Objectives for the Department of Radiation Oncology shall be specifically stated.

(B) Purpose of Policy

To provide:
1. High quality medical care.
2. Educational experiences at all levels (patients, students, professionals, and support personnel.)

(C) Procedure

Objectives of the Radiation Oncology Department are to:
1. Provide continuity of care to each patient.
2. Provide for the patient to be seen within a timely fashion.
3. Provide cost effective patient health care services through a high quality, efficient patient care system.
4. Keep waiting time to a minimum.
5. Provide clear and concise bills.
6. Provide a complete and orderly Radiation Oncology record in order to enhance care.
7. Provide timely communications to referral sources.
8. Monitor and evaluate the appropriateness of procedures performed and clinical activities in the Radiation Oncology Department.
9. Provide pleasant and positive patient/visitor interaction.
10. Provide for the patients’ safety while they utilize the patient services.
11. Provide ongoing evaluation of the above objectives.
12. Strive for academic excellence.

Approved by:

/s/  Changhu Chen, MD  Professor & Chairman, Radiation Oncology

/s/  Richard P. Swaine, CPA  Chief Executive Officer - UTMC

Review/Revision Completed By:  Michelle Giovanoli

Next Review Date: 7/1/2023

Policies Superseded by This Policy: 38-84