A) Policy Statement

Staff trained in Crisis Intervention will respond to incidents requiring behavioral interventions.

B) Purpose of Policy

To safely respond internally to behavioral crisis and to minimize the use of external crisis intervention resources.

C) Procedure

1. When it is determined that additional assistance is needed for behavioral interventions, an overhead page will be announced. The page will be “ALL AVAILABLE PA’S PLEASE REPORT” to the designated location.

2. Upon arrival the designated team captain will delegate roles to all responders.

3. The team captain (as determined by crisis training standards) should be already determined prior to the overhead page.

4. Staff that are not needed will return to their assigned work stations.

5. If there are more staff required for the incident, a second alert will be announced.

6. All crisis trained staff are expected to respond to the overhead page if they are available. Availability is defined as trained individuals who are not engaged in a direct patient care service at the moment or are able to leave their work station unattended.

7. A formal debriefing may occur after an incident if warranted.