

# The University of Toledo WORKFORCE DEVELOPMENT PRIORITIES

The legislation requiring Campus Completion Plans (ORC Sec. 3345.81) calls for the plans to "align with the state's workforce development priorities." UT has a number of academic and support services that respond to regional/state needs.

The University of Toledo is committed to community outreach and global engagement and to being a key driver in the revitalization of the region's economy and quality of life. UT has established an Office of Workforce Development to help meet these goals. The The Office of Workforce Development advances the mission and vision of the University by working collaboratively with UT Colleges and departments to engage with business and industry leaders towards a shared goal of building the regional workforce now and in the future. Under the leadership of University College, and guided by an Advisory Board, the Office of Workforce Development helps to coordinate workforce and economic development initiatives. The University, its faculty, and staff are actively engaged in a diverse array of workforce development activities with major businesses, governmental agencies, and educational non-profits reflective of the University's commitment to its role of community outreach and engagement.

Building upon the University's role in outreach and engagement, UT's undergraduate and graduate academic colleges are heavily invested in experiential learning. The curriculum supports both regional and state economic development through research, scholarship, service and workplace development. Students spend a significant amount of time in clinical, internship, externships, co-op and directed practice. More than 50% of our graduates participate in mandatory experiential learning activities. If we include optional experiential learning opportunities, more than 64% of our graduates participate.

Students at the undergraduate and graduate level have opportunities to participate in research in laboratories, the community and local business and industry. All these programs provide students with opportunities to reflect, to take the initiative, to make decisions, to solve real-world problems, to learn to manage time, to think critically, to act professionally and ethically, to become more culturally competent and to learn citizenship and communication skills. The graduates of the University are poised to enter the workplace meeting the needs of the nine **JobsOhio** key industries (advanced manufacturing, aerospace and aviation, automotive, biohealth, energy & chemicals, financial services, food & agribusiness, information technology, and logistics & distribution) and garner positions that are on the list of **Buckeye Top Fifty** high wage occupations in Ohio.

Given the breadth of The University of Toledo's academic offerings, it is no surprise that the University supports the development of a high-quality workforce for all of the state's nine key industries. Some examples are summarized below:

### Advanced Manufacturing

UT supports this industry with majors in many areas but perhaps most closely aligned are UT's engineering and business programs that support world class manufacturing and through the college of engineering's co-op program that places students in manufacturing settings across Ohio.

### Aerospace & Aviation

UT's College of Engineering has been a leading source of talent for the aerospace industry for decades and has had a strong relationship with NASA Glenn Research Center in providing advanced education for NASA scientists and engineers in aerospace technology. UT's focus is on fluid dynamics and structures and has a Small Turbine Institute that provides students with hands on training on equipment that provides them with experience needed for the aerospace industry.

### Agribusiness & Food Processing

UT supports the agriculture and food industry by programs in biological sciences, environmental sciences, business, and engineering. UT is heavily engaged in the Northwest Ohio greenhouse industry and is working with growers on the introduction of new technology into the industry.

### Automotive

UT's College of Business and Innovation and its College of Engineering have a long history of providing talent to the automotive industry and its value chain. UT trains students on quality control methods, robotics, information technology, and materials that are needed for industry.

### Biohealth

UT's has strong programs in health and biology across its two campuses and has three colleges dedicated to preparing health professions across a range of occupations needed for the industry. Occupations include new physicians trained at the College of Medicine, pharmacists trained at the College of Pharmacy and Pharmaceutical Sciences, nurses trained from the College of Nursing, and a wide range of health professionals including physical therapists,

occupational therapists and respiratory care professionals trained at the College of Health Sciences.

### Energy & Chemicals

One of UT's strengths is its program in the energy industry. UT is particularly strong in solar and renewable energy with programs in the College of Natural Sciences and Mathematics and the College of Engineering. In addition, UT supports the electric power and oil and gas industry with students who graduate with degrees in chemical and electrical engineering. UT supports the chemicals industry by training students in chemistry and chemical engineering. UT chemistry graduates learn how to synthesize and characterize materials and chemical engineering graduates are broadly trained to support the energy and chemical industry.

### Financial Services

UT's College of Business and Innovation supports the financial services industry across all of its academic programs, particularly those in finance and accounting. In addition, the College supports related industries such as insurance. The Department of Mathematics produces students trained in quantitative methods needed for both the financial services and insurance industries.

### Information Technology

UT supports this key industry with programs in the College of Business and Innovation, the College of Engineering and other specialized programs such as GIS training from the Department of Geography and Planning. Our Bachelor of Science in Information Technology (BSIT), in the College of Engineering features a hands-on education leading to careers in the management of the technology infrastructure of organizations of all types and sizes. The curriculum covers the operational support and administration of diverse computing systems and the integration of existing technologies, components and products.

### **Centers and Institutes**

The University of Toledo is actively involved in the Northwest Ohio region's economic development efforts. Many centers and institutes have joined the economic development endeavors to help strengthen and grow the communities in and around Toledo.

### • The Wright Center for Photovoltaics Innovation and Commercialization

The Wright Center for Photovoltaics Innovation and Commercialization (PVIC) supports the generation of employment opportunities for Ohio's workforce through innovation and commercialization activities centered on eliminating commercialization barriers currently facing Ohio companies in the photovoltaics (PV) sector. Companies active in the PV industry, from those researching advanced materials development to those deploying the energy producing devices, advise and coordinate experts in Ohio universities and national laboratories in their PVIC contributions.

### The University of Toledo's Urban Affairs Center

The Urban Affairs Center is an applied research unit of The University of Toledo within the Office of Research and a member of the Ohio Urban University Program. Their mission is to enhance the economic vitality and quality of life of Toledo and its metropolitan region. The University of Toledo's Urban Affairs Center, working collaboratively with Bowling Green State University's Center for Policy Analysis and Public Service, identified a number of technology clusters for Northwest Ohio that are the focus of a coordinated economic development program involving the Regional Growth Partnership, the Toledo-Lucas County Port Authority, the City of Toledo, and Lucas County.

### The Family Business Center

The Family Business Center recognizes excellence in locally owned family businesses and encourages greater understanding, provides resources and support, and keeps family businesses informed. Programs are offered annually to provide information on family business topics of interest to members by employing nationally known speakers, case studies, family business owners and other experts to discuss business issues and challenges from their personal perspective or professional experience.

### Center for Continuous Improvement

The Center for Continuous Improvement serves as the multi-disciplinary outreach and engagement linchpin between the UT College of Business and Innovation and the business community of Northwest Ohio. In fulfilling this role, the Center for Continuous Improvement seeks to leverage the College's

teaching/learning capabilities and research expertise to address issues that adversely impact the business climate and economic development of the region and serves as a resource for enhancing the global competitiveness of individual organizations.

### Technology Transfer

Technology Transfer is the office that facilitates industry collaboration by clarifying intellectual property concerns.

### UT Polymer Institute

UT Polymer Institute is an educational and industrial training center for polymer science and engineering that is designed to provide industrial support through contract research and development activities.

### Small Turbine Institute

Small Turbine Institute private-public sector partnership focuses on the advancement of small turbine power systems for civil aviation, military, and space propulsion systems. Research and development on fuel utilization is evaluated in order to secure the most effective performance.

## Center for Geographic Information Sciences and Applied Geographic's (GISAG)

The Center for Geographic Information Sciences and Applied Geographic's (GISAG) at the University of Toledo serves as a focal point for GIS contract research on campus and in the local and regional community, a clearinghouse for GIS research opportunities, and provides sources of expertise to enhance student learning at all levels and across a wide range of academic disciplines. The GISAG Center will offer GIS graduate certification programs, provide geospatial databases to campus users, and administer system-wide GIS software licenses. In addition, the center seeks to solve complex problems related to regional and community issues, environmental protection, land use planning, economic development, site characterization, resource mapping and GIS/GPS support.

### **Training Toledo's Future Workforce**

The University of Toledo has a long history of working to build Toledo and northwest Ohio's future workforce. Over 2,000 workers from the Toledo North Assembly Plant of Fiat Chrysler Automobiles US LLC have completed training on UT's Scott Park Campus to build the next generation Jeep Wrangler. The training program was developed through a partnership between UT, Chrysler and Northwest State Community College. It reflects the coordinated effort within the University and between Ohio's public, postsecondary institutions as part of the state's regional compact initiatives.

UT continues to work with its community economic development resources that include:

- Regional Growth Partnership
- Lucas County Economic Development
- Toledo Regional Chamber of Commerce
- Toledo-Lucas County Port Authority
- Northwest Ohio Regional Economic Development
- Ohio Department of Development
- Toledo Metropolitan Area Council of Governments
- Lucas County Workforce Development Agency

### **Connecting Students with Employers**

The University of Toledo has a wide range of programs at the undergraduate and graduate level that prepares our students for a place in the economic, civic and cultural future in the State of Ohio. The University helps prepare students for their future by providing services that help them select their course of study, identify experiential learning opportunities that will advance their future and assist them in placement post-graduation.

### • Center for Experiential Learning & Career Services (CELCS)

Center for Experiential Learning & Career Services offer resources and strategies for choosing a college major, developing career plans, preparing for a job search and interview, finding on and off campus part-time jobs, and identifying internships and full-time career positions. CELCS also provides service learning and community engagement opportunities.

### The Women in STEMM Excelling (WISE) Mentor Program

WISE is a mentor program for women interested in pursuing undergraduate degrees in any of the Science, Technology, Engineering, Math or Medicine

(STEMM) areas of study. WISE will link women science students with mentors, academic support, and a peer community during their first year of study. The goal is to ensure that all women students interested in a STEMM degree will receive the necessary support and encouragement to have a successful career at UT and beyond.

### • Business Career Programs Office

The Business Career Programs Office in the College of Business and Innovation (COBI) administers and coordinates internships and permanent placement for the COBI students. The program offers undergraduate and graduate students the opportunity to work in jobs directly related to their career fields while they are pursuing their degrees. Upon nearing graduation, the program aids the student in seeking a permanent position. The program's facilities are available for oncampus interviews and coordinates campus recruiting visits and a candidate referral system to help fill employer vacancies. Career advisers assist students with their career research, resume preparation and interview strategies. Approximately 85 percent of the COBI students will have participated in at least one internship prior to graduation. The College consistently has over a 90% placement rate upon graduation.

### College of Engineering Career Development Center

The College of Engineering adopted a mandatory co-op strategy for all incoming engineering cohorts starting fall 1997 and over the past 19 years has had more than 19,000 student co-op placements with over 2,400 employer sites. Geographically, the placements have spanned 42 countries and 44 states, with 70 percent of these placements in Ohio, including 70 of the 88 counties. The College has a well-organized Career Development Center, sophisticated software, and relationships with over 1,400 employers. The Center assists students nearing graduation with career placements.

### College of Medicine and Life Sciences

The Office of Student Affairs services the College of Medicine and Life Sciences provides career and residency advising throughout the four years of medical school. They provide a systemic approach to career advising and residency counseling that spans all four years of medical school.





# **Appendix B**

# Buckeye Top Fifty: 2008-2018

Ohio's High-Wage Occupations in Demand

		Total	Projected Employment	Projected	Average		
<u> </u>	2008 Employment	Openings	Change 2008-2018	Change	Earnings	Education	Knowledge
Business Cluster							
Oustomer Service Representatives	83,800	3,64	10,060	12.0%	\$32,365	Moderate-Term On-The-Job Training	Oustomer & Personal Service; Clerical; English Language
Accountants and Auditors	45,900	1,509	7,330	16.0%	\$62,837	Bachelor's Degree	Economics & Accounting, English Languager, Mathematics
Market Research Analysts	8,780	436	2,000	22.8%	\$62,837	Bachelor's Degree	English Language: Customer & Personal Service, Administration & Management
Cost Estimators	10,170	411	1,850	18.2%	\$61,152	Bachelor's Degree	Mathematics; Engineering & Technology; English Language
Training and Development Specialists	9,180	11.7	1,710	18.6%	\$53,477	Bachelor's Degree	Education & Training, English Language, Oustomer & Personal Service
Employment, Recruitment & Placement Specialists	7,450	370	1,760	73.6%	\$51,480	Bachelor's Degree	English Language; Customer & Personal Service; Administration & Management
Public Relations Specialists	6,900	276	1,130	16.4%	\$52,458	Bachelor's Degree	Communications & Media, English Language, Sales & Marketing
Compliance Officers, except Agri, Construction, Health, etc.	8,080	769	1,830	22.6%	\$53,602	Long-Term On-The-Job Training	English Language; Law & Government; Customer & Personal Service
Financial Analysis	7,310	230	970	13.3%	\$73,195	Bachelor's Degree	Economics & Accounting, English Language, Mathematics
Paralegals and Legal Assistants	6,570	192	1,170	17.8%	\$44,200	Associate Degree	English Language; Law & Government; Clerical
Compensation, Benefits & Job Analysis Specialists	4,330	28	710	18.4%	\$54,080	Bachelor's Degree	Personnel & Human Resources, English Language, Administration & Management
Real Estate Sales Agents	5,620	176	840	14.9%	\$49,213	Postsecondary Vocational Award	Sales & Marketing; Oustomer & Personal Service; English Language
Personal Financial Advisors	4,910	159	1,080	21.6%	\$88,691	Bachelor's Degree	Customer & Personal Service, Sales & Markeling, Economics & Accounting
Construction & Transportation	lon						
Truck Drivers, Heavy and Tractor-Trailer	75,880	2271	9,130	12.0%	\$39,187	Short-Term On-The-Job Training	Transportation; Public Safety & Security, English Language
Construction Laborers	28,050	295	3,640	13.0%	\$38,480	Moderate-Term On-The-Job Training	Building & Construction; Design; Mathematics
Heating, AC, & Refrigeration Mechanics/Installers	11,430	89	2,740	24.0%	\$46,280	Postsecondary Vocational Award	Mechanical, Oustomer & Personal Service, Mathematics
Cargo and Freight Agents	2,160	101	510	23.6%	029'96\$	Moderate-Term On-The-Job Training	Transportation; Customer & Personal Service; English Language
Community & Social Service	0						
Medical and Public Health Social Workers	6,400	288	1,270	19.6%	\$45,510	Bachelor's Degree	Psychology, Therapy & Courseling, Sociology & Anthropology
Mental Health & Substance Abuse Social Workers	4,990	212	870	17.4%	\$37,128	Master's Degree	Therapy & Counseling: Psychology, Oustomer & Personal Service
Mental Health Counselors	4,110	180	970	23.6%	\$43,659	Master's Degree	Psychology, Trerapy & Counseling, Customer & Personal Service
Education							
Self-Enrichment Education Teachers	7.280	303	1,910	36.2%	\$42,453	Work Experience in a Related Occupation	Education & Training: Outtomer & Personal Service: English Language
Instructional Coordinators	6,380	244	1,040	16.3%	\$61,838	Master's Degree	Education & Training: English Language; Psychology
Health Care							
Registered Nurses	118,680	4,175	21,020	17.7%	\$59,738	Associate Degree	Merlicine & Dentistry, Customer & Personal Service, Psychology
Licensed Practical & Licensed Vocational Nurses	41,570	2,022	7,220	17.4%	\$39,915	Postsecondary Vocational Award	Medicine & Dentistry, Customer & Personal Service, Psychology
Physicians & Surgeons	27,990	974	4,800	17.1%	\$185,491	First Professional Degree	Medicine & Dentistry, Biology, English Language
Dental Assistants	9,970	438	2,510	25.2%	\$32,323	Moderate-Term On-The-Job Training	Medicine & Dentistry, Customer & Personal Service, English Language
Pharmadists	11,720	419	1,590	13.6%	\$102,357	First Professional Degree	Chemistry, Medicine & Dentistry, English Language
Medical and Health Services Managers	12,610	90+	1,660	13.2%	\$83,117	Bachelor's or Higher, plus Work Experience	Administration & Management, Oustomer & Personal Service; English Language
Denial Hygienists	7,100	323	1,780	25.1%	\$62,026	Associate Degree	Medione & Dentistry, Customer & Personal Service; English Language
Physical Therapists	7,650	271	1,790	23.4%	\$75,338	Master's Degree	Medicine & Dentistry, Therapy & Counsoling; Oustomer & Personal Service
Physical Therapist Assistants	4,800	220	1,510	31.5%	\$51,189	Associate Degree	Customer & Personal Service; Therapy & Counseling, Medicine & Dentistry
Respiratory Therapists	5,310	182	820	16.0%	\$50,003	Associate Degree	Oustomer & Personal Service; Medicine & Dentistry; Education & Training
Speech-Language Pathologists	2,090	170	077	15.1%	\$77,230	Master's Degree	English Language; Therapy & Counseling; Education & Training
Occupational Therapists	4,270	\$	980	20.1%	\$74,568	Master's Degree	Therapy & Counseling: Psychology, Education & Training
Surgical Technologists	3,440	158	710	20.6%	238,667	Postsecondary Vocational Award	Medicine & Dentistry, Customer & Personal Service, English Language
Occupational Therapist Assistants	2,430	108	730	30.0%	\$51,293	Associate Degree	Psychology, Education & Training; English Language
Physician Assistants	1,910	8	940	33.5%	\$83.886	Master's Decree	Medicine & Dentistry Biology Psychology

For more information...

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nigh-wage jobs require

that almost all of these It is important to note

in high-wage jobs require education

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opportunities

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current job openings,

Visit Ohio Labor Market Information on the web at http://OhioLMI.com or contact us at 1-888-296-7541 or 1-614-752-9494. To locate jobs in high-wage occupations, go to http://OhioMeansJobs.com.

John R. Kasich, Governor

Michael B. Colbert, Director State of Ohio

nformation Technology, Engineering

Vetwork Systems & Data Communication Analysts Network and Computer Systems Administrators Computer Software Engineers, Systems Software Computer and Information Systems Managers

Computer Systems Analysts

Computer Support Specialists Computer Software Engineers, Applications

Ohio Department of Job and Family Services Bureau of Labor Market Information Office of Workforce Development



Department of Job and Family Services

Medical Scientists, except Epidemiologists

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Bachelor's Degree

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Physician Assistants

employers and are projected to stay in demand.

occupations in Ohio that are in demand by

The Buckeye Top Fifty are high-wage

Buckeye Top Fifty?

What are the

The Top Fifty pay average annual earnings of

more than \$59,600.

Within each occupational cluster, occupations

are ranked by the total expected annual

Why do I care?

When considering a career,



# **Appendix C**

Buckeye Top Fifty UT Analysis						
Buckeye Fifty	Program	UT College				
Accountants and Auditors	Accounting	College of Business and Innovation				
Public Relations Specialists	Communications/Marketing	College of Business and Innovation				
Computer Software Engineers, Applications	Computer Network Specialist	College of Business and Innovation				
Financial Analysts	Finance	College of Business and Innovation				
Real Estate Sales Agents	Finance (minor in Real Estate)	College of Business and Innovation				
Personal Financial Advisors	Finance or Financial Services	College of Business and Innovation				
Employment, Recruitment & Placement Specialists	Human Resource Management	College of Business and Innovation				
Compensation, Benefits & Job Analysis Specialists	Human Resource Management	College of Business and Innovation				
Network Systems & Data Communication Analysts	Information Systems	College of Business and Innovation				
Computer Systems Analysts	Information Systems	College of Business and Innovation				
Network and Computer Systems Administrators	Information Systems	College of Business and Innovation				
Computer and Information Systems Managers	Information Systems	College of Business and Innovation				
Database Administrators	Information Systems	College of Business and Innovation				
Market Research Analysts	Marketing	College of Business and Innovation				
Training and Development Specialists	Organizational Leadership and Management Human Resource Management	College of Business and Innovation				
Public Relations Specialists	Communications Marketing	College of Communication and the Arts				
	Marketing	Aits				
Cost Estimators	Construction Engineering Technology	College of Engineering				
Network Systems & Data Communication Analysts	Information Technology	College of Engineering				
Computer Systems Analysts	Information Technology	College of Engineering				
Network and Computer Systems Administrators	Information Technology	College of Engineering				
Computer Software Engineers, Systems Software	Information Technology	College of Engineering				
Computer and Information Systems Managers	Information Technology	College of Engineering				
Database Administrators	Information Technology	College of Engineering				
Biomedical Engineers	Biomedical Engineering	College of Engineering				
Civil Engineers	Civil Engineering	College of Engineering				
Athletic Trainers	Athletic Training Program	College of Health Sciences				
Medical and Health Services Managers	Health Care Administration	College of Health Sciences				
Occupational Therapists	Occupational Therapy	College of Health Sciences				
Physical Therapists	Physical Therapy	College of Health Sciences				



Respiratory Therapists	Respiratory Care	College of Health Sciences			
Speech-Language Pathologists	Speech Language Pathology	College of Health Sciences			
Market Research Analysts	Economics	College of Language Literature and Social Sciences			
Mental Health Counselors	Psychology	College of Language Literature and Social Sciences			
Physicians & Surgeons	Doctor of Medicine	College of Medicine and Life Sciences			
Physician Assistants	Physician Assistant Program	College of Medicine and Life Sciences			
Medical Scientists, except Epidemiologists	Biology	College of Natural Science and Mathematics			
Registered Nurses	Undergraduate Nursing	College of Nursing			
Pharmacists	Pharmacy Doctorate	College of Pharmacy and Pharmaceutical Sciences			
Mental Health Counselors	Counselor Education	College of Social Justice and Human Service			
Paralegals and Legal Assistants	Paralegal	College of Social Justice and Human Service			
Mental Health & Substance Abuse Social Workers	Counselor Education Social Work	College of Social Justice and Human Service			
Medical and Public Health Social Workers	Social Work	College of Social Justice and Human Service			
Instructional Coordinators	Curriculum and Instruction	Judith Herb College of Education			



# **Appendix D**

# Fall 2017 University Student Profile

Student Demographic	Ente	ering	Retu	rning	Trai	nsfer	То	tal
Student Demographic	#	% of Total	#	% of Total	#	% of Total	#	% of Total
Total	3,220	19.90%	11,935	73.90%	1,000	6.20%	16,155	100%
Enrolled Part Time	63	2.00%	2,839	23.80%	222	22.20%	3,124	19.30%
Not Degree/Certificate Seeking	2	0.10%	1,060	8.90%	19	1.90%	1,081	6.70%
Financial Need - Pell Eligible	1,285	39.90%	3,822	32.00%	468	46.80%	5,575	34.50%
Remedial Education Needs	1,135	35.20%	3,216	26.90%	202	20.20%	4,553	28.20%
Female	1,604	49.80%	5,869	49.20%	476	47.60%	7,949	49.20%
Male	1,616	50.20%	6,065	50.80%	524	52.40%	8,205	50.80%
Age 18-24	2,955	91.80%	9,157	76.70%	709	70.90%	12,821	79.40%
Age 25 and Older	33	1.00%	1,614	13.50%	261	26.10%	1,908	11.80%
Ohio Resident	2,461	76.40%	9,173	76.90%	666	66.60%	12,300	76.10%
High School-to-College Factors								
Average High School GPA	3.	39	3.	41	2.	98	3.39	
Average ACT or SAT	22	2.9	23	3.3	20	).8	23.1	
Race / Ethnicity								
American Indian / Alaskan	5	0.20%	14	0.10%	3	0.30%	22	0.10%
Asian	64	1.70%	261	2.20%	21	2.10%	346	2.20%
African American / Black	405	13.30%	1232	10.30%	145	14.20%	1,782	11.10%
Hispanic	214	5.00%	594	5.00%	36	3.50%	844	5.30%
International	68	3.70%	769	6.40%	139	13.60%	976	6.10%
Native Hawaiian or other	2	0.10%	8	0.10%	0	0.00%	10	0.10%
Pacific Islander			_					
Multi-racial	158		357		32	3.10%	547	3.40%
White	2,165	67.40%	8,277	69.40%	576	56.50%	11,018	
Race/ethnicity not reported	139	4.70%	423	3.50%	48	4.70%	610	3.80%