THE UNIVERSITY OF TOLEDO

FUELING TOMORROWS

TECHNOLOGY SERVICES FOR STUDENTS

eduroam

Student Wireless

When connecting to the internet, select Eduroam and enter your (UTAD username)@rockets.utoledo.edu in the username field and then your UTAD password.

Remotely Access UT Software

www.utoledo.edu/IT/VLab

Virtual Computer labs are open 24/7/365. This service allows you to access applications and software that are only available on campus right from your own computer.

Student Discounts:

https://www.utoledo.edu/it/rocket-launch/

Free and Discounted Software
SPSS, EndNote, SAS, Minitab, Adobe Creative Cloud, Windows 10, etc.

Discounts on Computer Hardware Vendors
Dell and Apple

Information Commons

Personal Computer Repair Services

**Carlson Library room 0500 (basement)
Monday— Friday: 9:00 am – 5:00 pm
Phone: (419) 530-2306**

Services we provide:

- Free computer repair service for all student computers
- Email (Outlook 365) setup on devices
- Virus\Malware\Spyware removal
- PC speed optimization and tune-up
- Corrupt operating system recovery
- Software assistance, including installing programs like Office 365
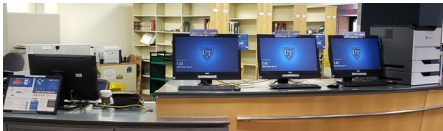
Free Microsoft Office 365 for all Students

IT provides licenses for Office365 to all students for free. Office365 ensures access to university email as well as the latest version of Word, Excel, Power-Point, and more. It also offers hassle-free OneDrive integration which allows you to share and access files from anywhere.

Office 365

IT Help Desk – free, 24/7 support
ithelp.utoledo.edu
419.530.2400

For more information, visit
utoledo.edu/IT. We look forward to fueling your future!

05/06/2022

IT Help Desk – free, 24/7 support
ithelp.utoledo.edu
419.530.2400

For more information, visit
utoledo.edu/IT. We look forward to
fueling your future!

Public Computer Labs

Carlson Library - 1st Floor	Rocket Hall - Room 1559	(HSC) Mulford Library - 4th Floor
Monday - Thursday: 7:30 am - Midnight Friday: 7:30 am - 5:00 pm	Monday - Thursday: 8:00 am - 8:00 pm Friday: 8:00 am - 5:00 pm	Monday - Thursday: 7:30 am - Midnight Friday: 7:30 am - Midnight
Saturday: 10:00 am - 5:00 pm Sunday: 1:00 pm - 8:00 pm	Saturday & Sunday - Closed	Saturday: 7:30 am - Midnight Sunday: 7:30 am - Midnight

College Technology Support Information

College of Arts and Letters
http://www.utoledo.edu/al/computing/
University Hall (UH) 2230
419-530-4991
llssnsm-Support@utoledo.edu

College of Natural Science and Mathematics
http://www.utoledo.edu/nsm/computing/
University Hall (UH) 2230
419-530-4991
llssnsm-Support@utoledo.edu

College of Health and Human Services
http://www.utoledo.edu/hhs/studentcomputing/
HH 2400A
419-530-5312

College of Nursing
http://www.utoledo.edu/nursing/college_computing.html
Collier Building (COL) 0409
419-383-5803

College of Education
http://utoledo.edu/education/centers/carver/
Carver Resource Center (Gillham Hall) 3000
419-530-2454

College of Pharmacy and Pharmaceutical Sciences
https://www.utoledo.edu/it/pharmacy/
MC: Wolf Hall (WO) 1259
HSC: HEB 150

College of Business and Innovation
http://www.utoledo.edu/business/infotech
Stranahan 5007
Help Desk phone: 419-530-4607

College of Engineering
https://rocketsutoledo.sharepoint.com/sites/ecchelp/eccwiki/
Recommended%20Configurations.aspx
Nitschke Hall (NI) 1013   419-530-8240
engineeringcollegecomputing@utoledo.edu

Recommended Hardware Specifications (Minimum)

Processor -	Intel Core i5 or i7 (PC) M1, M2, or M3 (MAC)	**Anti-Virus Software -**	*Microsoft Windows Defender* (Free with Windows 10 or 11) and *Sophos for Macs*
Memory -	16GB Ram or more	**Web Browsers -**	Chrome, Firefox, Edge, Safari (Mac)
Hard Drive -	512GB drive or higher SSD drives are preferred	**Anti-Spyware -**	Malwarebytes
Network Card -	Wireless cards 802.11 ac or ax (Intel Cards are preferred)	**Other Programs -**	Adobe Reader and VLC Media Player
Operating System -	Windows 10 or 11 Mac OS 11.7.4 (Monterey, Ventura, or Sonoma)	**Warranty -**	3 years or more
Office Packages -	Microsoft Office 365 (Available for Free to all students)	**Accessories -**	Flash Drive/Jump Drive 16GB or higher