

**BUILDING LINKAGES IN IT OCCUPATIONS FRAMEWORK: FOR ENTRY LEVEL, TECHNICAL, AND PROFESSIONAL CAREERS
RELATED TO THE DESIGN, DEVELOPMENT, SUPPORT, AND MANAGEMENT OF HARDWARE, SOFTWARE, MULTIMEDIA, AND SYSTEMS INTEGRATION SERVICES.**

IT CLUSTER CONCENTRATION (B)	CLUSTER SPECIALTY AREAS SAMPLE JOB TITLES (A)
Network Systems	<ul style="list-style-type: none"> ▪ Network Design and Administration: <ul style="list-style-type: none"> ▪ Communications Analyst , Data Communications Analyst, Information Systems Administrator, Information Systems Operator, Information Technology Engineer ▪ Network: Administrator, Analyst, Architect, Engineer, Manager, Operations Analyst Security Analyst, Specialist, Technician, Transport Administrator ▪ PC Support Specialist, Systems Support Lead ▪ Systems: Administrator, Engineer ▪ Technical Support Specialist, User Support Specialist ▪ Telecommunications Network Technician <p align="right">*New & Emerging Occupations</p>
Information Support and Services	<ul style="list-style-type: none"> ▪ Database Development and Administration: <ul style="list-style-type: none"> ▪ Data: Administrator, Analyst, Architect, Management Associate, Modeler, Modeling Specialist ▪ Database: Administration Associate, Administrator, Analyst, Developer, Manager, Modeler, Security Expert ▪ DSS (Decision Support Services), Knowledge Architect ▪ Senior Database Administrator, Systems Analyst ▪ Systems Administrator, Analyst ▪ Tester ▪ Technical Writer: <ul style="list-style-type: none"> ▪ Desktop Publisher, Document Specialist, Documentation Specialist, Editor ▪ Electronic Publications Specialist, Publisher ▪ Instructional Designer, Online Publisher ▪ Technical Communicator, Editor, Publications Manager, Writer ▪ Technical Support: <ul style="list-style-type: none"> ▪ Analyst, Call Center Support Representative, Content Manager ▪ Customer: Liaison, Service Representative, Service Professional ▪ Help Desk: Specialist, Technician ▪ Maintenance Technician, PC Support Specialist, PC Systems Coordinator, Product Support Engineer, Sales Support Technician, Systems Analyst ▪ Technical: Account Manager, Support Engineer, Support Representative ▪ Testing Engineer ▪ Enterprise Systems Analysis and Integration: <ul style="list-style-type: none"> ▪ Application Integrator, Business Continuity Analyst, Cross-Enterprise Integrator ▪ Data: Systems Designer, Systems Manager, Warehouse Designer ▪ E-Business Specialist, Electronic Transactions Implementer ▪ Information Systems: Architect, Planner ▪ Systems: Analyst, Architect, Integrator <p align="right">*New & Emerging Occupations</p>
Interactive Media	<ul style="list-style-type: none"> ▪ Digital Media: <ul style="list-style-type: none"> ▪ 2D/3D Artist, Animator, Audio/Video Engineer, Designer, Media Specialist, Media/Instructional Designer ▪ Multimedia: Author, Authoring Specialist, Developer, Specialist ▪ Producer, Production Assistant, Programmer, Streaming Media Specialist, Virtual Reality Specialist ▪ Web: Designer, Producer, Specialist ▪ Web Development and Administration: <ul style="list-style-type: none"> ▪ Web: Administrator, Architect, Designer, Page Developer, Producer, Site Developer, Specialist, Webmaster – Level 1 & 2 (C) <p align="right">*New & Emerging Occupations</p>
Programming and Software Development	<ul style="list-style-type: none"> ▪ Programming/Software Engineering: <ul style="list-style-type: none"> ▪ Applications: Analyst, Engineer ▪ Business Analyst, Computer Engineer, Data Modeler ▪ Operating System: Designer/Engineer, Programmer/Analyst ▪ Program Manager, Programmer, Programmer/Analyst, Project Lead ▪ Software Applications: Specialist, Architect, Design Engineer, Development Engineer, Engineer, QA Specialist, Tester ▪ Systems: Analyst, Administrator ▪ Test Engineer, Tester <p align="right">*New & Emerging Occupations</p>