



Office of Residence Life  
Division of Student Affairs

**The University of Toledo  
Dining Agreement  
2021-2022 Academic Year**

**The Dining Agreement is a legal and binding document between the Student (and parent/legal guardian when the Student is under the age of 18) and the University. Before agreeing to the terms contained herein (electronically), please carefully read this document.**

**DINING SERVICES TERMS**

**A. DINING SERVICES OVERVIEW**

1. Each semester all students assigned to residence halls must purchase a meal plan, regardless of any remaining balance that may have been eligible to carry forward from a previous semester (currently only from the Fall to the Spring semester). Commuter students may opt to purchase a meal plan for the given semester.
2. Value can only be added to current semester plans in Dining Dollar Plus. Minimum Dining Dollar Plus purchase is \$50.00. Funds may be added at any time through the Dine On Campus [website](#).
3. Students may not transfer swipes or any stored values (i.e.. Dining Dollars, Dining Dollars Plus, excess financial aid...) from one student's meal plan account to another.
4. Meal Plans are offered at four different price points – Gold 7, Rocket Weekly 14, Rocket Weekly 10 and Rocket 5 weekly, and includes the following components:
  1. Swipes to be used at either of the two all-you-care-to-eat dining halls: The Eatery@ Student Union Dining and Food Hall @ Ottawa East. The Gold 7 plan includes 5 guest swipes for the semester and/or
  2. Dining Dollars which can be used at all main campus retail venues including the two All-You-Care-To-Eat dining centers and/or
  3. Meal Exchanges are used in place of a meal swipe for select menu items at select location, limited 5 per week, not to exceed 3 per day. The Rocket Weekly 5 plan does not contain the meal exchange option.

Our plans include a combination of pre-set amounts of Dining Dollars, good for the entire academic year, and swipes which expire at the end of each semester. Funds cannot be transferred from swipes to Dining Dollars. PLEASE NOTE: All first-year students living in campus housing must purchase a Gold 7 or the Rocket Weekly 14 meal plan. After completion of 60 Earned Credit Hours, the student is free to choose a different meal plan if preferred.

5. Only the student whose picture is on the University ID/Rocket Card may use the card.
6. Dining centers close during official University break periods (Thanksgiving, fall semester, winter and spring breaks); however, some retail locations may be open with limited hours. The [Dine On Campus](#) website includes information regarding hours of operation.
7. All meal plan balances expire and are forfeited based on the following scenarios:
  1. Weekly\* for the traditional swipes per week plan option.
  2. Weekly\* for the Meal Exchange portion
  3. At the end of Fall and Spring terms for the Guest swipes, and/or,
  4. At the end of the Spring term for stored values accounts. Dining Dollars and Dining Dollars Plus balances at the end of the Fall term can be used in Spring term. ALL Dining Dollar balances (regardless of type) remaining at end of Spring term expire and are forfeited on the last day of finals week..

No refunds, rebates, or transfers are permitted with meal plan balances at any time. \*Resets on Saturday at midnight.

8. In order to administer technical functions of the meal plan system, meal plan use between semesters will be unavailable. Please contact Dining Services for specific dates.

**B. MEAL PLAN OPTIONS**

**University dining rates are adjusted annually by the Board of Trustees. The rates are for dining only and do not include the cost of housing.** The 2021-22 academic year room rates and board rates will be approved by the Board of Trustees by June 2021. Rates are subject to change and may be found on the Dining [Website](#) . Specific room and meal

plan charges will be reflected on the Student’s Bursar bill which will be electronically posted by the Office of the Bursar beginning in July. The University Board of Trustees reserves the right to change or modify the room rates outlined herein as economic conditions warrant.

**C. MEAL PLAN CANCELLATION AND ADJUSTMENT POLICY**

All students assigned to residence halls are automatically issued the Gold 7 meal plan each semester. Once the Student’s Bursar bill is electronically posted, the student will be able to select a different meal plan option. The Room forfeiture schedule will be followed. Students can make adjustments to their meal plan using the options below. When requesting a change to the meal plan, students will be required to electronically acknowledge/sign a meal plan change form before the adjustment is completed.

1. **Academic Obligations:** Students eligible to adjust their meal plan due to academic obligations away from the campus (e.g. student teaching, internships) are to initiate a request for Housing Contract Release, through the Office of Residence Life. The Office of Residence Life will notify the Dining Office when the housing contract release has been approved. Meal Adjustment/Cancellation will use the housing cancellation date or the date of the last meal eaten, whichever is later, as the official date to cancel meal plans.
2. **Dietary/Medical:** Dining staff will work with [dietitians](#) and other medical providers to follow prescribed medical diets. Therefore, meal plans are only cancelled when it is determined by the director or designee that Dining is unable to meet a student’s prescribed diet.
3. **Meal Plan Changes:** Students changing from one meal plan to another may execute this change through their MyUT Portal, which can be found [here](#). If you have any questions about this site, please contact the Dining Office, at [mealplan@utoledo.edu](mailto:mealplan@utoledo.edu). Changes can be made through the second week of classes (the first 14 calendar day) without a fee assessment. After the second week, no changes will be allowed. See below for dates.

|                             | <u>Fall Semester</u>            | <u>Spring Semester</u>       |
|-----------------------------|---------------------------------|------------------------------|
| Changes made without a fee  | July 2021 – August 17, 2021     | December 2021 – February 1,  |
| Changes made with Proration | August 18, 2021 – September 13, | 2022                         |
| No changes allowed          | On or after September 14, 2021  | On or after February 2, 2022 |

4. **Meal Plan Cancellations:** Full financial credit will only be granted for cancellations prior to the first day of classes and there has been no usage. Thereafter, the maximum adjustable amount will be reduced according to a daily forfeiture schedule. The Dining Office will use the housing cancellation date or the date of the last meal eaten, whichever is later, as the official date to cancel meal plans.