

Deleting Voicemail using Jabber on Windows or iPhone

Voicemail messages can be easily deleted (permanently) using the Jabber softphone. The process to permanently delete voicemails using Jabber for Windows and iPhone is covered below.

Jabber for Windows:

STEP 1: Go to the voicemail that is the “**cassette**” icon on the jabber window

(Make sure that you are in the inbox folder)

STEP 2: While pressing the **shift**, **select the messages** you wish to delete

STEP 3: **Right-click** the messages and select the **delete** option

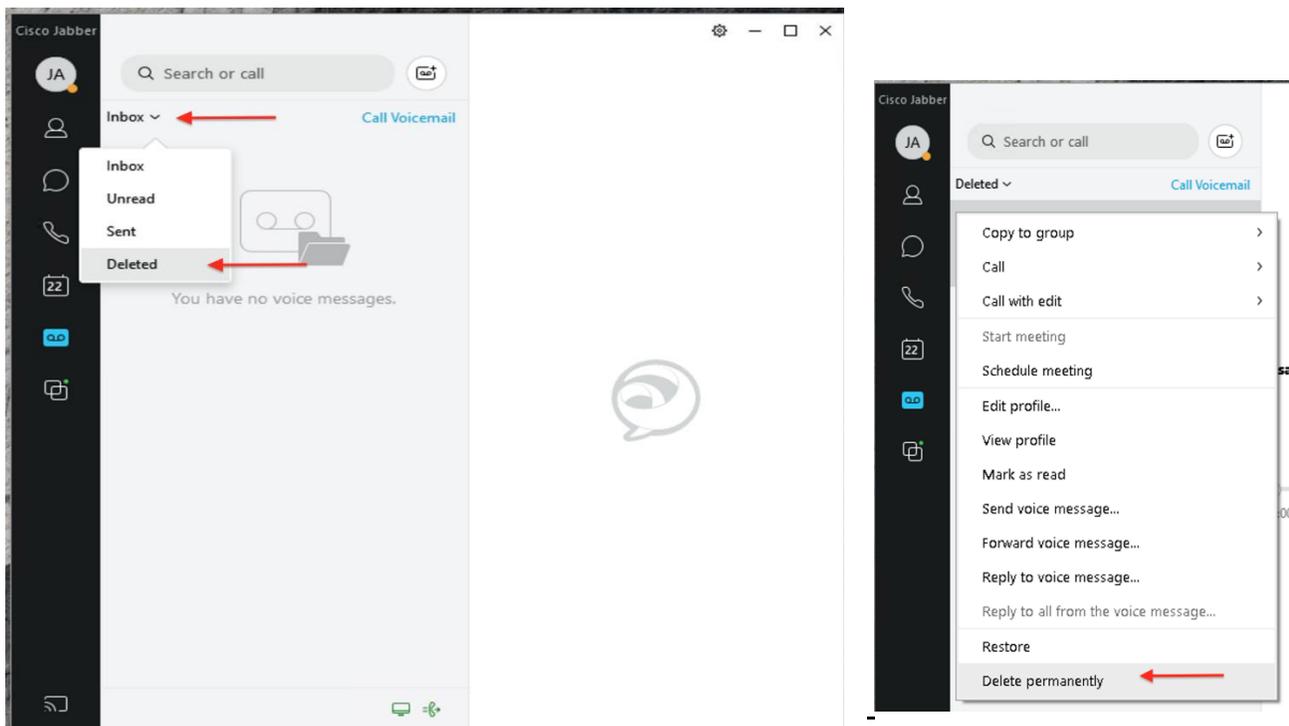
STEP 4: Go to the **Trash folder**

STEP 5: **Shift select** all messages (like in STEP 2)

STEP 6: **Right-click** and select **Delete permanently**

STEP 7: Confirm deletion by clicking **Yes**

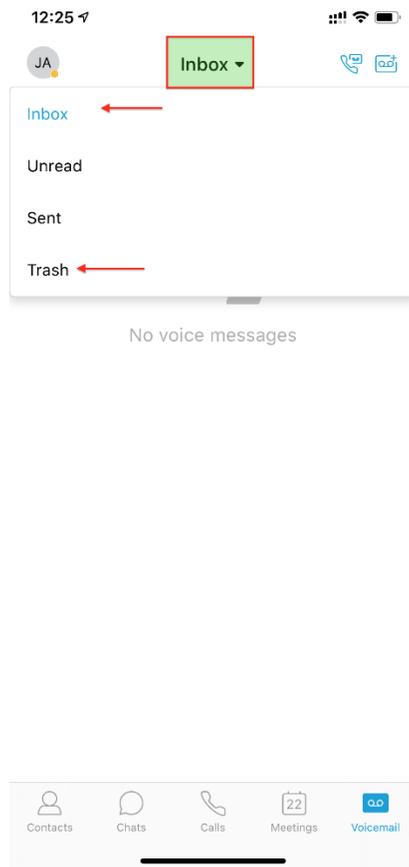
The voicemail trash has been deleted permanently.



Jabber for iPhone/Android:

STEP 1: On the Jabber application, select the voicemail **Trash** folder

STEP 2: Select **Empty Trash** at the bottom



The voicemail trash has been deleted permanently.

*An android device would have a similar process as an iPhone