(A) Policy Statement

Personnel responding to emergency on-call cases will acknowledge the “call” within ten minutes and arrive no more than thirty minutes from acknowledging the call.

(B) Purpose of Policy

To assure adequate technical support for emergency diagnostic and therapeutic procedures.

(C) Procedure

1. Personnel on-call will be available by one of the following methods:
   a. home phone
   b. hospital pager
   c. cellular phone

2. It is the responsibility of the employee to inform the Radiology clerical staff of any changes in the above.

3. Clerical staff will contact the “on-call” employee. The employee will be contacted by home phone or cell phone. Onsite staff who work 9:00 p.m.-7:00 a.m. (Diagnostic or CT) will contact the “on call” employee by home phone or cell phone, as we do not have clerical staff working during those hours.

4. Employee shall respond within ten minutes to acknowledge receipt of call.

5. Employee shall arrive within thirty minutes of responding to call.

6. If no response received, clerical staff is directed to contact the Lead Technologist or Manager of the Radiology section involved.

7. Failure to comply will result in appropriate disciplinary action.