


Name of Policy: <u>Patient Education</u> Policy Number: 3364-110-07-03 Department: Nursing Service Approving Officer: Chief Nursing Officer (CNO) Responsible Agent: CNO Scope: The University of Toledo Medical Center (UTMC)	 Effective Date: 6/2022 Initial Effective Date: June, 1979
<input type="checkbox"/> New policy proposal <input type="checkbox"/> Major revision of existing policy	<input type="checkbox"/> Minor/technical revision of existing policy <input checked="" type="checkbox"/> Reaffirmation of existing policy

(A) Policy Statement

Patient education is a vital aspect and ongoing component of all patient care.

(B) Purpose of Policy

To improve patient outcomes by promoting healthy behavior and involving the patient and/or family in care and care decisions. To provide specific knowledge and skills needed to meet ongoing health care needs.

(C) Procedure

1. Patient education includes an assessment of the patient and/or family's learning and developmental needs, abilities or preferences, and readiness to learn. The assessment includes patient and/or family beliefs and values, literacy and educational levels, emotional barriers, desire and motivation to learn, physical and cognitive limitations, language barriers, and financial implications of care plans.
2. Patient education will include diagnoses, safe and effective use of medications and medical equipment, diet and nutrition, understanding pain and the importance of effective pain management, rehabilitation techniques, community resources, and on-going health care needs. Focused infection control education for patients who are colonized or infected with a multi drug resistant organism (MDRO) will be completed when applicable.
3. The RN assesses the identified educational needs for each patient, the teaching interventions provided, and the patient and/or family response to teaching while coordinating discharge planning.
4. Patient education should reflect current standards of nursing practice.
5. All patient care staff are encouraged to participate in patient education according to their knowledge, skills, and qualifications. Patient education is a collaborative effort between members of the health care team and is documented in the electronic medical record (EMR).
6. Patient education will be documented in the EMR.

Approved by:	Review/Revision Date:
/s/	1980 1989 8/2001
_____	1981 1899 2/2005
Kurt Kless, MSN, MBA, RN, NE-BC	1982 9/1993 3/2006
Chief Nursing Officer	1983 3/1995 3/2009
Date	1984 1996 8/31/2010
<i>Review Completed By: Nancy Gauger, MSN, RN</i>	1985 11/1998 1/20/2011
<i>Policy & Review Committee: 5/15, 12/18, 6/30/2022</i>	1986 4/1999 4/15/2011
	1987 4/2000 9/10/13
	1988 6/2001 5.22.15
	12/2018
	6/2022
	Next Review Date: 6/2025
Policies Superseded by This Policy:	