How to Make a Payment with Flywire

Step 1: Log into the myUT portal
- Click View/Pay Your Bill
- Select International Payment (Flywire) from the left toolbar

Step 2: Move to UToledo's Flywire portal
- Your tuition balance, student ID, and other identifiable information will be pre-filled for you
Step 3: Enter your country and payment amount

- Choose your home country from the drop-down menu.
- Verify the exact payment amount you owe.

Tell us about your payment

You pay from

Country(*)
China

University of Toledo gets

$ Amount (*)
5,000.00

NEXT
Step 4: Select your payment method

Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.

- Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note that to complete the payment you will need to make arrangements with your bank (in person, online, or over the phone) and send your funds to Flywire in your chosen currency.

- Debit/credit card will allow you to make an online payment in your home currency. Contrary to a traditional international credit card payment, Flywire handles the foreign exchange so you will know the exact amount that will be deducted from your account before you make your payment. Please note that credit card payments are not available in every country.

- Flywire will then convert your currency and pay your institution.

- If you select your home country, but you don’t see your home currency, don’t worry — you can always pay in the currency of your institution or select a different currency by clicking the “I want to pay in another currency” link at the bottom of the page. Although the process and benefits will remain the same, your bank will handle the foreign exchange before sending the funds to Flywire.
Step 5: Enter the payer’s information

- Enter the payer’s personal details and contact information.
- Agree to Flywire’s terms and conditions by checking the box at the bottom of the form.
- Click Next to continue.
Step 6: Enter the student’s contact information

- Enter the student’s personal details and contact information.
- Click Next to continue.

Provide information requested by your institution

Contact Information

- The person filling out this form is (*)

Student Information

- Payment Type
- If Other, please specify:
- Student ID (*)
- First / Given Name (*)
- Middle Name
- Last name/Family Name (*)
- Student Email Address (*)
- Program of Study (*)
- Expected year of program completion (*)
Step 7: Review and confirm your information

- Review the payer and student's information for accuracy. Use the “Previous” button if you would like to edit your information.

- Click Next to continue.

Review & confirm payment information

Payment Information

You will send
CNY1,112.00

Bryn Mawr College will receive
$5,000.00

Country
China

Payment Method

Payment Option
国内银行间人民币付款 Domestic RMB Transfer

Payer Information

First name

Middle name

Family name
Li

Address 1

Address 2

City
Qingdao Shi

State / Province / Region
Shandong

Zip code / Postal Code
266033

Country
China

Phone number

Email

Contact Information

The person filling out this form is
Student

Student Information

Payment Type
Tuition

If Other, please specify:

Student ID

First / Given Name

Middle Name
Zhang

Last name/Surname/Family Name
Li

Student Email Address

Program of Study
Undergraduate program

Expected year of program completion
2019

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Step 8a: For bank transfer payments: Review your payment instructions and make your payment

- Review and submit your payment to Flywire using the payment instructions provided.
- Once your payment has been submitted, you can use the tracking link provided on this page to track your payment.
Step 8b: For credit card payments: Enter your card details

- Enter your card number, name, expiration date, and security code.
- Enter your information within 15 minutes to avoid your session timing out.
- Click Make Payment to continue.
Need help?

Customer Support Phone Numbers: USA
Toll free +1 800 346 9252
USA Local number +1 617 207 7076 Spain
+34 96 065 3947
Canada +1 647 930 9424
Australia +61 (2) 800 69 729
United Kingdom +44 (20) 32 394 729
Hong Kong +852 30 184 814
South Korea +82 070 4732 6769

flywire.com/support

How can we help you?

Get started
Creating & sending payments
Tracking & troubleshooting

Top questions
Browse our most commonly asked questions

How do I cancel my payment?
How do I change my payment method?
Which currency exchange rate will be applied to my payment?
I forgot my Flywire account password. What do I do?

Common questions about refunds
Do you accept credit card/ debit cards?
Why is my credit card payment not going through?
Do you charge any fees?
How long before my institution receives the money?

flywire.com/contact

Contact us

Give us a shout about anything related to Flywire. We are usually pretty quick to reply, but response could take up to 24 hours.

* Multiclude
* Email
* Message

Need Immediate Help?

USA & Canada Tollfree +1 800 346 9252
USA local number +1 617 207 7076
Spain +34 96 065 3947
Australia +61 (2) 800 69 729
United Kingdom +44 (20) 32 394 729
Hong Kong +852 30 184 814
South Korea +82 070 4732 6769
Singapore +65 180 1905
Japan +81 3 5846 6895
Thailand +66 (0) 5808 0970
New Zealand +64 (0) 800 303 373
Malaysia +60 1927 9889

Skype Click here to call us
Email support@flywire.com

WeChat QR code for Chinese live support
Flywire Most Commonly Asked Questions

Where is my money?

Please allow 2 to 3 business days from the date you sent us your money for Flywire to receive it. Please be aware that your University may take several business days to update the status of your billing record after they receive your payment.

If you do not hear from us within 4 days of sending us your funds, please send a SWIFT copy of your payment or a bank receipt to support@Flywire.com. These documents will help us determine why there is a delay in receiving your funds.

A bank receipt is needed if you sent funds to a local bank account in your home country. A SWIFT copy of your payment will be required if you sent the money to a bank account that is not located in your home country. Your bank should be able to provide you with these documents.

Do you charge any fees?

Flywire gives you the freedom to pay in your home currency. Flywire doesn't charge any fees on payments made in your home currency. Instead, Flywire will apply a small margin on the foreign-exchange conversion. But, by securing wholesale rates, Flywire is able to ensure you get the lowest margin available – typically 50% lower than traditional banks. Flywire does guarantee they will offer the lowest international transfer pricing, backed by our Best Price Guarantee.

However, for payments not made in your home currency, Flywire may apply a small convenience fee. To avoid this fee, Flywire recommends choosing your home currency.

Flywire eliminates hidden bank fees and ensures your University receives the correct amount. The total Flywire receives is the amount the University receives, as Flywire does not deduct anything from the payments Flywire process.
Which currency exchange rate will be applied to my payment?

Exchange rates change quickly and constantly. Therefore, you need to compare peerTransfer’s rates with other comparable options at the same time. Flywire has heard from students who turn to websites like YahooFinance, Xe.com, and Reuters to find up-to-date currency exchange rates. However, the quotes provided by these media sources are "mid-market" rates which are not available for individuals, but rather are the published rates for currency purchases over 1 million US dollars.

The retail banks that process your payment will add a margin based on several variables including the size of the transaction and the length of time they are guaranteeing the quoted rate for. It is important to note that rates found on bank websites are not always up-to-date. Flywire does recommend confirming any published rate directly with the bank.

Flywire aims to save money by providing a much more competitive exchange rate—up to 3% better than retail banks. By grouping together multiple payments, Flywire is able to take advantage of better rates based on the larger volume. We can then share these savings with students and their families. It's a win-win for everyone!

What if I can’t complete the payment within the period you provided?

Flywire does understand that due to special circumstances, you may need more days to send us your money.

After three business days of booking a payment with us, if Flywire has not received your funds yet, you will receive an email asking how your payment is going. You will have the option to choose "I need more time". If you need more time you can click on the option called "give me 2 more days." This will delay your Flywire due date two more days and your bank instructions will not expire during this time.

If you are unable to see this option you can always contact our customer service team at support@Flywire.com. They can accommodate your special timing needs.

Please watch your school payment deadline closely in order to avoid late fees.

How do you identify my payment once you receive it?

You must include your UToledo student ID (R########) when you send us your funds. Our automated system will reconcile your payment using that information.

My payment deadline is tomorrow. Will my funds arrive to the University if I send them to you today?

Flywire encourages students to allow themselves enough time to send us money prior to the payment deadline in order to avoid late fees. Payments should be started at least 3 days prior to your University’s deadline. Flywire will not charge you any penalty, but your school may assess a late charge fee which, unfortunately, is out of our control.
Is there a limit on how much money I can send?
The maximum payment is based on your student account balance. If you have a $0.00 student account balance you will not be able to make a payment.

Is there a minimum amount required to make a payment through Flywire?
Due to the costs incurred when processing international payments, Flywire requires a minimum payment amount of $50 for each transaction.

What is the "Best Price Guarantee" program?
Flywire is pleased to invite you to participate in our "Best Price Guarantee" program. If your bank is able to find a better exchange within two hours of booking a payment with Flywire, simply send us a bank receipt showing your bank’s exchange rate. If their exchange rate is accurate and quoted within the two-hour window, Flywire will match the rate and award you a $25 gift card. Learn more at www.flywire.com/bestpriceguarantee