Windows Vista connection instructions for the Residence Halls wired network at The University of Toledo
These directions assumes that there is a functioning network card installed into the machine, the proper network cable is being used, user has a current and updated antivirus program installed and enabled, and the port in the wall does not have any physical damage. If any of the aforementioned items does not exist, these directions will not work. Resolve the issues first then step through the directions.

1. Select Start>Control Panel

2. Select Classic view on the left.

3. Double click on Network and Sharing Center
4. Select Manage network connections

![Network and Sharing Center](image1)

5. Right click on Local Area Connection then select Properties

![Local Area Connection Properties](image2)
6. Uncheck unnecessary items using the box below as a guide. Depending on your system and previous configuration, there may be items listed that does not appear below, i.e. McAfee, Norton, AVG. Use your own judgment to determine if these are necessary. If you are not sure, uncheck them.

![Networking Configuration](image)

7. Select Internet Protocol Version 4 (TCP/IPv4) to highlight it, and then select Properties.

8. Select obtain an IP address automatically and Obtain DNS server address automatically.
9. Select OK, and then close.

10. Open a browser to see if a web page comes up. If a page does not come up, check to see if the browser is set to work off line. See the examples below on where to find this setting, and then try bringing up a web page again.

11. If still not connected, check to see if Norton may be blocking your connection by disabling it. After checking if Norton is the culprit, make sure you re-enable it.
12. Make sure browser is set to Never Dial A Connection

**INTERNET EXPLORER**

![Internet Explorer Connection Settings](image1)

**MOZILLA**

![Mozilla Connection Settings](image2)
USE THE CORRECT NETWORK CABLE

- A network cable is larger.
- The cable itself is round.
- Normally does not fit into a phone jack.
- Has Cat6, Cat5e or RJ45 written on the cable.

LOCATING THE ETHERNET PORT

The helpdesk has learned that the ports in each of the residence halls do not follow a consistent color code or location. Therefore, if when the network cable is inserted in the top port, the machine does not connect to the internet; try the bottom port and vice-versa.