Name of Policy:	Patients requiring emergency consultation and treatment	THE UNIVERSITY OF TOLEDO MEDICAL CENTER	
Policy Number:	3364-134-16	MEDICAL GENTER	
Department:	Radiation Oncology		
Approving Officer:	Chief Executive Officer - UTMC Professor & Chairman, Radiation Oncology		
Responsible Agent:	Technical Manager, Radiation Oncology	Effective Date: 7/14/2023	
Scope:	Radiation Oncology	Initial Effective Date: 9/1/1980	
New policy proposal  Maior revision of existing policy  Reaffirmation of existing policy			

## (A) Policy Statement

All patients referred to the Radiation Oncology Department as emergency consultation and treatment will be seen upon request.

## (B) Purpose of Policy

To handle emergency consultation and patient treatment effectively, efficiently, and safely.

## (C) Procedure

- 1. Consultation request is called to the Department x4541 during normal working hours (8:00 a.m. 4:30 p.m., Monday through Friday. After hours and on holidays and weekends, the Radiation Oncologist may be reached via cell phone through the hospital operator. After normal working hours the R.T.(T) on call may also be reached via home phone/cell phone through the hospital operator. The hospital operator has a complete up-to-date on-call schedule for physicians and therapists.
- 2. The patient's name will be entered into Aria in the appropriate time slot of the reception/simulation schedule, and all appropriate documentation gathered and scanned into EMR.
- 3. The physician, nurse, and therapist will be advised of an URGENT consultation.
- 4. An assessment will be made as to where the examination will take place; either in the patient's room or in the Radiation Oncology Clinic.
- 5. If the patient is called to the Radiation Oncology Clinic, the designated time and appropriate mode of transportation will be requested.
- 6. Consultation, examination, and simulation will follow as deemed appropriate by the Radiation Oncologist.

		Review/Revision Date:	
7/14/2023 Date	10/1981 1982 1983 1984 1985 1986	2/1995 1996 3/1997 10/1997 4/1999 3/2002	
Date	1987 1988 1989 2/1990 11/1992 10/1993	1/2007 4/22/2010 10/1/2013 5/1/2014 5/1/2017 5/1/2020 7/14/2023	
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	Date	7/14/2023 Date  1983 1984 1985 1986 1987 1988 1989 2/1990 11/1992 10/1993	