Name of Policy: Process Control/Change Control Policy Number: 3364-108-104		UT UTOLEDO HEALTH	
Approving Officer: Senior Hospital Adminis Director, Blood Transfu Service	strator usion	Effective date: 03/2025	
Responsible Agent: Blood Transfusion Service Supervisor Administrative Director, Lab		Original effective date: 06/1996	
Scope: University of Toledo Medical Center Pathology/Laboratory – Blood Bank			
Key words: Process Control, Change Control, Change, Revise, Control			
New policy proposal	$\square$	Minor/technical revision of existing policy	

(A) Policy Statement

Major revision of existing policy

The Blood Transfusion Service has defined the steps and activities necessary for documenting new and revised processes into written policies and procedures in compliance with AABB and CAP guidelines.

Reaffirmation of existing policy

(B) Purpose of Policy

To provide immediate reference for Blood Transfusion Service staff to policies and procedures that comply with current AABB standards and practice and CAP guidelines.

To promote uniformity and limit variation in the performance of test procedures and routine Blood Bank operations.

## (C) Procedure

- (1) Process Control
  - (a) Procedures Manual is written, revised, and reviewed biennially by the Blood Transfusion Service Supervisor, Medical Director or designee. Procedures are reviewed and validated by BTS staff prior to effective date. New and revised procedures are approved by the Medical Director of the Blood Transfusion Service. All procedures are written in compliance with CLSI guidelines (Quality Management System: Development and Management of Laboratory Documents; Approved Guideline - Sixth Edition. CLSI document QMS02-A6) and contain, when applicable, the following parts:
    - (i) Title
    - (ii) Principle and Clinical Significance
    - (iii) Patient Preparation and Specimen Collection and Handling
    - (iv) Specimen Requirements

- (v) Reagents specific reagents, supplies and equipment used for the test including preparation of any solutions or other supplies, as necessary.
- (vi) Calibration and calibration verification procedures
- (vii) Quality control procedures
- (viii) Procedure detailed instructions written in a specific stepwise manner.
- (ix) Interpretation of Results
- (x) Resulting
- (xi) Critical Values
- (xii) Computer Downtime
- (xiii) Limitations
- (xiv) Pertinent Literature References
- (b) The Quality System Manual contains policies written, revised, or edited by the Blood Transfusion Service Supervisor or designee. Policies are reviewed and validated by BTS staff prior to effective date. New and revised policies are approved by the Medical Director of the Blood Transfusion Service and reviewed biennially. Each policy contains the following parts:
  - (i) A statement of policy
  - (ii) Purpose of policy
  - (iii) Standard Operating Procedure a detailed explanation of the policy statement as applied to Blood Transfusion Service routine and addressing applicable key elements of each critical control point.
- (c) Each policy and procedure contain a record listing the original version date, current version revision and review dates and the identification of the person performing review. Hand-written revisions, if not extensive, are acceptable and must be dated and initialed. Current and retired versions of procedures, policies and forms are tracked in the Pathology (Z drive) Document Control folder.
- (d) All discontinued policies and procedures hard copies are kept on file for five years after removal from service. Discontinued documents should be sequestered in an archive or "old" file on the Z drive.
- (e) All deviations from BTS policies and procedures must be documented appropriately in a lab occurrence report (See Policy #3364-108-106).
- (f) BTS staff will validate policies and procedures. Validation assures the policy or procedure clearly and accurately states the practice intended and agreement of the policy or procedure with the stated reference material. Staff is notified of revised or new procedures with the Staff Notification form. Staff will acknowledge notification and understanding of new/revised procedures and policies by signing Staff notification form.
- (2) Change Control
  - (a) Significant revisions in policy and procedure, or new policies and procedures to address significant need for change identified through Process improvement activities may be documented on a Change Control form, if appropriate. The form will accompany the new or revised policy or procedure for approval by the Medical Director of Blood Transfusion Service and for staff notification and training to serve as an explanation of the revision of the new procedure, if

needed. Completed Change control forms are kept on file until original version or current revision of policy/procedure is revised or removed from service.

## (D) References

- (1) AABB Standards for Blood Banks and Transfusion Services, current edition.
- (2)AABB Quality Plan Manual/AABB Quality Program Self-Assessment Manual, 1994, A6.1 A6.
- (3)Quality Management System: Development and Management of Laboratory Documents; Approved Guideline - Sixth Edition. CLSI document QMS02-A6, 2013.

Approved by:	Policies Superseded by This Policy:
	• None
/s/	
	Initial effective date: 06/1996
Lauren Stanoszek, M.D.	
Assistant Professor	
Director, Blood Transfusion Service	All Review/Revision Dates:
	6/96
3/1/2025	8/98
	3/99
Date	7/00
	1/05
/s/	6/9/2008
	3/22/2011
Russell Smith Pharm D, MBA, BCPS,	3/01/2013
CPEL, FACHE	3/2/2015
Senior Hospital Administrator	03/01/2017
1	03/01/2019
3/7/2025	03/01/2021
	03/20/2023
Date	03/2025
Review/Revision Completed by:	
Danielle Weilnau MLS(ASCP) <sup>CM</sup>	Next review date: 03/2027
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