

## UTMC COMPLIANCE SPECIALIST & DEPARTMENT

### SHADOW PROCESSING

- **Any Shadow participating at UTMC or the Health Science** through UToledo/

#### UTMC

- 1) Department who wants to host a Shadow candidate contacts UTMC Compliance Specialist to begin the process, **after** they have received approval from departmental AND hospital leadership (this ensures capacity, safety and budget have been taken into consideration).
- 2) Hosting department coordinates with Shadow candidate to ensure all steps are completed before they shadow, after reviewing policy to make sure that the shadow proposal and candidate is allowed.
- 3) Department reaches out to shadow participant has them complete the shadow application form.
- 4) After receiving application, department generates affiliate account for shadow candidate.
- 5) Hosting department submits above information including Rocket ID number through the shadow portal which is monitored by the UTMC Compliance Specialist.
- 6) UTMC Compliance Specialist adds shadow to med-screen app and requests HIPAA training be added (**note that this step can't be taken until all previous items have been received**).
- 7) UTMC Compliance Specialist runs a background check on intern (**shadow pays for this**).
- 8) UTMC Compliance Specialist will notify department that they can now email the following information to shadow candidate:
  - a. Tells candidate to schedule their med-screen with Occupational Health
  - b. Provides shadow candidate with onboarding packet, any required paperwork to sign and test link
  - c. How to take HIPAA training
  - d. How to get badge
  - e. Coordinates getting shadow participant appropriate parking pass through department portal that department will pay for and reminds shadow that they need to follow UToledo campus parking rules
- 9) Once UTMC Compliance Specialist has received all items and clearances above, they will notify department that shadow experience can be scheduled.
- 10) Department will contact shadow participant to coordinate schedule and any additional training needed.
- 11) At completion of shadowing opportunity, department notifies the UTMC Compliance Specialist that shadow experience has been completed.
- 12) Department notifies affiliate ID leader to deactivate affiliate account.