.32	61.32
01-DEC-2011	61.32	61.32
01-NOV-2011	77.64	77.64
01-OCT-2011	71.31	71.31
01-SEP-2011	104.99	104.99
31-JUL-2011	106.31	106.31
30-JUN-2011	71.31	71.31
16-MAY-2011	71.31	71.31
16-APR-2011	71.31	71.31
16-MAR-2011	73.08	73.08
16-FEB-2011	71.31	71.31
17-JAN-2011	71.31	71.31
16-DEC-2010	71.31	71.31

Select one, then "View Bill"

Statements > 01-MAR-2012

Overview | Current Status | **Statements** | Account History | Email/Password

Summary | Non-Usage

Help | View Video | Print | Export | **View Bill**

STATEMENT SUMMARY


Name | Ima Sample | User Defined ID | KXXXXXXXX | Ig Date | 1-MAR-2012

Current Charges Due 89.67 | Total Amount Due 89.67 | Payment Due 23-MAR-2012

Category	Usage Subtype	Total Charge Records	Total Amount
One Time Charges		5	29.67
Pay/Adjust		1	-61.32
Recurring Charges		3	60.00

View the specific bill detail

https://myrocketwireless.utoledo.edu/pls/pinnacle/ps_system.GetReportFile?queue_id=68444 - Windows Intern...


 Cellular Services provided by Rocket Wireless
 Rocket Wireless is a division of Auxiliary Services
 Campus Voice services provided by Information Technology

Subscriber Bill
09-Mar-2012 5:04:35 pm

Invoice Number: 783090
 User ID: KXXXXXXXX
 Billing Date: 01-MAR-2012

Ima Sample
 Previous Balance: 61.32
 Payments Received: 61.32
 Balance Forward: 0.00
 Current Charges Due: 89.67
Total Due: 89.67

Hello,

This is your March 2012 statement and the charges will be deducted from your payroll on March 23, 2012.

If you need to request a change to your payroll deduction scheduled for March 23, 2012 please submit your request in email to rocketwireless@utoledo.edu before 5pm, Wednesday, March 14, 2012. We are only able to accommodate change requests for the March 23, 2012 payroll that are received by 5pm, Wednesday, March 14, 2012.

Please note this is the charge for your March 2012 monthly plan and the usage shown for minutes, messages, data and downloads is from the month of January 2012.

As Rocket Wireless continues to improve service we now provide our employee customers the payment history beginning with the deduction on the June 20, 2011 payroll. Please note, we were unable to use the term payroll deduction under the payment type column instead we chose gift certificate therefore a payment description of gift certificate equals payroll deduction.

The user id and password to log into the myrocketwireless.utoledo.edu website was previously sent to you and enclosed in the Welcome Email. If you have forgotten or miss placed your user id and/or pass word please respond to this email for assistance.

Thank you for making the Rocket Wireless choice. We look forward to providing your service in the future.

Michael Byrd, Auxiliary Operations Manager and Joy Gramling, Director Auxiliary Services
 Rocket Wireless Specialists: Christi, Cassie and Carole

Period Charges Summary

One Time Charges:	29.67
Recurring Charges:	60.00
Current Charges Due	89.67

One Time Charges: 29.67
 Recurring Charges: 60.00

Current Charges Due 89.67

This is your March 2012 statement with usage from January 2012. The charges will be deducted from your payroll on March 23, 2012.

The charges will be deducted from your payroll on March 23, 2012.



Cellular Services provided by Rocket Wireless
 Rocket Wireless is a division of Auxiliary Services
 Campus Voice services provided by Information Technology

Subscriber Bill

09-Mar-2012 5:04:35 pm

Ima Sample

User ID: HXXXXXXXXX
 Billing Date: 01-Mar-2012
 Amount Due: 89.67
 Amount Paid: _____

Payments received after March 23, 2012 will not be indicated on April invoice.



Cellular Services provided by Rocket Wireless
 Rocket Wireless is a division of Auxiliary Services
 Campus Voice services provided by Information Technology

Subscriber Bill

09-Mar-2012 5:04:35 pm

Service: 4192834316 Wireless

Recurring Charges

DESCRIPTION	NOTE	QTY	RATE	CHARGE
200 minutes w/UNL Sprint to Sprint UNL N&W 7pm		1	30.00	30.00
Individual Personal Data - Sprint		1	20.00	20.00
Individual Unlimited Messaging - Sprint		1	10.00	10.00

Total Recurring Charges: (3) 60.00

One Time Charges

DESCRIPTION	NOTE	QTY	RATE	CHARGE
Unlimited Mobile to Mobile Minutes		247	0.00	0.00
Unlimited Night & Weekend Minutes		65	0.00	0.00
Over Minutes at \$.45 each		63	0.45	28.35
E911 and Federal Regulatory Fee		1	1.32	1.32
Plan Minutes - Included		200	0.00	0.00

Total One Time Charges: (5) 29.67

Service: <No Service Association>

Taxes, Fees & Surcharges

DESCRIPTION	CHARGE
Federal Tax Code	0.00
Local Tax Code	0.00
State Tax Code	0.00
Total Taxes, Fees & Surcharges: (3)	0.00

Other Actions

View Account history

Account History

Overview | Current Status | Statements | Account History | Email/Password

Account History

Help | View Video | Print | Export

ACCOUNT HISTORY

Name Ima Sample User Defined ID RXXXXXXXXX

Transaction Date	Transaction Type	Payment Type	Credit Amount	Charge Amount	Current Charges Due	Balance Due
01-MAR-2012	Bill		0.00	89.67	89.67	89.67
25-FEB-2012	Payment	Gift Certificate	61.32	0.00	0.00	0.00
01-FEB-2012	Bill		0.00	61.32	61.32	61.32
28-JAN-2012	Payment	Gift Certificate	61.32	0.00	0.00	0.00
01-JAN-2012	Bill		0.00	61.32	61.32	61.32
31-DEC-2011	Payment	Gift Certificate	61.32	0.00	0.00	0.00
01-DEC-2011	Bill		0.00	61.32	61.32	61.32
19-NOV-2011	Payment	Gift Certificate	77.64	0.00	0.00	0.00
01-NOV-2011	Bill		0.00	77.64	77.64	77.64
22-OCT-2011	Payment	Gift Certificate	71.31	0.00	0.00	0.00
01-OCT-2011	Bill		0.00	71.31	71.31	71.31
24-SEP-2011	Payment	Gift Certificate	104.99	0.00	0.00	0.00
01-SEP-2011	Bill		0.00	104.99	104.99	104.99
27-AUG-2011	Payment	Gift Certificate	106.31	0.00	0.00	0.00
31-JUL-2011	Bill		0.00	106.31	106.31	106.31

Local intranet

Change your password

Email/Password

Overview | Current Status | Statements | Account History | Email/Password

Personal Data | Addresses | Credit Cards

Help | View Video | Print | Export | Change Password

EMAIL/PASSWORD

User Defined ID | RXXXXXXXXX
Name Ima Sample
Title
Email Address Michael.Byrd@utoledo.edu
Receive Paper Bill

Email/Password

Overview | Current Status | Statements | Account History | Email/Password

Personal Data | Addresses | Credit Cards

Help | View Video | Print | Export | Change Password

EMAIL/PASSWORD

User Defined ID | RXXXXXXXXX
Name Ima Sample
Title
Email Address Michael.Byrd@utoledo.edu
Receive Paper Bill

Change Password

Current Password

New Password

Confirm New Password

Ok Cancel