



Request for Information

RFI Number: FY27-04	RFI Title: 340B Third Party Administrator (TPA)	RFI Issue Date: August 13, 2026
RFI Due Date and Time: September 1, 2026, at 2:00 PM (EST)		Number of Pages (including cover): 4

INSTRUCTIONS TO INTERESTED PARTIES

Preferred Method:
Electronic copy by email to:
Sharon.Hunt@utoledo.edu

Delivery Address (hand or courier):

THE UNIVERSITY OF TOLEDO
PURCHASING SERVICES
DH 0080
RFI # FY27-04
Attention: Sharon Hunt
3000 Arlington Ave.
Toledo, OH 43614

INTERESTED PARTIES MUST COMPLETE THE FOLLOWING and RETURN WITH RFI RESPONSE

Name/Address:	Authorized Signatory:
Phone Number:	Fax Number:
Federal I.D. Number:	E-mail Address:
State Certified MBE I.D. Number: (if applicable)	Ohio EDGE Certification Number:
(For More Information see the Ohio State Web Site) http://das.ohio.gov/eod/EODMBEOff.htm	(For More Information see the Ohio State Web Site) http://das.ohio.gov/eod/EODMBEOff.htm

SECTION 1: PROJECT OBJECTIVE AND INSTRUCTIONS for SUBMISSION

1.0 PROJECT OBJECTIVE

The University of Toledo Medical Center is interested in finding a comprehensive 340B Third Party Administrator (TPA) to handle our mixed-use pharmacy, hospital owned outpatient pharmacies, contract pharmacies, and infusion (medical) claims. The purpose of this RFI is to obtain information specifically geared toward the infusion (medical) claims successes and the TPA's ability to provide the various types of reports we are now required to send, such as ODACS survey response, State of Ohio 340B Transparency reports, Beacon reports, MTF reports, and 340B ESP/Truoz reporting either by manually running and downloading or by automatic submission.

1.1 INFORMATION PREPARATION

Please follow the guidelines established on the cover page for hard copy and electronic submittals. Include any materials you feel are relevant to further demonstrate your abilities to perform the services being requested. Should you have any questions or need clarification regarding the scope of work for this project, please contact the person named below, noting the preferred method of communication.

Contract Manager: Sharon Hunt

Phone Number: 419-383-5714

Email Address: sharon.hunt@utoledo.edu (preferred method of contact)

1.2 RESPONSES

Your response should include detailed submission for all components listed under Section 3 of this RFI. The University of Toledo Medical Center understands that any costs given in this RFI are strictly an estimate and may be subject to change. It should be also understood that providing this information does not constitute any contractual agreement between the University of Toledo and potential service providers. Upon evaluating the responses to the RFI, the University of Toledo may submit a formal Request For Proposal to the selected suppliers.

SECTION 2: GENERAL INFORMATION

2.0 ORGANIZATION BACKGROUND INFORMATION

The University of Toledo and the Medical University of Ohio merged July 2006 to form the third-largest public university operating budget in the state.

The University of Toledo Health Science Campus is home to UT Medical Center hospitals and clinics and many of UT's health-science research and education programs that are teaching the next generation of physicians, nurses and other health care professionals. The UT Medical

Center, a Level 2 trauma center, offers innovative treatments for strokes and cancer found nowhere else in the state, and features the new \$5.8-million Orthopedics Center. UTMC provides specialty care in cardiology, neurology, orthopedics, cancer, surgery, and kidney transplantation.

The University of Toledo is one of 13 state universities in Ohio. The University was established in 1872 and became a member of the state university system in 1967. The main campus features five modern residence halls, a gothic bell tower, a student recreational center, and a state-of-the-art classroom center in one of our original buildings, Memorial Field House, the Glass Bowl football stadium, and a new Savage Hall basketball and athletic complex which opened in the fall of 2008.

The University of Toledo's mission statement: The mission of The University of Toledo is to improve the human condition; to advance knowledge through excellence in learning, discovery and engagement; and to serve as a diverse, student-centered public metropolitan research university.

For more information, visit our website: www.utoledo.edu

SECTION 3: STATEMENT OF WORK and INFORMATION FOR EVALUATION

Please prepare your response to each of the following sections. Your response should include the section numbers and all related details. You may provide additional information if it is relevant to the scope of work being requested.

- 3.0 University's Current Environment: The University of Toledo Medical Center became 340B eligible in April 2016. We came online with Sentry in July of 2017. It is the first and only TPA that we have used, so we don't know what we don't know. We are struggling with a manual process for an infusion contract pharmacy partner and our TPA is trying to get infusions to work, but there is still a huge undertaking of work on the staff to make the infusions profitable. We are struggling with the Drug Manufacturer's Exclusions, and which ones require what information to be submitted to 340B ESP. We are simply doing our due diligence to ensure that we are contracted with the best solution for our enterprise.
- 3.1 Project Expectations: We would like to change TPAs before 1/1/2028 including contract negotiations and execution, product implementation, training, and deployment.
- 3.2 Qualifications: Qualifications listed under 3.6-4.0
Experience with Specific software systems
Demonstrated knowledge of 340B guidelines, including recent and ongoing changes to the program.
Cybersecurity certifications (e.g. SOC2, HITRUST)
- 3.3 Organizational Profile. Provide brief profile, including background and experience of the firm.
- 3.4 References: Provide a minimum of three (3) client references, similar in scope, in which you have provided services. They should also include a brief project overview, contact name, phone number, and email address for verification purposes.

- 3.5 Cost estimates: Provide cost estimates on any items or services that would not be considered ‘free of charge’. **It is understood that any costs provided are strictly “ESTIMATES” and subject to change due to the services or scope of any agreement.**
- 3.6 Criteria for selection of qualified providers:
- Must provide all TPA services, including accumulating and decrementing 340B dispensations and purchases.
 - Must be able to accommodate the medical billing of infusion services.
 - Must be able to invoice our contract pharmacy partners.
 - Must be able to integrate with Epic, wholesaler systems, and pharmacy management software, including all data feeds and interfaces listed in Section 4.0
 - Must provide audit assistance including detailed, regular, and on-demand auditing capabilities.
 - Must provide positive references.
- 3.7 Presentations: After receipt of all informational packets and prior to the determination of the possible service providers that a RFP may be submitted to, the University of Toledo may initiate discussions with one or more suppliers should clarification of content of the RFI response become necessary. Supplier (s) may be required to make an oral presentation and/or product demonstration to clarify their RFI response or to further define their capabilities. In either case, supplier(s) should be prepared to send qualified personnel to Toledo, Ohio, to discuss aspects of your respective RFI responses and program offerings. Oral presentations and product demonstrations, if requested, shall be at your expense.
- 3.8 Confidentiality: The information contained in this RFI should be considered confidential to The University of Toledo and should be treated by the Responders as confidential. The information contained herein is to be used by each Responder only for the purpose of preparing a response to this RFI.

SECTION 4: TECHNICAL INFORMATION

- 4.0 Technical specifications: Please provide a detailed list of the hardware and software specifications that would be required for the University of Toledo.

Must be able to interface or otherwise accept feeds/data from:

Epic EMR HL7, ADT, 837/835, pharmacy charges

OncoEMR/Flatiron

Cencora Wholesaler EDI feeds

McKesson Wholesaler EDI feeds

Cardinal Wholesaler EDI feeds

PioneerRx – outpatient pharmacy software

Switch feeds for outpatient claims

Flat files – pipe/comma delimited from a secure file exchange site

Must be HIPAA compliant, ADA compliant, and adhere to University of Toledo’s current IT Security requirements (SOC 2 Type II Certificate security level).