(A) Policy Statement
Patients with documented, life-threatening security concerns or who request to be confidential will be registered as “NIA”.

(B) Purpose of Policy
Circumstances may exist whereby it is necessary to safeguard a patient by using confidential status or when patients request to be confidential during his/her episode of care.

(C) Procedure
1. The patient will be registered as an “NIA” patient type when the patient care unit and HSC Security agree that there is a life-threatening situation in which the patient's or staff’s safety can be best protected by the use of confidential status or when the patient requests to be confidential.

2. Under no circumstance will the patient be given an alias name. As a confidential patient, no information will be given to callers. The facility will not acknowledge that the patient is present to any callers, including those claiming to be family members.

Reviewed/Revised: 5/1/2020

Richard P. Swaine, CPA
Chief Executive Officer – UTMC

Review/Revision Completed By:
HAS
Admitting/Patient Registration
Nursing
Privacy Office
Health Information Management
HSC Security

Next Review Date: 5/1/2023

Policies Superseded by This Policy: 7-01-13 - Patients Using An Alias Name