

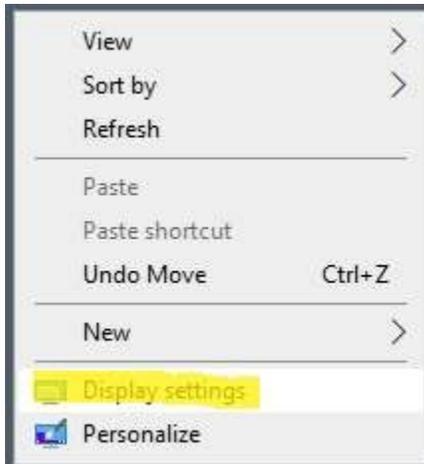


# Division of Technology and Advanced Solutions

## How to solve cut-off exam documents in Exam4

This issue has been shown to be caused by custom display scaling that is not compatible with the Exam4 Document Viewer. How to correct this is described below.

Right-click on the windows desktop and left-click on “Display Settings”



On the Display screen, left-click on “Turn off custom scaling and sign out”



Your device will log off. Log back in using your normal machine logon and re-open Exam4.