


Name of Policy: Critical Incident Debriefing Policy Number: 3364-100-50-34 Approving Officer: Chief Executive Officer, Chief of Staff, Responsible Agent: Chief Medical Officer Scope: University of Toledo Medical Center		 Effective date: Original effective date: 10/9/2001	
Key words: Incident, Debriefing, Critical, Sentinel Events, Extraordinary Event			
<input type="checkbox"/>	New policy proposal	<input checked="" type="checkbox"/>	Minor/technical revision of existing policy
<input type="checkbox"/>	Major revision of existing policy	<input type="checkbox"/>	Reaffirmation of existing policy

(A) Policy Statement

It is the policy of the University of Toledo Medical Center (“UTMC”) to have a formal mechanism for debriefing available to staff and others involved in Sentinel Events and other such incidents.

(B) Purpose of Policy

To provide a mechanism that allows staff the ability to access appropriate services in order to debrief a critical incident.

(C) Procedure

1. Contact Pastoral Care at Ext. 3851. If after hours or no answer, contact the UTMC operator to page Chaplain on call.
2. If additional support is needed, contact the Psychiatry Consult Service through the hospital operators.
3. Additional resources may be accessed through the Employee Assistance Program (EAP) by calling 800-227-6007.

(D) Definitions

A critical incident is defined as:

- An extraordinary event, circumstances or series of events which are outside the range of ordinary human experience.
- An overwhelming, powerful, and generally disruptive event to individuals.

Examples: death (close family member, patient), sentinel events, layoffs.

