### (A) Policy Statement

Appropriate personnel will be utilized to manage or control agitated or disturbed patients and visitors.

### (B) Purpose of Policy

To provide consistency in managing behavioral problems of patients and/or visitors by the most qualified personnel.

### (C) Procedure

1. The attending physician, medical house officer, Nursing Director or designee should be informed by the nurse in charge of any person's action or intent to threaten the safety or security of others as soon as it is known and a contingency plan formulated.
   a. Campus Police should be called to stand by if the nursing/medical personnel see a potential emergency or dangerous situation developing. Summon Campus Police for an emergency by dialing '2600' or pushing the panic button.
   b. Campus Police should be called to assist nursing/medical personnel when:
      - Behavior of the patient threatens his/her safety and security
      - Persons not involved in the care of the patient present a threat to the patient's well-being
      - Patients or persons threaten the safety and security of staff, physicians, visitors and/or patients.