

## NURSING SERVICE GUIDELINES INPATIENT BEHAVIORAL HEALTH

**Guideline:** **Advisory Board**

**Policy Number Superseded:**

**Responsibility:** All inpatient behavioral health staff and faculty

**Purpose of Guideline:** To provide an area of feedback for patients and family members to participate in an advisory capacity in programming and policies and procedures [OAC 5122-14-11\(F\)](#).



**Effective Date:**  
November 2025

**Initial Effective Date:**  
July 2019

**Procedure:**

- (A) To encourage and support current and former patients, family members of patients, hospital staff, hospital management and people from the community.
- (B) Surveys provided to patients and family members during rounds and visitation time to gain feedback.
- (C) Staff, leadership, and members will meet to discuss aspects of the patient experience and responses from survey.
- (D) During any meetings held, there is an open exchange of ideas about ways to facilitate and improve patient-centered care practices.
- (E) Any findings, feedback, or suggestions will be documented and maintained by inpatient leadership.
- (F) Rounds will be reviewed by Nurse Director/designee to then develop procedural or policy change consideration when needed/appropriate.

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Approved by:

*Kurt Kless, MSN, MBA, RN, NE-BC  
Chief Nursing Officer*

Review/Revision Completed by:

*Stephanie Calmes, Ph.D., LPCC-S,  
LICDC-CS, Administrative Director  
Inpatient Psychiatry*

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