

# Student Registration FAQs

## Solving the Student Registration Puzzle

**Learning Management System** - Blackboard, Canvas, D2L, Moodle, Sakai

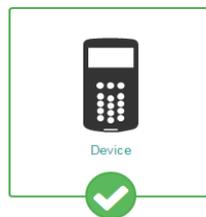
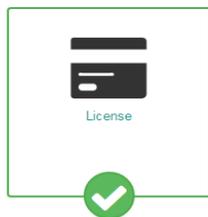
**Creating a Turning Account** (Campus specific details at <http://turningtech.info>)

- Login to your Learning Management System
- Locate and select the TurningPoint Cloud registration link
- Verify/enter your school email address
- Select **Create an Account**
- Locate verification link sent to your school email
- Click the **Verification Link**
- Complete the Turning Account creation process (specific details at <http://turningtech.info>)

**Missing Something?** (after creating a Turning Account)

**NOTE:** If you **do not see 3 GREEN** Checkmarks (outlined below) it is possible you missed a step.

1. **NO CHECK in License:** You did not redeem a license code.
  - This is required for students that have not been provided a license from their instructor.
2. **NO CHECK in Device ID:** You did not register your Device ID for your clicker.
  - If you are not using a clicker in your classes, this can be left unchecked.
3. **NO BOX Learning Management System**
  - You did not create your Turning Account through your LMS.



**SUCCESSFULLY REGISTERED**

Video Resource:

<http://www.turningtechnologies.com/videos/training/lms/Sakai-Student-Turning-Account.mp4>

Documentation:

<http://www.turningtechnologies.com/pdf/content/Sakai-TPC-Participants.pdf>

# DIY – How to Update Your Turning Account

## Change Your Turning Account Email Address to Your School Email Address (preferred)

1. Login to your Learning Management System
2. Locate and select the TurningPoint Cloud registration link
3. Login with your school email address and Turning Account password
4. Select **Profile**
5. Select **Change Email**
6. Enter your school email address
7. Select **Send Verification**
8. Go to your school email
9. Select the **Verification Link**
10. Log out of your school email
11. Sign out of your turning account

## LMS Connection

1. Login to your Learning Management System
2. Locate and select the TurningPoint Cloud registration link
3. Login with your school email address and Turning Account password
4. Verify you have a Learning Management System URL listed

## Turning Account License

1. Login to your Learning Management System
2. Locate and select the TurningPoint Cloud registration link
3. Login with your school email address and Turning Account password
4. Select **Profile**
5. Select **Manage Licenses**
6. Select **Add a License**
7. Enter license code
8. Select **Redeem**
9. **NOTE:** If you do not have a license code, proceed to **Purchase a License**
10. Select **Sign Out**

## Clicker Device ID

1. Login to your Learning Management System
2. Locate and select the TurningPoint Cloud registration link
3. Login with your school email address and Turning Account password
4. Select **Manage Response Devices**
5. Select **Add a Device**
6. Enter your 6-digit Device ID located on the back of your clicker
7. Select **Redeem**
8. Select **Sign Out**