The University of Toledo Medical Center

Effective Date: 7/1/2017
Initial Effective Date: October 9, 2001

(A) Policy Statement

It is the policy of the University of Toledo Medical Center ("UTMC") to have a formal mechanism for debriefing available to staff and others involved in Sentinel Events and other such incidents.

(B) Purpose of Policy

To provide a mechanism that allows staff the ability to access appropriate services in order to debrief a critical incident.

(C) Procedure

1. Contact Pastoral Care at Ext. 3851. If after hours or no answer, contact the UTMC operator to page Chaplain on call.

2. If additional support is needed, contact the Psychiatry Consult Service through the hospital operators.

3. Additional resources may be accessed through Human Resources/EAP by calling 419-530-4747.

(D) Definitions

A critical incident is defined as:

- An extraordinary event, circumstances or series of events which are outside the range of ordinary human experience.
- An overwhelming, powerful and generally disruptive event to individuals.

Examples: death (close family member, patient), sentinel events, lay offs.

Approved by:

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Review/Revision Completed By:
HAS
Pastoral Care

Next Review Date: 7/1/2020

Policies Superseded by This Policy: 7-50-34 - Critical Incident Debriefing