Palo Alto GlobalProtect Installation



From the desktop, double click the **Software Center** icon or search and launch the app from the taskbar.



After the Software Center opens, double click on the GlobalProtect icon in the applications list and click install.

Recycle Bin	Difference Center										- 0	×
HELP	TOLEDO											
IT Help Desk	Applications 1	All Required								Search	ع	1
-	C Updates	Filter: All		▼ Sort by:	Most recent *						% ≔ ⊞	
OneDrive	🔁 Operating Systems											
	Installation status											
Software	Device compliance	2	Microsoft*			$\sum \alpha$	$\sum \alpha$	E	0			1
		0	.NET		0	÷	÷					
Microsoft Teams		Adobe Acrobat Reader DC Adobe 23.001.20143	.Net_4.8.1 Microsoft 4.8.1	Google Chrome Google v112	Microsoft Bitlocker Client Microsoft 2,5,1147,0	IBM SPSS Statistics 29 - On Campus: IBM 29000	IBM SPSS Statistics 29 - Mobile: Instr IBM 290.0.0	GlobalProtect Paio Alto 6.1.1	Yubico Authenticator	CarePort Print Attach	AthenaNet Uninstall Device Athena 3.0.0.2	
Firefox		Ä	6					9	9	(Ö	-
		Ambir Scanner Uninstall Ambir 3.8.1.9312	Nuance Dragon PowerMic VMwar Nuance 121.4.136.2138	Satellite BCA 101 101.0.4.0	4.7.04056ivCon Room EPIC 97.0.2	Satellite Status Board EPIC 103.0.7.0	Auto-Logon - AutoLogon64 3.1	Cisco Jabber Cisco 14.1.1	Cisco AnyConnect VPN Cisco 4.7.04056	Mozilla Firefox Mozilla 101.0	VMWare Horizon View EPIC Prod 2 VMWare 2111	
			•		6	Ó	\sum_{\div}^{α}	\sum_{\div}^{α}	Q	Ð	Ciblepat.	
		Epic Survey	Zoom Meetings Zoom 5.10.4	Epic Training at UT Shortcut	Citrix Workspace Citrix 2204	Imprivata OneSign Agent Imprivata 7.8 HF2	IBM SPSS Statistics 28 - On Campus: IBM 28.0.1.1	IBM SPSS Statistics 28 - Mobile: Instr IBM 28.0.1.1	Microsoft Edge (Chromium) 100.0	DocLink Smart Client A/tec 4.0.4	Notepad++ notepad-plus-plus.org 8.1.9.2	
				_								
م 🖪	н 🍅 💽										Å ~ ₽	^{2:52 PM} 4/14/2023

Recycle Bin	Software Center			- 0	×	
IT Help Desk	TOLEDO	Applications > Applic	ation details		Ŕ	
In Halp Deak	C Updates Operating Systems Installation status Options Options	Applications > Applic	ation details GlobalProtect Published by Palo Alto Instal Palo Alto's VPN client Status: Avaibele Weison: 61 Status: Avaibele Weison: 80 Status: Avaibele Status: Av		۲ ۲	
م 1	H 🔮 💽			ي ام 4	2:521 4/14/2	PM 2023

Once the install is complete, you will be prompted to log in. Sign in with your organizational account which is your <u>username@rockets.utoledo.edu</u> log in and your UTAD password. Once this information is entered, you should receive an alert for multifactor authentication to approve.

You may be notified that a new version is available to download. Proceed to download and install the new version.

Resyde din		
Acoba		
Google Gionale	GlobalProtect Update X New Updates Available! You can download the new version to improve productivity and performance.	
	Not Now Download	
🗄 🔎 Type here to search 🛛 O	# 🕐 🖩 🖻 🖬 🥐 🥐	🍯 42°F Sunny へ 🗞 🕄 🐿 🦟 🕬 4/19/2023 🖣
Rtsyde #in		
Recycle Bin Acoba Acoba De		
Revyele Bin Abbie Anobie De Google Groupe	GlobalProtect Update ×	
Recycle Bin Actoba Actoba Coogle Gloogle Gloogle Recycle Bin Coogle Coogle	 GlobalProtect Update X Movement of the stall the new version 6.1.1-5? 	
Signed allow Alabie Alabie Alabie Alabie Al	 GlobalProtect Update × Ownloaded Successfully! Do you want to install the new version 6.1.1-5? Not Now Install 	
Reyele bit Acida Acida Be Acida Be Coola Be Coola Be Vinnat Bere Vinnat Bere Faran Bere	GlobalProtect Update X Omega Downloaded Successfully! Do you want to install the new version 6.1.1-5? Not Now	
Signal Abbe Abbe Abbe Abbe Abbe Abbe Abbe Abbe Boo Boo B	GlobalProtect Update × Ownloaded Successfully! Do you want to install the new version 6.1.1-5? Not Now retall	

Once installed, click on the carot (^) on your taskbar. There is a small round world icon. Hover over it and it will show the connection status of the VPN **as connected** or **not connected**.

Clicking on this icon will open the application and show the status. Clicking on the top right menu bars will open a menu with options to refresh the connection or open settings.



Clicking on the settings menu will show the details of your connection which includes the IP address, session uptime, protocol, and remaining days for log in lifetime. You will be disconnected and have to log in again once the log in lifetime expires. You may also sign out from this screen.



Any issues should be reported to the Help Desk by calling 419-530-3960 or 419-383-2400, or entering a ticket online at <u>https://ithelp.utoledo.edu/User/Dashboard</u>. Be sure to include your username, the approximate time of the error, and any error messages displayed.