


Name of Policy: <u>Care of Inpatient on Hospice Agency Services</u> Policy Number: 3364-100-45-04 Department: Hospital Administration Approving Officer: Chief Medical Officer Chief of Staff Responsible Agent: AVP Patient Care Services Scope: The University of Toledo Medical Center and its Medical Staff	 Effective Date: 6/1/2020 Initial Effective Date: 5/12/2004
<input type="checkbox"/> New policy proposal <input checked="" type="checkbox"/> Minor/technical revision of existing policy <input type="checkbox"/> Major revision of existing policy <input type="checkbox"/> Reaffirmation of existing policy	

(A) Policy Statement

The University of Toledo Medical Center (“UTMC”) has agreements with hospice agencies (referred to collectively as “Agency”) in the community to provide a collaboration of services for terminally ill inpatients in need of pain control and symptom management that is palliative and not curative in nature.

(B) Purpose of Policy

To provide guidelines, for the care of Inpatients receiving Agency services, that are consistent with the mission of UTMC and end of life care.

(C) Procedure

1. admission or transfer of status within UTMC of an Agency patient, Outcome Management will be notified to make sure all contractual agreements are in order.
2. A UTMC patient may be converted to hospice care and remain at UTMC provided one of the following conditions exist:
 - a. Death may be imminent during transport to the inpatient hospice or other facility.
 - b. Physician is of the opinion that patient has 24 hours or less of life; or
 - c. The Inpatient Hospice Agency has no available beds at the time and places patient on their waiting list.
 - d. The patient remains unstable or requires aggressive treatment of symptoms.
 - e. The attending physician determines that the patient needs inpatient level of care, and is not ready for discharge to the community.
3. Agency will have responsibility for professional management and care of Agency patients. No care, treatment, services, procedure, therapy or medication will be provided that is inconsistent with the patient's plan of care or Agency protocol unless the attending physician has countersigned or verbally agreed to the order. Recommendations will be communicated by the Agency nurse or Medical Director to the UTMC credentialed attending physician or UTMC registered nurse caring for the Agency patient. All decisions relating to an Agency Patient's care or Agency Patient's plan of care will be communicated by written orders of the attending physician. Telephonic orders may be taken and written by a UTMC registered nurse in accordance with UTMC policy. All communications are documented in the patient’s medical record.
4. The attending physician and the Agency’s registered nurse assigned to an Agency Patient will coordinate the implementation of the Agency Patient's plan of care and the provision of services under the plan of care. Upon

