

<b>Name of Policy:</b> <u>Anticoagulation Clinic Phone Management</u> <b>Policy Number:</b> 3364-133-127 <b>Department:</b> Pharmacy <b>Approving Officer:</b> Chief Executive Office <b>Responsible Agent:</b> Senior Hospital Administrator <b>Scope:</b> University of Toledo Medical Center	 <p><b>Effective Date:</b> 7/31/2022  <b>Initial:</b> 1/31/2018</p>		
<input type="checkbox"/> New policy proposal <input type="checkbox"/> Major revision of existing policy		<input type="checkbox"/> Minor/technical revision of existing policy <input checked="" type="checkbox"/> Reaffirmation of existing policy	

**(A) Policy Statement**

This policy will provide the clinic staff guidelines for patients that reside within a 10 miles radius of UTMC

**(B) Purpose of policy**

The purpose of this policy is to ensure high quality care for patients who reside within a reasonable proximity to the UTMC Anticoagulation clinic locations

**(C) Procedure:**

- a. Patients who live within 10 mile radius of UTMC Anticoagulation clinic will have to schedule a face-to-face appointment in one of the clinics for INR checks and warfarin management
  - i. Exceptions will include:
    1. Patient who have home monitor self-testing
    2. Patients reside in nursing homes or skilled care like facilities
    3. Patients with home health agencies
    4. Patients who are medically home bound and have home draws
    5. Have medical condition that prohibits him/her from using a finger stick method for INR checks
    6. Additional exceptions approved by manager, director of pharmacy or medical director on case by case bases
  - ii. Patients who live within the specified radius and do not meet the above exclusion criteria and refuse to schedule an appointment will be given 30 days to find another health care provider to manage his/her warfarin therapy
  - iii. Patients who refuses to adhere to the policy will be given a 30 days supply of warfarin only
  - iv. Clinical pharmacist will discuss alternative anticoagulation therapy with consulted physician based on criteria outlined in literature and guidelines
  - v. Patients with financial difficulties will be referred to the financial counselor for financial planning

**Approved by:**

**Review/Revision Date:**

4/1/2018  
7/2019  
6/2022

/s/ \_\_\_\_\_ 06/27/2022  
Russell Smith, PharmD, MBA, BCPS  
Senior Hospital Administrator  
Date

/s/ \_\_\_\_\_ 07/11/2022  
Rick Swaine  
Chief Executive Officer  
Date

/s/ \_\_\_\_\_ 08/03/2022  
Samer Khouri, MD, MBA  
Medical Director, Anticoagulation Clinic  
Date

**Next Review Date:** 7/1/2025