


Name of Policy: <u>Patient Age-Related and Special Needs</u> Policy Number: 3364-135-080 Department: Radiology Approving Officer: Chief Operating Officer - UTMC Responsible Agent: Chairman & Professor, Radiology Scope: Radiology	 Effective Date: 5/1/2023 Initial Effective Date: 5/15/1993
<input type="checkbox"/> New policy proposal <input type="checkbox"/> Major revision of existing policy	
<input type="checkbox"/> Minor/technical revision of existing policy <input checked="" type="checkbox"/> Reaffirmation of existing policy	

(A) Policy Statement

The Department of Radiology and related imaging areas are cognizant of various patient special requirements whether age-related or impairment, etc.

(B) Purpose of Policy

To meet the needs of **ALL** patients while in the care of this department, to alleviate fears and promote patient comfort.

(C) Procedure

1. Every attempt will be made by Radiology personnel to use words and/or actions as well as procedural accessories appropriate to a patient's age and perceived educational level in all discussions and actions with the patient and/or family.
2. Geriatric patients must be addressed with respect and assessed for identifiable special needs (i.e. deaf) and handled appropriately.
3. Handicapped patients must be assessed before attempting an exam for special needs to promote patient comfort and safety. Special needs should be met before beginning an exam.
4. Hearing impaired patients or patients that need language interpretation assistance must be assessed for needs to establish a two-way communication before beginning an exam. If an interpreter is requested or the need for one established, then we will adhere to Nursing Standards of Care S13 regarding the Video Remote Interpreter. UTMC is exclusively using the Video Remote Interpreter screen video conferencing unit for all language interpretation needs.
5. Sight impaired patients will be acknowledged by name and Radiology personnel will establish verbal communication to assure instructions are understood.
6. Any other "special needs" must be recognized and met before starting an exam.

<p>Approved by:</p> <p><u>/s/</u> <u>04/11/2023</u> Haitham Elsamaloty, MD Chairman & Professor, Radiology Date</p> <p><u>/s/</u> <u>05/02/2023</u> Christine Stesney-Ridenour, FACHE Chief Operating Officer - UTMC Date</p> <p><i>Review/Revision Completed By:</i> <i>Haitham Elsamaloty, MD</i></p>	<p>Review/Revision Date: 8/20/1999 9/1/2005 5/28/2008 5/1/2011 5/21/2014 5/1/2017 12/1/2017 5/1/2020 5/1/2023</p> <hr/> <p>Next Review Date: 5/1/2026</p>
<p>Policies Superseded by This Policy: P-012</p>	