



[www.deltadentaloh.com](http://www.deltadentaloh.com)

Delta Dental  
P.O. Box 9085  
Farmington Hills, MI  
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## The University of Toledo Questions and Answers

**Do I have to find a new dentist?**

No. You can go to any licensed dentist anywhere. However, your greatest benefits will be realized by using a PPO dentist.

**How can I find out if my dentist participates?**

You can visit Delta Dental's website at [www.deltadentaloh.com](http://www.deltadentaloh.com) or call Delta Dental's Customer Service department at (800) 524-0149 to find out if your dentist participates in either one of Delta Dental's networks.

**What if my dentist does not participate?**

You can still seek treatment from a nonparticipating dentist, but please note that your payment will be higher.

**Do I need an ID card to receive treatment?**

No. Your dentist can verify your coverage 24 hours a day, seven days a week, by checking the online Dental Office Toolkit.

**Where do I send claims?**

A participating dentist will submit the claim on your behalf. If you see a nonparticipating dentist, you should send your claims to Delta Dental of Ohio. The address appears in the upper right hand corner of this document.

**How do I best utilize my benefits?**

By seeing a dentist who participates in the PPO plan. These providers have agreed to accept a lower negotiated fee, resulting in lower out-of-pocket costs for you.

