Name of Policy: **Coordination of Services Policy Number:** 3364-137-IPG-05 MEDICAL CENTER **Department:** Rehabilitation Services Chief Operating Officer - UTMC **Approving Officer: Effective Date:** 12/1/2022 Director, Therapy Services Responsible Agent: Scope: Rehabilitation Services Initial Effective Date: 10/1980 Minor/technical revision of existing policy New policy proposal Major revision of existing policy Reaffirmation of existing policy

(A) Policy Statement

Services rendered to patients will be coordinated to promote continuity of care.

(B) Purpose of Policy

To facilitate continuity of care among community agencies, facilities, and disciplines, to ensure a coordinated and integrated approach to treatment, family instruction/counseling, and discharge planning.

(C) Procedure

- 1. The care coordination staff will facilitate communication between UTMC and community resources.
- 2. Representatives of each rehabilitation service shall attend the team conference, trauma rounds etc. as appropriate, based upon their location of service. Information and disbursing recommendations will be communicated to the primary clinician (if other than themselves).
- 3. Effort shall be made when indicated to meet with the nursing staff and communicate information regarding positioning, transferring, communication, and ADL techniques, including swallowing precautions, to meet the needs of the patient.
- 4. The Rehabilitation Services Department shall, upon request, provide formal in-service education for the nursing staff, other disciplines, other facilities, and community referral sources.
- 5. Documentation of recommendations between services shall be recorded in the appropriate service record of the patient.
- 6. Each individual staff therapist is responsible for arranging continuity of care for his/her patients.

Approved by:		Review/Revision Date:		
		8/84	9/98	
/s/	8/3/23	10/85	9/99	
Alison Matson PT, DPT, NCS	Date	9/87	9/2000	
Director of Therapy Services		10/88	5/2002	
		5/89	9/2003	
		7/90	5/2006	
/s/	2/11/2025	10/91	8/2006	
Christine Stesney-Ridenour, COO	Date	8/84	8/2009	
	Date	8/93	7/2012	
		3/96	11/1/2016	
		10/97	11/2019	
			12/2022	
		Next Review Date: 12/1/2025		

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Policies Superseded by This Policy: 23-IPG-05

It is the responsibility of the reader to verify with the responsible agent that this is the most current version of the policy.