



The University of Toledo complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. *The University of Toledo* does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The University of Toledo:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact:

- Call Nursing Services: Call ext. 5003
- After hours, page: Nursing Supervisor at 419-218-4260
- <http://uthealth.utoledo.edu/patientguests/customercare/language.html>

If you believe that The University of Toledo has failed to provide these services or discriminated in another way on the basis of race color, national origin, age, disability, or sex, you can file a grievance with: C'Shalla Parker, Compliance Coordinator, Section 1557, 3000 Arlington Ave, MS #1089, Toledo, Ohio 43614, 419-383-4270 (office) 419-383-2914 (fax) 419-383-3612 (TTY) and cshalla.parker@utoledo.edu (email). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Coordinator, Section 1557 is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019, 800-537-7697 (TDD)



Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.